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## Day-to-day life in Schwäbisch Hall

### Migrant associations

#### **Croatia e. V.**

■ Am Schuppach 5



croatia-club-SHA@t-online.de



0791/505154

#### **Eritreische Gesellschaft e. V.**

■ Heimbacher Gasse 1



0791/71089

☎ 0791/7917

#### **Freundeskreis Afrika e. V.**

■ Haus der Bildung, Salinenstraße 6 - 10



0791/9706635

☎ 0791/9706631



[www.afroprojects.org](http://www.afroprojects.org)

Claude Keil



keil@afroprojects.org



### **Freundeskreis Asyl Schwäbisch Hall (Schwäbisch Hall Asylum Support Group)**

■ info@freundeskreis-asyl-sha.de

Hanna Hald



hannahald@freundeskreis-asyl-sha.de

### **Grenzenlose Freundschaft e. V.**

Hartmut Siebert



grenzenlosefreundschaft@t-online.de

### **Freundeskreis Brücken**

Ms Ingeborg Finger-Klett



0791/59007



finger-klett@gmx.de

### **Internationaler Kreis**

■ 0791/4994530



ifk-sha@gmx.de

### **Projeto Vida e. V.**

■ Eberhard-Heim-Str. 28

Damiana Koch




0791/9782917



info@projetovida.de

**Serbisch-Deutscher Kulturverein  
„Nikola Tesla“ Schwäbisch Hall e. V.**

 Geschwister-Scholl-Str. 71

Neca Cenusic



Neca.cenusic@online.de




0171/1918124

Ljubinko Milenkovic



0174/1996028

**Shoqata Shqiponja e. V. (Shqiponja e. V.)**

 Am Schuppach 5



shqiponja\_e.v@hotmail.de

**Türkischer Arbeitnehmer Hilfs- Sportverein e. V. (Turkish Working  
Men's Sports Club)**

 Gaildorfer Str. 4



tahv\_sha@outlook.de

**Türkisch Islamische Gemeinde Schwäbisch Hall  
Mevlana Moschee**

■ Gaildorfer Str. 8



infomoscheehall@gmail.com

Ali Bilgin



0160/97256062



abilgin@gmx.net

**Vietnamesischer Kulturverein Hohenlohe Schwäbisch Hall e. V.  
(Vietnamese Cultural Association)**

■ Willy-Brandt-Allee 4, SHA



Vietnam-kulturverein@gmx.de

Anh Ngoc Dinh



0173/3299663



anhdinh@gmx.de

**Important points of contact**

You will have many questions, especially when you first arrive. There are many government employees and volunteers available to help you in Schwäbisch Hall.

The "Arriving in Germany" information center is located in the [city library](#) and contains information, brochures and a tablet. Visiting and using the information center is free of charge. Just drop by during the opening hours of the city library.

## INFOHAUS

An den Infohäusern können sich Neuzugewanderte informieren, sich orientieren und das Webportal „Mein Weg nach Deutschland“ nutzen.

Sie sind ein erster Anlaufpunkt für alle, die neu in Deutschland sind. Dort gibt es Informationen zum Leben in Deutschland, Deutschkurse und Unterstützungsangebote vor Ort. Die Infohäuser bieten außerdem Raum für Vernetzung und Austausch.



### Zum Projekt

Die Infohäuser sind Teil des Projekts „Ankommen in Deutschland“ des Goethe-Instituts. Das Projekt wird kofinanziert vom Asyl-, Migrations- und Integrationsfonds (AMIF) und richtet sich an neu-zuwandernde Drittstaatsangehörige, die aus beruflichen oder privaten Gründen nach Deutschland gekommen sind. Basis des Projekts ist das Webportal „Mein Weg nach Deutschland“.

Informationsstelle in  
**30 Sprachen**

**7.200**

Adressen von  
Beratungsstellen,  
Behörden und  
Integrationskursanbietern

Deutsch Übungsangebote  
auf dem Niveau  
**A1 bis B2**

### Kontakt

mand@goethe.de  
www.goethe.de/mind



Kofinanziert von der  
Europäischen Union



## Helpers' initiatives

### Friends of Asylum Schwäbisch Hall

[info@freundeskreis-asyl-sha.de](mailto:info@freundeskreis-asyl-sha.de)

Hanna Hald

[hannahald@freundeskreis-asyl-sha.de](mailto:hannahald@freundeskreis-asyl-sha.de)

### Further information:

<https://www.freundeskreis-asyl-sha.de/>

Flyer: [Freundeskreis Asyl Folder 2024.pdf](#)

### Grenzenlose Freundschaft e. V.

[grenzenlosefreundschaft@web.de](mailto:grenzenlosefreundschaft@web.de)

Hartmut Siebert

[harsiebert@t-online.de](mailto:harsiebert@t-online.de)

"Since the 1980s, it has been our aim to welcome asylum seekers to Schwäbisch Hall. We help to make it as easy as possible for them to arrive in our town and the culture that is new to them. We support you in your everyday life. Because asylum is a human right. Our actions are based on respect for other cultures, charity and treating everyone with dignity. Anyone can

join in, depending on their interests and talents. You can work directly with refugees or in the organizational area.

We are an open and uncomplicated group. You are welcome to come to the next meeting to get to know us better. You can find the dates on our website (<https://www.freundekreis-asyl-sha.de>)."

## Integration and Migration

### Integration Officer for the city of Schwäbisch Hall

The Integration Officer is the central point of contact for integration policy issues in the city. This mainly includes conceptual and strategic activities, such as setting up and developing an integration network, developing an integration plan or promoting intercultural opening, as well as supporting migrant associations and organising the Friendship Day.

Contact:  
Juliane Hertweck



0791/751498



[juliane.hertweck@schwaebischhall.de](mailto:juliane.hertweck@schwaebischhall.de)

### Ausländerbehörde (Immigration Office) of the city of Schwäbisch Hall

Responsible for immigration law issues (e.g. residence permits)



Gymnasiumstraße 2



0791/751340

Consultation hours:  
Mon 8:00 AM - 12:00 PM  
Tue 2:00 PM - 4:00 PM  
Wed  
Thu 08:00 AM - 12:00 PM and 2:00 PM - 5:00 PM  
Fri 08:00 AM - 12:00 PM

## Integration management (AWO)

Integration managers provide advice and support for refugees living in subsequent accommodation in Schwäbisch Hall, and in Michelbach, Michelfeld and Rosengarten, on everything relating to day-to-day life.

Diana Pankau (Koordination / Teamleitung, Hessental, Rosengarten), ■ 0159/01499335,



[diana.pankau@awo-sha.de](mailto:diana.pankau@awo-sha.de)

Beatrice Arns (Michelfeld, Hessental),



0159/01292839,



[beatrice.arns@awo-sha.de](mailto:beatrice.arns@awo-sha.de)

Sandra Neu-Neitzel (Schwäbisch Hall - Mitte, Gelbingen, Michelbach),



0159/01774473,



[sandra.neu-neitzel@awo-sha.de](mailto:sandra.neu-neitzel@awo-sha.de)

Adina Vaitus (Schwäbisch Hall - Mitte, Hessental, Tüngental),



0159/01774472,



[adina.vaitus@awo-sha.de](mailto:adina.vaitus@awo-sha.de)

Ursula Weidner (Schwäbisch Hall - West, Steinbach),



0159/01499330,



[ursula.weidner@awo-sha.de](mailto:ursula.weidner@awo-sha.de)

Elena Taranova (Schwäbisch Hall),



0157/81293266,





[elena.taranova@awo-sha.de](mailto:elena.taranova@awo-sha.de)

■ Kornhausstraße 4/1, 1. OG

### **Immigration counselling (AWO):**

Who can contact the migration centre?

- Migrants who have arrived recently
- Adult migrants who have the right of residence, as well as their families
- Ethnic repatriates, as well as their families
- Migrants and ethnic repatriates who have already been living in Germany for some time
- Migrants and ethnic repatriates who are currently experiencing a crisis
- Refugees with the right of residence or subsidiary protection

#### **Contact:**

Tanja Knupfer, ☎ 0791 97004-25, Mobil: 0176 [30132655](tel:30132655), @ [Tanja.Knupfer@awo-sha.de](mailto:Tanja.Knupfer@awo-sha.de)

■ Kornhausstraße 4/1, 1. OG



[migrationsberatung@awo-sha.de](mailto:migrationsberatung@awo-sha.de)



[www.awo-sha.de](http://www.awo-sha.de)

### **Diakonieverband Schwäbisch Hall**

Support and advice for migrants and refugees (Diakonie)

For refugees and refugee aid volunteers.

Topics: any; referral to specialists when necessary.

Support and advice for migrants and refugees

■ Brenzhaus, Mauerstraße 5



0791/946740



0791/946742929

■ [m.hofmann@diakonie-schwaebisch-hall.de](mailto:m.hofmann@diakonie-schwaebisch-hall.de)

### **Mobile immigration counselling mbeon**

Digital information for adult immigrants. Using the mbeon app (download in the App Store), you can take advantage of a free, anonymous and data secure chat consultation. At the same time, extensive information on migration is provided in the app and on the website as an initial guide. All topics are available in German, English, Russian and Arabic.

<https://www.mbeon.de/home/>

### **Amt für Migration, Landratsamt Schwäbisch Hall (Office of Migration, District Administrative Office of Schwäbisch Hall)**

Coordinates and regulates immigration issues in the district

■ Karl-Kurz-Straße 44



0791/7557987



0791/7557495



[info@lrasha.de](mailto:info@lrasha.de)

Consultation hours:

Mon 8:00 AM - 12:00 PM and 1:00 PM - 3:30 PM

Tue 8:00 AM - 12:00 PM

Wed

Thu 8:00 AM - 12:00 PM and 1:00 PM - 5:00 PM

Fri 8:00 AM - 12:00 PM

### **Integration Department**

Head of Department: Renate Hübsch



Karl-Kurz-Str. 44



0791/7557987



0791/7557495



[renate.huebsch@lrasha.de](mailto:renate.huebsch@lrasha.de)

Integration officer of the district: Hamza Pamuk

[@H.Pamuk@lrasha.de](mailto:@H.Pamuk@lrasha.de)

### **adis e. V.**

Counselling centre for people affected by racism and discrimination  
Free counselling



Aixerstr. 12, 72072 Tübingen



[beratung@adis-ev.de](mailto:beratung@adis-ev.de)



07071/14310410



Online counselling: <https://adis-online.com>

### **Demokratie-Zentrum Baden-Württemberg Leuchtlinie**

Counselling for victims of right-wing, racist and anti-Semitic violence  
Free counselling



0711/88899933 (Hotline for people affected)



[www.leuchtlinie.de](http://www.leuchtlinie.de)

Flyer: [LL leporello 6seitig 2018.pdf](#)

## General / Authorities

### City of Schwäbisch Hall

#### Citizen service portal

You can find information on the municipal citizen service portal ([here](#)):

- Opening hours
- Forms
- Contact persons
- Contact details
- Dates and times
- Damage report
- etc.

#### 115 - Public Service Number

You can call 115 from Monday to Friday from 8:00 to 18:00. Here you can get answers on many administrative topics.

#### 115 - Sign language telephone

Click [here](#) for access to a sign language telephone for the public authority number. You need a cell phone with front camera and internet.

#### Bürgeramt (Administrative Office for Citizens)

Responsible for various topics for citizens: Residence registration, driving licence registration, etc.



Gymnasiumstraße 2



0791/751242



0791/751409



[buergeramt@schwaebischhall.de](mailto:buergeramt@schwaebischhall.de)

Consultation hours:

Mon 8:00 AM - 4:00 PM

Tue 8:00 AM - 4:00 PM

Wed 8:00 AM - 4:00 PM

Thu 8:00 AM - 5:00 PM

Fri 8:00 AM - 12:00 PM

**Wohngeldstelle (Housing Benefits Authority)** (Applying for housing benefit)



0791/751287



0791/751409



[wohngeldstelle@schwaebischhall.de](mailto:wohngeldstelle@schwaebischhall.de)

Consultation hours:

Mon 8:00 AM - 12:00 PM

Tue 08:00 AM - 12:00 PM, 2:00 PM - 4:00 PM

Wed 8:00 AM - 12:00 PM

Thu 08:00 AM - 12:00 PM, 2:00 PM - 5:00 PM

Fri 8:00 AM - 12:00 PM

and by appointment

**Landratsamt (District Administrative Office) Schwäbisch Hall**

**Jugendamt (Youth Welfare Office)**

Responsible for youth welfare tasks, e.g. in the event of dangers posed to children and young people, or for unaccompanied minor refugees



Münzstraße 1



0791/7557660



0791/75597660

### **Waste**



Münzstraße 1



0791/7557324



<https://www.lrasha.de/>

### **Führerscheinstelle (Driving Licence Office)**



Karl-Kurz-Straße 44



0791/7558866

### **Social benefits for refugees** Amt für Migration (Office of Migration)



Karl-Kurz-Str. 44



0791/7557494



0791/7557495

### **Lesbian, gay, bisexual, trans\*, queer and intersex\* (LGBTQI\*) people**

## Caring for a relative or yourself

### Are you in need of help with caring for a relative or for yourself?

The Care Support Center Schwäbisch Hall will help you.

#### Provided Information on following topics:

- "meals on wheels"
- help with everyday tasks
- Outpatient care (basic, treatment and/or preventive care)
- Respite allowance (financial support for people requiring care)
- Referral to care services
- Referral to civic and aid associations

Looking for a suitable offer? Then please contact the Care Support Center.

## Care Support Center Schwäbisch Hall

### [Care Support Center Schwäbisch Hall](#)

📍 74523 Schwäbisch Hall

District Office - Münzstraße 1, rooms 008 and 010

☎ 0791 755-7888

## Disability and inclusion

Every person who is physically, mentally or emotionally disabled or at risk of such a disability has a right to help. No-one shall be disadvantaged because of their disability. This protection is regulated by law in Germany.

People with disabilities want to have the same quality of life as people without disabilities. They want to have mobility and be able to handle their everyday lives without help.

Here you will find the most important contact persons, advice centres and information.

## Counselling

### Counselling in Schwäbisch Hall

#### EUTB (Supplementary Independent Participation Counselling)

The EUTB® helps people who have a disability. Their families can also get help. The aim is inclusion: people with disabilities should be able to participate everywhere (at school, at work and in their leisure time). The counselling looks at what each person needs and what is important to them.

Counselling is for everyone and barrier-free (for example, for people who cannot hear, see or walk well).

Counselling is free of charge.

**Contact:**

Stauffenbergstrasse 35-37



[0791 94077628](tel:0791_94077628)

[@teilhabeberatung07@eutb-thbw.de](mailto:@teilhabeberatung07@eutb-thbw.de)

 <http://www.eutb-thbw.de>

**Municipal Disability Officer**

The Disability Officer in the district of Schwäbisch Hall helps people when it comes to living with a disability. She is consulted on important issues.


Anyone can call her or write a letter:

- People with disabilities and their families
- Towns and municipalities in the district
- Groups and associations that support people with disabilities

**Contact:****Mrs Eymann**

Münzstr. 1

74523 Schwäbisch Hall

 +49 (0) 791 755 7817

[@c.eymann@lrasha.de](mailto:@c.eymann@lrasha.de)

**Barrierefrei Schwäbisch Hall e.V. association**

The association provides information on these topics:

- Care: How people get help when they are ill or old.
- Work: What you can do if you have problems at work.
- Housing: What you can do if you have problems with housing.
- Leisure: What you can do in your free time, for example hobbies or excursions.

**Further information:**

 <https://www.barrierefrei-sha.de/aufgaben/>

**Guidebook**

You can find a guide for people living with disabilities [here](#). This guide is also available in [simple language](#).



## Mobility

### Local transport

Information about

- Tickets
- Information about traffic
- Routes and route changes
- Current fare information
- Other offers and notifications

can be found on the website of **Kreisverkehr Schwäbisch Hall**: [www.kreisverkehr-sha.de](http://www.kreisverkehr-sha.de)

You can also obtain timetable information from the **Nahverkehrsgesellschaft Baden-Württemberg**: <https://www.bwegt.de>

You can find route information and tickets for the **Deutsche Bahn** here: [www.bahn.de](http://www.bahn.de)

There are reduced tickets for children, pupils, students, senior citizens and others. Feel free to ask.

If a ticket inspector asks to see your ticket and do not have a valid ticket, you will have to show your identity card and will be fined.

### Cycling

#### What do you have to consider when riding a bike?

You can get anywhere at any time, quickly and at low cost.

In Germany, and also in Schwäbisch Hall, there are special cycle paths. Cyclists must also follow the traffic rules.

On this page you will find information and rules in many languages:  
<https://www.germanroadsafety.de/grs-medien/>

#### Some important traffic rules for cyclists

- Always ride on the **right side of the road**.
- Do not ride next to each other, but **behind each other**.
- If there is a **cycle path**, you must use it (always on the right side in the direction of travel).
- Only children under 11 years of age are allowed to use the footpaths by bicycle.
- While riding, you may only wear headphones if you can still hear everything.
- You are not allowed to **make calls** (without a hands-free kit).

## Buying a bicycle

Make sure that your bicycle is **roadworthy** when you buy it.

Otherwise, you will have to pay a fine if the police check your bicycle. The bicycle must be equipped with

- a bell
- two independent brakes
- a white light, front
- a white reflector, front
- a red tail light
- a red reflector, back
- four yellow spoke reflectors or reflective white stripes, on the tyres or spokes
- non-slip pedals, each with two pedal reflectors

## If you want to buy a used bicycle, you will find cost-effective offers here:

- bicycle workshop of the Freundeskreis Asyl: Thursdays, 2 - 5 pm, Ripperg 3 (more information [here](#)).
- at bicycle shops
- at a bicycle auction
- in a bicycle repair shop in your community
- at flea markets
- in the classified ads section of daily and weekly newspapers
- on information boards in shops
- on social media
- in apps for used goods
- on websites for used goods

## Bicycle repair

A broken bike can be repaired. You can find spare parts in bike stores or on the internet. There are also people who can help you repair your bike:

- bicycle workshop of the Freundeskreis Asyl: Thursdays, 2 - 5 pm, Ripperg 3 (more information [here](#)).
- bicycle stores can also repair your bike. You have to pay for this.

## Driving licence

### Exchange of driving licence

Do you have a foreign driving licence and are moving to Germany?

Or: You live in Germany for at least 185 days a year?

**Your foreign driving licence is valid for six months after your arrival in Germany.**

After that you will need a **German driving licence**. (Exception: persons from EU/EEA states.)

Driving licences are valid for 15 years.

**Further information on the validity of foreign driving licences** in Germany can be found [here](#) (also in several languages).

## **Application to exchange a foreign driving licence**

### **Where? Driving licence office**

People who live in the city of Schwäbisch Hall:

#### **Citizens' office**



Gymnasiumstraße 2



0791/751242



0791/751409



buergeramt@schwaebischhall.de

#### **Office hours:**

Mon 08:00 - 16:00

Tue 08:00 - 16:00

Wed 08:00 - 16:00

Thu 08:00 - 17:00

Fri 08:00 - 12:00

and by appointment

People who live in a municipality in the **district**:

#### **Schwäbisch Hall District Office**



Karl-Kurz-Str. 44



[info@LRASHA.de](mailto:info@LRASHA.de)

### What do you need to bring?

- Identity card or passport
- Confirmation of registration in Germany
- a biometric passport photo
- Foreign driving licence with translation, if no EU/EEA driving licence (translations are provided by recognised automobile clubs).

In the case of an **EU/EEA driving licence** and a driving licence from the following [Annex 11](#) **additionally**:

- Certificate or expert opinion on physical and mental aptitude and
- Certificate or expert opinion on eyesight

In the case of a **non-EU/EEA driving licence** not listed in [Annex 11](#), **additionally** (depending on the category applied for)

- Certificate or expert opinion on physical and mental aptitude
- Certificate or expert opinion on eyesight or an eye test certificate
- Proof of first aid training
- Details of the driving school, as you will also have to take the theoretical and practical driving test.

### Costs

Varies depending on the city or district



### What do you get?

A valid driving licence for Germany

### How to get a driving licence

If you have a **valid driving licence (non-EU/EEA)**, you must take a **theoretical and practical test** at a driving school.

### This is how it works:

- Register for the **theory test** (costs: 20 euros) at the **TüV Süd Service Centre**  
 Hallerstrasse 32  
 0791/9391930

### Bring along:

- Residence document
- Letter from the driving licence office
- Foreign driving licence with a copy of the certified translation
- Questions about learning: at the driving school (in several languages). You can take the test in different languages.
- Do you pass the theory test? → **Yes**
- Register for the **practical test** at any driving school.
- How many hours of training before the test? The decision is made by the driving school. Costs approx. 42 euros per 45 minutes (pay at the driving school). Costs for the test: 90 euros (pay at TÜV/Hessental).

#### **If you do not pass the test:**

- **Theory test:** unlimited retake of the test. Costs 20 euros.
- **Practical test:** further driving lessons and retest possible. You must pay for the driving lessons and test.

#### **If you pass the test:**

- You can collect **your** driving licence from the **driving licence office** the day after the test.
- Please note: You must hand in your driving licence from your home country!

#### **IMPORTANT:**

**Without a valid driving licence (original document), you must attend a driving school and obtain a new driving licence (like a novice driver).**

## Finances

### Job Centre

#### **Support from the job centre**

Since 01.06.2022, refugees from Ukraine in need of assistance have been receiving benefits from the job centre.

You must submit an application to the Jobcenter Landkreis Schwäbisch Hall (Bahnhofstraße 18, 74523 Schwäbisch Hall).

WHAT DO I NEED TO DO NOW?

All information about the job centre in Schwäbisch Hall can be found here:

<https://www.jobcenter-landkreis-sha.de/eservices/>

Please download the required application forms from [www.jobcenter.digital](http://www.jobcenter.digital) and fill them in.

Which statutory health insurance company do you want to be insured with?

Do you already have a bank account in Germany? Please enter your bank details for the transfer of monthly payments.

You can submit the application online at

<https://www.jobcenter-landkreis-sha.de/eservices/>

or

in person at the Schwäbisch Hall Job Centre. Please make an appointment in advance at 0791/9758 581 (Monday to Friday 8:00 - 18:00) or in person at: Schwäbisch Hall Job Centre, Bahnhofstraße 18, 74523 Schwäbisch Hall

or

You can also send your application documents by post: Jobcenter Schwäbisch Hall, Bahnhofstraße 18, 74523 Schwäbisch Hall

If you still have questions about the application, please contact the Schwäbisch Hall district job centre directly: 0791/9758 581 (Monday to Friday 8:00 - 18:00)

Information for people from abroad:

<https://www.arbeitsagentur.de/arbeitslos-arbeit-f...>

Brief information in different languages:

[Arabic](#)

[Bulgarian](#)

[English](#)

[French](#)

[Farsi](#)

[Romanian](#)

[Russian](#)

[Ukrainian](#)

[Turkish](#)

## Opening an Account

### How do you open a bank account?

#### Girokonto (Current account)

In Germany, **every family** must have its own **bank account / checking account**, in order for the family's income (such as earnings, unemployment benefits, social assistance, child benefits) to be transferred to the account. Expenses such as **rent, electricity, telephone and other bills** can also be paid through this account.

For this reason, you must open a checking account at a bank (some banks are Sparkasse, Volksbank, Postbank or Südwesbank – there are others, too).

**Where?**

The bank of your choice

**What do you need to bring with you?**

Passport or identification document, Aufenthaltstitel (residence permit)

**What do you receive?**

A card with the account number (you must keep this!)

**Education and participation****Services for education and participation**

Children, adolescents and young adults can receive even more support (e.g. for music school, holidays, leisure time, sports activities, etc.). This support is called: Benefits for education and participation (Leistungen für Bildung und Teilhabe). Many people also call it: the education package (Bildungs-Paket). This means that you will have to pay less money, or even none at all.

You must submit an application.


Persons in the asylum procedure:

**Landratsamt Sozialamt + Amt für Migration (Social Services at the District Administrative Office + Office for Migration)**

Münzstraße 1



0791/7558844 and

 0791/7557522




[sozialamt@LRASHA.de](mailto:sozialamt@LRASHA.de)

Persons with a residence permit:

**Jobcenter Schwäbisch Hall**

 Bahnhofstr. 18

 0791/9758582

 [jobcenter-LK-SchwaebischHall@jobcenter-ge.de](mailto:jobcenter-LK-SchwaebischHall@jobcenter-ge.de)

## Voucher booklet for Schwäbisch Hall

### Hall voucher booklet for children and teenagers

Families who **receive unemployment benefits (Arbeitslosengeld II / Hartz IV), social welfare or benefits from the Asylum Seekers Benefits Law (Asylberwerberleistungsgesetz)** or can claim housing benefits can receive the Hall voucher booklet for their children.

**The voucher booklet is worth 60 euros** and is given to each child between the ages of 3 and 21 years in an eligible family. The family and children must reside in Schwäbisch Hall as a prerequisite. The parents receive the vouchers **from the Fachbereich Zentrale Steuerung, Abteilung Jugend, Schule und Soziales (Central Management Department, Department of Youth, Schools and Social Welfare) upon presenting the current decision** confirming their unemployment benefits (Arbeitslosengeld II/Hartz IV), social welfare, housing benefits or benefits given to asylum seekers.

The booklet provides 30 euros which must be used to pay for courses at the Schwäbisch Hall Adult Education Centre (Volkshochschule). The remaining 30 euros are free to be used in a variety of ways, such as for admission to the Schenkensee swimming pool, Wackershofen Open Air Museum, to the cinema or to pay for recreational activities at the city's Child and Youth Work programme at Heimbacher Hof.

An open-air theatre, Freilichtspiele Schwäbisch Hall, also sponsors tickets for family-friendly performances at the Hall Globe Theater for children aged 5-11 accompanied by an adult, or for teenagers aged 12 and up to attend a performance at the Hall Globe Theater or on the Große Treppe (stairs outside the Church of St Michael).

#### **Pick-up points:**

Stadt Schwäbisch Hall, Zentrale Steuerung  
Abteilung Jugend, Senioren und Soziales



Am Markt 7/8



0791/751446



steuerung@schwaebischhall.de

### **School starter set**



To relieve the financial burden for parents with low incomes, the Rotary Club of Schwäbisch Hall has decided to **support families with a first-grade student**. The **voucher, which is worth 170 euros**, can be redeemed at one of three selected businesses in Hall for a school satchel filled with school supplies.

**Pick-up points:**

Stadt Schwäbisch Hall, Zentrale Steuerung  
Abteilung Jugend, Senioren und Soziales



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0791/751446



steuerung@schwaebischhall.de

## Hall voucher booklet for seniors

**Seniors aged 60 and over** who receive **a basic income or housing benefits** and whose primary residence is in Schwäbisch Hall are eligible for the Hall voucher booklet for seniors (Haller Gutscheineheft für Seniorinnen und Senioren). The voucher booklet is **worth 70 euros** and can be redeemed for the following services, depending on need:

- ÖPNV (Public transportation) – Stadtbuss Schwäbisch Hall GmbH (through the Kolibri card)
- Taxi fares
- Chemist's shops
- Meals on wheels (ASB, AWO, DRK)
- VHS
- City library
- Kuchen- und Brunnenfest (Cake and Fountain Festival)
- Sommernachtsfest (Midsummer Night's Festival)
- Schenkenseebad
- Saltwater bath
- Municipal services

[Here you can find more information:](#)

German  
Russian  
Turkish  
English

**Pick-up points:**

Stadt Schwäbisch Hall, Zentrale Steuerung  
Abteilung Jugend, Senioren und Soziales



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0791/751446



steuerung@schwaebischhall.de

**State family voucher booklet**

Families with **at least three children who are eligible for child support (Kindergeld)** may apply for the state family voucher booklet (Landesfamilienpass). It is also available to families with a **child with disabilities** (at least 50 percent reduced earning capacity) and for **single parents** with at least one child who is eligible for child support (Kindergeld) living in the household. Families with at least one child who is eligible for child support (Kindergeld) can also receive discounts if they provide proof of their eligibility for SGB II benefits or child support supplements. Families who receive benefits under the Asylum Seekers Benefits Act (Asylbewerberleistungsgesetz) and with at least one child living in the household can also receive a state family voucher booklet.

You are guaranteed **free or reduced admission to more than 140 destinations in the state**. You can find a list of all state castles, gardens and museums in the state of Baden-Württemberg, as well as additional information on the website of the [Ministry of Social Affairs and Integration](#).

**Pick-up points:**

Stadt Schwäbisch Hall, Bürgeramt



Gymnasiumstr. 2



[buergeramt@schwaebischhall.de](mailto:buergeramt@schwaebischhall.de)

**Public and school holidays**

You can find an overview of public holidays and school holidays in Baden-Württemberg [here](#).

In Schwäbisch Hall, holidays are not fixed to a certain date and can be chosen by schools. You can find the [Hall school holiday calendar here](#).

## Shopping

### Shopping for groceries

Cheap food and toiletries can be found in the discount supermarkets. Only use shopping trolleys inside the supermarket. This means that the shopping must be brought home in carrier bags. It is best to bring these with you.

### You can find cheap furniture, clothes, toys and more in second-hand shops

#### [Clothes shop](#)

Ripperg 5  
74523 Schwäbisch Hall

#### [Bicycle workshop](#)

Ripperg 5  
74523 Schwäbisch Hall

#### [Red Cross Shop](#)

Im Haal 6  
74523 Schwäbisch Hall

#### [Brenzlädle](#) (Diakonie second hand clothes shop)

Mauerstr. 5  
74523 Schwäbisch Hall

#### [Hab und Gut](#)

Blendstatt 30  
74523 Schwäbisch Hall

#### [Secontique Schwäbisch Hall](#)

Neue Strasse 20  
74523 Schwäbisch Hall

#### [Schwäbisch Hall general sales point](#)

Heimbacher Gasse 14  
74523 Schwäbisch Hall

You can find furniture offers [here](#)

In addition, many schools, kindergartens and clubs organise flea markets where many second-hand items can be bought cheaply. Look out for posters in the town with the word "flea market".

### Weekly market

Fresh fruit, vegetables, bread, cheese and much more can be found at the markets. In the city centre, the weekly market takes place twice a week:

Wednesday, 07:00 - 12:30

Saturday, 07:00 - 12:30

You can find more information about all the markets in the city centre [here](#).

## Waste

Every household must pay a fee for waste disposal. This pays for the regular pickup of the waste. You can find the pickup dates and times in the waste disposal calendar you received by mail.

You can also find the current waste disposal calendar at the District Office:

### District Office Schwäbisch Hall



Münzstraße 1



0791/7550



0791/7557362



[info@LRASHA.de](mailto:info@LRASHA.de)



[www.lrascha.de](http://www.lrascha.de)

### How do I separate different types of waste?


In Germany, we separate waste (recycle). Please make sure that you always throw away waste in the correct dustbins:

- **Paper** goes in the **blue** bin,
- **Plastic** and packaging in the **yellow** bin or in the **yellow** refuse bags,
- the **remaining waste** goes in the **black** bin,
- **Glass** goes in the **bottle bank**,
- **Organic waste (compost)** such as scraps of fruit, lettuce or other vegetables, potato peels and eggshells, coffee grounds, teabags or food scraps can be disposed of in a compost bin (**brown** bin) if you wish. If you do not have a compost bin, this type of waste must be disposed of with the **remaining waste**.

## Internet/TV

### Internet

- Everyone must bear the costs for the Internet themselves. These costs are not covered by the job centre.
- You can choose your own internet provider.
- It is important to note that the minimum contract term is usually 24 months. Cancellation is only possible in special cases.


 You can find more information about the Internet and WiFi [here](#)

### Television

**Rundfunkbeitrag** Every household in Germany has to pay the television licence fee (GEZ). Some can be exempt from Rundfunkbeitragspflicht.

### Exemption from Rundfunkbeitragspflicht

If you receive benefits from the job centre, you are exempt from Rundfunkbeiträgen. You must submit an application for this. The printout from the job centre, which is enclosed with every grant notification, serves as proof. The exemption is only valid for the duration of the authorisation and must be repeated with each new authorisation.

 More information on Rundfunkbeitrag (also in other languages) can be found [here](#)

#### **Note for asylum seekers**

You have no legal entitlement to television (TV) in your asylum accommodation. This means that there does not have to be a TV in your accommodation. If you do have TV in your accommodation, you may be sent a bill via Rundfunkbeitrag (GEZ). Do not pay the bill, but show it to your accommodation manager.

**Keywords: Rundfunkbeitrag, GEZ, Exemption from the Rundfunkbeitrag**

### Free WLAN

The city of Schwäbisch Hall offers residents and visitors free WLAN (WiFi) in the City center, Haus der Bildung and Stadtbibliothek (City Library).

Please simply log in with your smartphone or tablet: "FreeKey".