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Advice centres and authorities

Tip

Playen't found the right offer here? Take a look at the Integreat pages of the city of Munich. Munich offers a wide range of advice centres and information.

Important authorities in Dachau

There are many public authorities in Germany. Each authority is responsible for a specific public issue. For example, every district has a health authority. The public health department is a public authority. It deals with health-related issues for which the state is responsible.

City of Dachau Citizens' Office

In principle, all people who come to Germany and wish to stay for longer than three months must register their residential address with the authorities after two weeks at the latest. Are you moving within Germany? Then you must inform the authorities of your new address.

Who has to register and when?

All people who move to Germany or move within Germany must register or re-register at the Citizens' Registration Office. Registration within two weeks is mandatory. Are you registering too late or not at all? Then you may have to pay a fine.

When you register, you will receive an "official confirmation of registration". Keep this document in a safe place. You can use it to prove - even without your ID - that you are registered in a municipality or city in Germany. This means that you are resident there.

What do I need to bring with me to register?

You must register in person at the Citizens' Registration Office. You will find the address at the bottom of this page.

You must bring your ID (identity card, residence permit, residence document) with you to register. Do you have a passport? Or passport replacement documents? Then bring these with you too. You must also fill in a registration form. You can obtain the form directly from the Citizens' Office.

You will also need a so-called "Einzugsbestätigung vom Vermieter" for the registration. This is a document in which your landlord or landlady confirms that you are renting his or her flat. Sometimes your birth certificate or marriage certificate is also required for registration. If you have these documents, bring them with you to the registration as a precaution.

You can also find more information here.

The Dachau Citizens' Office can also help you with the following matters:



2



- · Identity cards and passports
- · notarisations
- Fishing licences
- · Certificate of good conduct
- · Lost property office
- Business registration (registration, re-registration and deregistration)
- · Registration certificate
- Pension counselling
- · Severely disabled person's pass
- Housing (registration, re-registration and deregistration)

Opening hours:

Monday - Friday: 07:30 - 12:30 Thursday: 14:00 - 18:00

Pfarrstraße 2, 85221 Dachau



+49 (0) 813175300



buergerb uero@dachau.de



<u>Citizens' office - City of Dachau</u>

Here you will find further information about the tasks and responsibilities of the Dachau Citizens' Office.

Job centre Dachau

What is the job centre and what does it do?

Are you unemployed? Do you need help? The job centre pays financial benefits. It also places you in work and training programmes. This depends on your individual needs. Among other things, the job centre will enable you to take part in a language course. It will refer you to a careers counselling service. Or it can help you to get your certificates recognised.

Help with:

- · Finding work / gainful employment
- Counselling on gainful employment
- Unemployment insurance benefits or basic income support
- · Questions about application documents





- Questions about child benefit and child supplement
- · Counselling for refugees with a residence permit

Steps after a positive decision

You have received a positive decision from the BAMF. This means that the asylum procedure has been successfully completed. You are recognised as entitled to asylum. Or you have been granted refugee protection. These are your next steps:

1. personal interview

- · You must go to the job centre.
- You will be registered there as a customer.
- · Your background will be recorded.
- A counselling appointment will be arranged with the benefits department. An appointment will be made with the job centre.
- You will be registered as a jobseeker.

2. benefits department

Important: There is no counselling without an appointment.

You can apply for benefits. You need an appointment for this. The person responsible for you will then help you.

3. job centre

- Important: There is no counselling without an appointment.
- Have you already attended an integration course? Bring your certificate with you. If not, bring the commitment to the course with you.
- Do you have documents relating to school attendance or training? Do you have job references? Have your foreign qualifications been recognised? Please bring these with you.
- Tell us about any special skills you have (crafts, language skills, etc.).
- · Before the appointment, think about which area of work you are interested in.

Please make an appointment.

Please do not come by without an appointment!

Bürgermeister-Zauner-Ring 7, 85221 Dachau



0813133290





Jobcenter-Dachau@jobcenter-ge.de



Job Centre Dachau

Foreigners' Registration Office of the District Office of Dachau (Foreigners' Registration Office)

Are you a foreigner and have questions?

The Dachau Foreigners' Registration Office (Ausländeramt) is responsible for migrants living in the district of Dachau. The Foreigners' Registration Office deals with matters relating to entry, departure, residence, work permits, etc.

Would you like to live in Germany as a foreign national? Then you need a Residence status (Aufenthaltsstatus). This can be a visa. Or a residence permit. As an EU citizen, you will receive the EU Blue Card. You may also have a settlement permit or a permanent residence permit. Go to the immigration office. You can apply for a residence permit there.

What else you can do at the Foreigners' Registration Office:

- · Extend proof of arrival
- Issue and extend a residence permit
- · Apply for a work permit
- · Apply for a residence permit and special permits for travelling

Steps after a positive decision from the BAMF

Apply for an electronic residence permit (eAT):

(1) Application

You must submit the application online. To do this, use the <u>"online application"</u>. If the appropriate service is not available, use the contact form of the Foreigners' Registration Office. To do this, click on the word "Kontaktformular". Please bring an interpreter with you when you submit your application. They can translate your request (the reason for the visit).

(2) Appointment

The form has been received by the Immigration Office. It has been processed. You will then receive an appointment by post. You will also receive a list of all the documents you need to bring with you

Important: Have a fictitious certificate issued as a temporary replacement document. You will need this for the job centre.

(3) Collection



5 Stadt Dachau



You will receive notification of collection by post.



Please make an appointment.

Do not come without an appointment!

Opening hours

Monday: 08:00 - 12:00 Tuesday: 08:00 - 12:00 Wednesday: closed

Thursday: 08:00 - 12:00 and 14:00 - 17:00

Friday: 08:00 - 12:00

Münchner Straße 87b, 85221 Dachau +49 (0) 8131740



auslaenderamt@lra-dah.bayern.de



Foreigners' Registration Office of the District Office Dachau

Dachau Employment Agency (Labour Office)

Agentur für Arbeit is responsible for everything to do with employment. Are you looking for a job? Do you need help choosing a career? Would you like to have your qualifications recognised? Then contact the Employment Agency.

Is your asylum procedure still ongoing? Or are you tolerated? Then the Employment Agency is your point of contact. They will help you with questions about the transition between school and work (careers advice). They will place you in work. And they will advise you on further vocational training.

Are you recognised? Then this is <u>Job centre Dachau</u> your contact point. They will advise and place you in the labour market.

The most important tasks of Agentur für Arbeit (labour office) are the placement of:

- Apprenticeships
- jobs
- · career counselling
- and the promotion of vocational training

If you become unemployed, you must register with the Employment Agency.

Visiting address:

Münchner Str. 61a, 85221 Dachau





Postal address:

Agentur für Arbeit Freising, 85322 Freising

Please make an appointment.

Please do not come without an appointment!

+49 (0) 8004555500



Dachau@arbeitsagentur.de



contact form

Office for Children, Youth and Family of the District Office Dachau (Youth Welfare Office)

What is the Youth Welfare Office?

The Office for Children, Youth and Family is an important point of contact for questions relating to the family. Many people call this office the "Jugendamt". You will find the Youth Welfare Office in the Dachau District Office. If you are under the age of 18 and have come to Germany without your parents, the office is responsible for you at Kinder, Jugend und Familie (Jugendamt) .

The Youth Welfare Office supports families and young people. There are many different departments. Specialists work there on various topics. They all look at what children, young people and their parents need. Do you have a problem or a question? The specialists at the Youth Welfare Office will work with you to find a good solution to your problem. They have answers to many questions. They also know which other advice centres can help you.

Who can contact the Youth and Family Welfare Office?

- Women and families who are expecting a child (e.g. pregnant women)
- · Mothers, fathers or other legal guardians
- · Children and young people up to the age of 18
- · Families with children
- Organisations and people who work with children and young people
- Anyone (e.g. neighbours, relatives) who sees that a child or young person is at risk

What does the Youth Welfare Office do?

In general, the Youth and Family Welfare Office takes on these tasks:

· socio-educational counselling





- Child protection (see below)
- Assistance in family and youth court proceedings (for example: applications for custody arrangements, applications for contact arrangements; when and how often the other parent is allowed to spend time with the child)
- · Counselling in matters of family law
- Planning, arranging and monitoring educational support
- Co-operation with service providers
- Identifying and developing infrastructural resources
- helping to organise the provision of care
- Cooperation with independent organisations, schools and other institutions
- Supporting parents with a migration background in their search for a suitable childcare place
- providing information about possible assistance (e.g. the early intervention centre)
- Collaboration in networks

The following organisations are also part of the Office for Youth and Family:

- The KoKi (coordinating child protection centre) supports young parents in developing a responsible parental role.
- KoJa (municipal youth work) develops educational and parenting programmes together with youth associations.
- The JaS-Fachkräfte (specialists for youth social work at schools) are socio-educational contacts for pupils, parents and teachers at their school.
- The youth welfare service in juvenile criminal proceedings (Verein Brücke Dachau e. V.) advises courts on pedagogically appropriate possible penalties for young offenders.
- WiHi (Economic Youth Welfare) handles all administrative tasks related to youth welfare. For example, the preparation of authorisation notices, cost accounting with youth welfare facilities and file management. WiHi's tasks also include funding or paying contributions for daycare centres or day care.

What does child protection mean?

"Every child has the right to grow up safe and healthy."

Because parenting is a difficult task, parents have the right to seek help and support.

The youth welfare office is responsible for ensuring that this is available locally in a sufficient and timely manner.

But children also have their own rights - and parents have corresponding duties.

Parents must ensure that their children's vital basic needs are met. Vital basic needs are, for example

- food
- health care





- · a safe place to live
- · reliable caregivers
- and they must not violate the rights of their children.

If parents grossly neglect or abuse their parenting responsibilities, the state steps in to protect children and young people.

On behalf of the state, this task is primarily performed by the youth welfare offices and the family courts.

Plea

Please make an appointment. Please do not come without an appointment.

Landratsamt Dachau

Amt für Kinder, Jugend und Familie

♀Bürgermeister-Zauner-Ring 5, 85221 Dachau

<u>+49 (0) 8131741200</u>

@jugendamt@lra-dah.bayern.de

Social welfare office of the district administration of Dachau

What is the Social Welfare Office and what does it do?

The Social Welfare Office is responsible for your financial support.

If you need financial support, you must apply to the Social Welfare Office after your arrival in Germany. There you can also get the payment card for asylum seekers for asylum seekers.

Please bring your identity papers with you and, if available, proof of income and assets.

The social welfare office is responsible for

- Issuing the district pass
- Basic income support and social assistance
- Help with care in the home
- · Assistance in care homes
- · Housing benefit
- · Education and participation
- Integration assistance
- Transport service and mobility assistance for people with severe disabilities (degree of disability of at least 50)
- · War victims' welfare

The Social Welfare Office will advise and support you in all matters relating to these topics.





The Social Welfare Office will ask you about your financial circumstances. You will therefore have to show whether you have any valuables such as jewellery or money. You will sign some documents and declarations. Please bring all your papers with you. All persons who are registered on your residence permit must accompany you to the appointment.

Here you will receive money for your living expenses. Please note that this money must last until the following month. You will not receive any more money from the social welfare office until the following month.

Please make an appointment.
Please do not come by without an appointment!

Münchner Straße 87b, 85221 Dachau +49 (0) 8131740



sozialwe sen@lra-dah.bayern.de



Social Administration, District Office Dachau

General advice centres for migrants

Arriving in a new country is not easy. Language, housing, work and culture: all these issues are important for your future life in Germany. Are you or your family new to Germany? Then you can seek advice from organisations.

You can go to an advice centre if you have questions or problems. There you will receive professional support and advice from trained staff.

Counselling is free of charge. The staff are bound to confidentiality. This means that they are not allowed to pass on any information if you do not want them to. Counselling is often also available anonymously. This means that you do not need to give your name.

You can ask if the staff speak a language other than German and English. You can also take a language helper with you.

In some counselling centres, you must make an appointment for a consultation. You can do this in advance by telephone.

If you cannot immediately find the right counselling centre, ask! The counselling centres usually know each other and can direct you to the right address.

Youth Migration Service (JMD) of the IB Dachau

The youth migration services (JMD) support young immigrants. These people are aged between 12 and 27. The counsellors help them to settle in Germany as quickly as possible. They also help you to find the right school or the right job. They support you with the following





topics:

Help for:

- · Teenagers and young adults aged 12 to 27 with a migration background
- · Volunteers can also contact JMD.

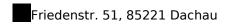
Help with questions about:

- · Career orientation and life planning
- · School careers, training, job applications
- · Recognition of certificates
- Residence
- · Searching for a language course
- · Dealing with authorities
- Income, ALG II, Bafög
- Correspondence (applications, forms)
- · Difficulties in the family
- Leisure activities

Please make an appointment in advance!



Please do not come by without an appointment!





+49 (0) 81312720037

49 (0) 17658627638

@Diana.Marcela.Schneider@ib.de

@tania.maier-nunez@ib.de



Youth welfare & migration Dachau youth migration services



Internationaler Bund Dachau

Migration counselling from Hilfe von Mensch zu Mensch e. V. (HvMzM e. V.)





Have you or your family come to Germany? Are you over 27 years old? Then the migration counselling service Hilfe von Mensch zu Mensch (HvMzM) is the right place to go.

You can get counselling there. You must live in the town of Dachau or in the district of Dachau. You need a residence permit. Counselling is free of charge. You will receive help and support there. Information is available on the following topics:

- Authorities the counsellors will explain notifications or the procedure for applications
- · Topics that affect people from abroad, such as right of residence or work permits
- · Financial support
- · Help with applications
- Integration courses and language courses (German)
- Recognition of foreign qualifications (counselling and initial information)
- Education and social security systems (information and education)
- · Living and working in Germany
- · Family reunification

 \bigcirc Are you between 12 and 27 years old? Then there is a special counselling service for you: Youth Migration Service (JMD) of the IB Dachau

Please make an appointment!

Please do not come without an appointment!

Help from person to person e. V.

Münchner Str. 41, 85221 Dachau

49 (0) 15174112099

+49 (0) 16090130290

@d enija.s lipicevic@hvmzm.de

@carolina.palminha@hvmzm.de

mbe.dachau@hvmzm.de

Migration counselling for adults (MBE) of Caritas Dachau

Arriving in a new country is not easy. Language, housing, work and culture: all these issues are important for your future life in Germany. Are you or your family new to Germany? Are you over 27 years old? Then you can get advice at Caritas MBE. To do so, you must be authorised to live in Dachau or the district of Dachau. You need a residence permit. Counselling is free of charge.

Help, support, information and clarification are available on the following topics:

- Authorities the counsellors explain notifications or the procedure for applications
- · Topics that affect people from abroad, such as right of residence or work permits
- · Financial support
- · Help with applications
- Help with finding a language course
- Recognition of foreign qualifications (counselling and initial information)





- Education and social security systems (information and education)
- · Health issues
- Referral to other advice centres
- · Vocational and school problems
- · Living and working in Germany
- · Family reunification
- Counselling on the topic of genital mutilation (for girls and women)

Are you between 12 and 27 years old? Then there is a separate counselling service for you: Youth Migration Service (JMD) of the IB Dachau

The <u>asylum social counselling</u> service supports you primarily in the local shared accommodation centres.



Please make an appointment!

Please do not come without an appointment!

Who receives support from the MBE counselling service?

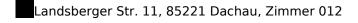
 Migrants with a permanent residence permit who are over 27 years old and have lived in Germany for less than three years

Migrants who are attending an integration course or are entitled to one

Migrants who find themselves in a crisis or emergency situation

· Volunteer counselling

Counselling can take place in these languages German, English, Arabic, Russian





+49 (0) 81312981950



M igratio ndachau@caritasmuenchen.org



Migration counselling for adults (MBE)

Asylum social counselling of Caritas Dachau





Haveyouapplied for asylum? Then you can seek advice at the asylum counselling centre.

You can also go to the counselling service if you are a new immigrant with permanent residence status.

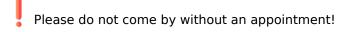
Asylum seekers and refugees can seek advice on everyday matters.

The counsellors help with the following topics:

- Asylum procedure information and answers to questions
- · Information about German law
- Help and advice with questions about authorities
- Finding local services
- · Orientation on site
- · Advise and help with everyday problems
- Advice on integration programmes (such as language courses)
- · Advice on questions about family reunification
- · Refer people to other specialised services
- Advise on voluntary return or onward migration
- They are contact persons for volunteers. They answer specialised questions about the asylum procedure

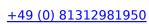
© Do you have a secure right of residence? Then the Migration counselling for adults (MBE) of Caritas Dachau or the Migration counselling from Hilfe von Mensch zu Mensch e. V. (HvMzM e. V.) can also help you. They advise adults aged 27 and over. Families can also seek help there.

 $\mathbf{\hat{Q}}$ Are you under the age of 27? Then the <u>Youth Migration Service</u> is the right place to go.



Counselling can take place in these languages: Arabic, German, English, Russian

Landsberger Str. 11, 85221 Dachau, Zimmer 012



14

a <u>syldach</u> au@caritasmuenchen.de

Stadt Dachau





Asylum social counselling centre Dachau

Help for victims of violence and abuse

DISTEL - Dachau intervention centre against domestic violence

Are you being abused at home or are you afraid of it and looking for help?

In Dachau, there is the DISTEL - Dachau Intervention Centre against Domestic Violence - counselling for women and men.

Women and men can contact the Dachau intervention centre against domestic violence (DISTEL) in person.

The staff at DISTEL:

- · try to relieve you and give you initial guidance,
- · develop a safety plan with you (if required),
- · inform you about legal options under the Protection against Violence Act,
- · inform you about further counselling and support options and/or
- inform you about shelters and refer you to them (if necessary).

If there has been violence in your family and the police have been to your home: Have you signed that you need help? Then the DISTEL staff will contact you within the next three working days. Of course, you can still decide whether you really want to speak to them.

You can of course also contact DISTEL in person!

Counselling is free of charge.

The employees are bound to confidentiality. They will not talk to anyone about it.

DISTEL - Dachau intervention centre against domestic violence

Rudolf-Diesel-Straße 20, 85221 Dachau

+49 (0) 813174344

@distel@lra-dah.bayern.de

Opening hours:

Monday: 08:00 - 12:00 Tuesday: 08:00 - 12:00 Wednesday: 08:00 - 12:00

Thursday: 08:00 - 12:00 and 14:00 - 18:00

Friday: 08:00 - 12:00

 \mathbf{Q} and by telephone appointment!





DISTEL - Dachau intervention centre against domestic violence

Counselling centres on health issues

Do you have questions about health? Do you need counselling on mental health, addiction or pregnancy? Would you like to take an HIV test? There are counselling centres in Dachau for these questions. They offer confidential and free counselling.

© Can't find the right counselling centre in Dachau? Take a look at the pages of the Integreat App München. Munich has a wide range of counselling centres.

Pregnancy counselling

Pregnancy means change and uncertainty. You often have many questions.

The pregnancy counselling service is there for you and your partner if you have personal, social or financial guestions:

- have personal, social or financial questions.
- are in a difficult situation because of a pregnancy.
- are considering an abortion.
- · are looking for help after an abortion.
- want to find out about contraception and family planning.
- · have questions about sexuality.

The counsellors are bound to confidentiality. You will not talk to anyone about your concerns.

©Counselling centre for pregnancy issues

Landratsamt Dachau, Schwangerenberatung

Or.-Hiller-Straße 36, 85221 Dachau

+49 (0) 813174422

@schwangerenberatung@lra-dah.bayern.de

Addiction and prevention

Do you have questions or problems relating to addiction? Then there are various contact points in Dachau. The counselling centres will provide you with information on these topics and arrange appropriate help.

Caritas Centre Dachau - Addiction counselling

The right address for people who are worried about addictive behaviour and are looking for an initial consultation.

The help offered is aimed at those affected. However, relatives, friends and acquaintances of those affected can also come for counselling. The counsellors are bound to confidentiality. They do not talk to anyone about it. Counselling is free of charge.

Mental health and addiction counselling at Caritas-Zentrum Dachau:



16 Stadt Dachau



Addiction counselling (alcohol, medication, gambling addiction) at Caritas in Dachau

Q Landsberger Straße 11, 85221 Dachau

49 (0) 81312981400

@spdi-beratung-dachau@caritasmuenchen.org

Addiction counselling at Dachau District Office

Are you worried about your own addictive behaviour? Or are you worried about a relative? You can get information and help at the counselling centre at Dachau District Office. The staff can tell you about the right counselling centres and contacts.

You can find prevention services on the Dachau District Office website 🚱 Link.

Counselling is free of charge.

Addiction counselling in Dachau

Landratsamt Dachau, Suchtberatung und sexuelle Bildung

Q Dr.-Hiller-Straße 36, 85221 Dachau

4+49 (0) 813174422

@gesundheitsfoerderung@lra-dah.bayern.de

Drug addiction counselling - Drobs e. V.

The counselling centre Drobs offers free, anonymous and non-judgemental support for problems with illegal substances, cannabis, online addiction, media behaviour, gambling and/or sex addiction. The help is aimed at those affected as well as their relatives, friends and colleagues. Counselling is free of charge.

Drug addiction counselling in Dachau

Drobs e.V. Dachau

Drogenberatungsstelle Dachau (PSB - Psychosoziale Beratungsstelle)

Augsburger Str. 43, 85221 Dachau

+49 (0) 8131617660

@info@drobs-dachau.de

Further health topics

Anonymous HIV counselling

HIV counselling can take place anonymously if you wish. You do not have to give your name.

You can receive counselling on the following topics:

- Would you like to take an HIV test?
- Do you want to know how you can protect yourself from infection?
- Are you worried about being infected?
- Do you want to play it safe before starting a new relationship?
- Do you belong to a risk group?





• Do you know that you are infected with HIV or AIDS and are looking for help?

Doctors and qualified counsellors will give you free and anonymous advice over the phone. You can also get a personal consultation. The counsellors are bound to confidentiality. They will not talk to anyone about it.

If you would like an HIV test, you should call shortly beforehand. Then you can be sure that a doctor will be in the building to take the necessary blood sample.

Dachau District Office, Health Department

♀Dr.-Hiller-Straße 36, 85221 Dachau

+49 (0) 813174422

@gesundheitsamt@lra-dah.bayern.de

Sexual education

Do you have questions about sexuality? You are welcome to contact us.

If you have questions about the following topics or are unsure, please call us:

- Sexuality
- contraception
- puberty
- love
- · First time
- Relationship
- Diversity

Our staff are bound to confidentiality. Your concerns will be treated confidentially!

Counselling is free of charge. Counselling can also be anonymous. You do not have to give your name.

Landratsamt Dachau, Gesundheitsamt

♥ Dr.-Hiller-Straße 36, 85221 Dachau

4+49 (0) 813174422

@gesundheitsamt@lra-dah.bayern.de

