

Citizen service/registration office

The Citizen Services department is a centre where important documents are created. This department is also responsible for many other areas.

Here is a list of the areas for which the Citizen Services department is responsible:

- Registration and re-registration
 - If your address changes.
- You can get an identity card or passport there.

Have notarisations issued.

• You need notarisations if, for example, a signature needs to be checked for authenticity.

Certificate of good conduct

- You need a certificate of good conduct for some professions. This enables you to prove that you have never broken the law.
- Register the birth of your child.
- · Have a certificate of marriage issued.
- Have your address changed on important documents.

Registration certificate and information from the register of residents

- These certificates indicate where someone lives.
- If you want to change your name.
- · You can also apply for naturalisation there.
 - This is an application with which you can obtain German citizenship. You must fulfil certain requirements for this.

You can find the Citizens' Services department in every municipality at StädteRegion. Sometimes this department is also called the Residents' Registration Office.

You can find the citizens' service in your municipality here:

Aachen

There are many service centres in the city of Aachen . You can find more information in the link.

Service portal of the city Aachen

Alsdorf

♀ Hubertusstraße 17, 52477 Alsdorf

Website of the city Alsdorf

Baesweiler

Mariastraße 2, 52499 Baesweiler

Service portal of the city Baesweiler

Eschweiler

Q Johannes-Rau-Platz 1, 52249 Eschweiler





Citizen portal of the city Eschweiler

Herzogenrath

- Rathausplatz 1, 52134 Herzogenrath
- Service portal of the city Herzogenrath

Monschau

- **Q** Laufenstraße 84, 52156 Monschau
- Citizen portal of the city Monschau

Roetgen

- Phauptstraße 55, 52159 Roetgen
- Citizen portal of the municipality Roetgen

Simmerath

- Rathaus 1, 52152 Simmerath
- Service portal of the municipality Simmerath

Stolberg

- **♀** Frankentalstraße 16, 52222 Stolberg
- Citizen service of the city Stolberg

₩Würselen

- **Q** Morlaixplatz 1, 52146 Würselen
- Service portal of the city Würselen

