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Living in Regensburg

Living

Find a flat

I am looking for a flat What do I have to do?

1. you see a flat advertised on the Internet

[wohnungangebote regensburg - Google Suche](#)

or in the newspaper, for example in the Mittelbayerischen newspaper.

[Immobilien-Markt](#)

Here you can search for a flat, a shared flat, a room or a house:

[WG-Gesucht](#)

-> You call. You make an appointment to view the property.

-> You view the flat.

You don't speak German well yet?

Take a friend with you who speaks good German or English.

You can ask:

- How much does the rent cost?
- How much does water, electricity, heating, gas, internet cost?
- ...

The landlord asks you:

- Where do you work?
- How much money do you earn?
- ...

The landlord says:

You get the flat or you don't get the flat.

You get the flat:

Sign the tenancy agreement.

The tenancy agreement is **important**.

Read it carefully!

I have a flat: What do I have to do now?

You must immediately stick your name on the letter box of the new flat.

You will receive important letters.

Finding flats in Regensburg is difficult.

Who can help me?

1. Zusammenleben Willkommen

Refugees can get help finding accommodation here: What do I need to consider? What documents do I need? How does life in a shared flat work? Counselling is also available in Arabic.

You can look for a room in a shared flat here:

<https://zusammenleben-willkommen.de/>

2. Wohnungs-Bau-Gesellschaften

Housing associations can help you.

Housing associations have a list of flats.

You have to go to the housing association and register.

[Stadt Regensburg - Wohnen u. Bauen - Wohnungssuche in Regensburg](#)

If a flat is available from a housing association, you will receive a letter.
The letter will tell you which flat is available and what you need to do.

Do you want to go to a housing association?

You need a Wohnungs-Berechtigungs-Schein.

The Wohnungs-Berechtigungs-Schein costs €7.50.

The Wohnungs-Berechtigungs-Schein is valid for 1 year.

You can obtain a housing authorisation **certificate** from the city's Office for Urban Development at Regensburg:

[Stadt Regensburg - Amt für Stadtentwicklung - Stadterneuerung und Wohnungswesen](#)

There are people there who can explain to you what you need to do. You can find more information here:

[Stadt Regensburg - Gefördertes Wohnen - Mieter](#)

You have a housing authorisation certificate.

You are put on a waiting list.

A flat is available: You will receive a message with an appointment. You can view the flat.
or: no flat is available.

You still have to wait.

Here you can find housing associations in Regensburg:

[Stadt Regensburg - Wohnen u. Bauen - Wohnungssuche in Regensburg](#)

Or you can look at Mieterbund Regensburg e.V. (an association that supports tenants):

[Wohn-Bau-Gesellschaften Regensburg](#)

Flat search via Makler

There are flat offers from Maklern.
 An Makler is an intermediary.
 An Makler will look for a flat for you.
 An Makler receives money for its work.
 Searching for a flat with Makler costs more money.

Keywords: housing, housing search, housing association, relocation, social housing, pre-registration certificate, housing entitlement certificate (WBS), affordable housing, register residence, address

Rent and deposit

1. you work, earn money and have found a flat?

You have to pay the rent yourself.
 You pay money to the landlord every month.
 You pay money for:

- Housing
- water
- electricity
- heating
- Waste disposal

What is Kaution?

You pay the landlord money **once** .
 A deposit is a lot of money.
 After that, you no longer have to pay the deposit.

The Kaution is a security deposit for the landlord.
 Ask your landlord:
 "How much Kaution do I have to pay?"

When will I get the Kaution back?

You are moving out. Nothing is broken in the flat.
 The landlord gives you back the Kaution .

2. you work and don't earn much money?


You can **Wohn-Geld** bapply.

What is Wohn-Geld?
 Wohn-Geld is financial support.
 You can get money for your flat every month.

You can apply for housing benefit.
 You submit the application to the social welfare office:

Where?

Abteilung Wohngeld | Amt für Soziales

 [Johann-Hösl-Straße 11a, 93053 Regensburg](https://www.regensburg.de/rathaus/aemteruebersich...)

 <https://www.regensburg.de/rathaus/aemteruebersich...>

⇒ Here you can find forms for **applying for housing benefit**:

[Wohngeld - Bayerisches Staatsministerium für Wohnen, Bau und Verkehr](#)

The social welfare office says:

You will receive housing benefit

or: You will not receive housing benefit.

Information about the social welfare office on the Internet:

Direktorium 2 | Amt für Soziales (Sozialamt)

 <https://www.regensburg.de/rathaus/aemteruebersich...>

3. you receive money from Job-Center and have found a flat?

The Job-Center can give you money for your flat.

Have you found a flat?

Tell the Job-Center:

"I have found a flat".

Show the Job Centre the rental contract.

The Job Centre says:

You can move into the flat.

or: You can **'t** move into the flat.

Because: The flat is too big...

Because: The flat is too expensive...

You have no money for the deposit?

The Job-Center can lend you money for the deposit.

The Job-Center will then give you less money for a certain period of time.

Example:

Your deposit is €200.

The Job-Center lends you €200.

Now you have to pay the €200 back to Job-Center.

How do you pay the money back?

For example:

You normally get €150 from the Job-Center.

Now: You receive €130 from Job-Center for 10 months.

The job centre pays you €20 less each month.

After that, you get €150 from the Job Centre againob-Center.

Keywords: assumption of costs, accommodation costs, rent deposit, cold rent, warm rent, net cold rent

Housing entitlement certificate for social housing

There are special flats in Regensburg. The rent is particularly favourable.

The state helps to ensure that the flats are not so expensive. These flats are called Sozialwohnungen. You can rent such a flat if you earn little money.

You need a certificate so that you can rent the flat. The certificate is called Wohnberechtigungsschein. The short word for this is WBS.

What is the difference between Wohnberechtigungsschein and Vormerkbescheid?

You will be categorised according to your income.

If you are in income level II or III, you will be issued with a Wohnberechtigungsschein (WBS).

You can use it to apply for a suitable flat yourself.

If you are in income level I, you will receive a notice of reservation. The office will then recommend you to the landlord of a flat.

Please note:

The official language is only German. Bring an interpreter with you to ensure good communication! You and the other people in your household must meet certain income limits in order to be eligible for a WBS or Vormerkbescheid.

What documents do you need?

- Application
- Einkommenserklärung of the entire household
- Identity card or passport
- Residence permit if applicable or Fiktionsbescheinigung
- Severely disabled person's pass, if applicable
- if applicable Heiratsurkunde
- if applicable Mutterpass
- Proof of income for the last 12 months
- Reason for the urgency with corresponding evidence

Further information and the forms can be found here:

<https://www.regensburg.de/leben/wohnen-u-bauen/ge...>

Complete the application form and send it by post or e-mail to:

Wohnberechtigungsschein | Amt für Stadtentwicklung

[📍 D.-Martin-Luther-Straße 1, 93047 Regensburg](https://www.regensburg.de/leben/wohnen-u-bauen/ge...)

@wohnungswesen@regensburg.de

Or drop the application directly into the letterbox opposite the waiting area.

What are the fees?

The issue of a Wohnberechtigungsscheines or Vormerkbescheides costs

WBS I + II and VB: 7,50 €

WBS III: 15,00€

You will receive an invoice once your application has been fully processed.

Notes on processing applications for housing permits and additional funding

Until further notice, applications can only be submitted by post or e-mail.

A personal visit is only possible by prior appointment (by telephone, e-mail or online).

You can book an appointment online here:

Wohnberechtigungsschein | Amt für Stadtentwicklung

@wohnungswesen@regensburg.de

 [+49 \(0\) 94150796633](tel:+49(0)94150796633)

 <https://formulare.regensburg.de/frontend-server/f...>

You can find the form online here:

<https://formulare.regensburg.de/frontend-server/f...>

Keywords: housing, urban development, social housing, housing authorisation, WBS, notice of reservation

Relocation

Relocation

- Is your flat too small?
- You no longer like your flat?
- Your flat is too expensive?

You can move (= move to another flat).

Moving is very time-consuming.

You have to think about many things:

- You have to tell your employer your new address.
- You have to tell the tax office your new address.
- You have to tell your bank your new address.

There are many other things.

⇒ You can find a list here:

[Checkliste Umzugsplaner INTERNET.pdf](#)

You can also print out the list.

Do you still have questions or need help?

Ask at the Citizens' Offices:

1.

Bürger-Büro Stadt-Mitte | Bürgerzentrum

[D.-Martin-Luther-Straße 3, 93047 Regensburg](#)

[@buergerzentrum@regensburg.de](mailto:buergerzentrum@regensburg.de)

[+49 \(0\) 9415071332](tel:+49(0)9415071332)

<https://www.regensburg.de/rathaus/aemteruebersich...>

2.

Bürger-Büro Nord | Bürgerzentrum

[Brennesstraße 16, 93059 Regensburg](#)

[@buergerzentrum@regensburg.de](mailto:buergerzentrum@regensburg.de)

[+49 \(0\) 9415071888](tel:+49(0)9415071888)

<https://www.regensburg.de/rathaus/aemteruebersich...>

3.

Bürger-Büro Burgweinting | Bürgerzentrum

[Friedrich-Viehbacher-Allee 3, 93055 Regensburg](#)

[@buergerbuero@regensburg.de](mailto:buergerbuero@regensburg.de)

[+49 \(0\) 9415072888](tel:+49(0)9415072888)

<https://www.regensburg.de/rathaus/aemteruebersich...>

You get money from the Job Centre and want to move?

⇒ Ask your adviser at the Job Centre!

Important rules

There are important rules in Germany if you live in a flat or house.

Every house has house rules. The rules are set out in the house rules.
Between 1 p.m. and 3 p.m. is lunch time. Between 10.00 p.m. and 6.00 a.m. is night time. You are not allowed to make any noise during this time.

All residents must observe the night's rest.

All residents must separate their rubbish. See "Living in Regensburg" for more information.

Keywords: waste separation, recycling, night's rest, quiet times, neighbours, house community

WoFA - Living space for all

Who we are there for:

The service supports people with a migration background in their search for accommodation and helps with applications to find suitable accommodation.

We offer:

- An initial counselling and orientation meeting
- Support in the search for suitable housing
- Completion of applications (z. B. Wohngeld, Wohnberechtigungsschein, Jobcenter)
- Mietkursen for living in Germany
- Follow-up support for completed tenancy agreements

Das Team WoFA ist für dich da:

E-Mail: wofa-regensburg@johanniter.de

Tel.: 0941 138102967

Mobility

Bus, bike, train

There are many possibilities in Regensburg. The distances are short. You can get everywhere quickly.

You can find important information about transport in Germany here.

[German Road Safety | German Road Safety](#)

Cycling

You can cycle or walk. You can cycle almost everywhere in Regensburg.

Many people cycle in Regensburg. Many people also cycle in the city centre. Please ride carefully and watch out for pedestrians. You can find more information here:

[Stadt Regensburg - Fahrrad - Radfahren in der Altstadt](#)

Bus

There are many buses in Regensburg. There are many bus stops. You can travel almost anywhere by bus. Every bus has a timetable. You can find more information here.

[RVV - Ihr Regensburger Verkehrsverbund](#)

Download the **RVV App** download. You will find timetables, can buy tickets and find bus stops:

[Die RVV-App: Auskünfte und Handy-Tickets - Regensburger Verkehrsverbund](#)

Tickets cost less with the City Pass. You can find more information here:

[Stadt-Pass - Stadt Regensburg | Integreat](#)

If you travel without a valid ticket, you will have to pay 60 euros.

Taxi

There are many taxis in Regensburg. You can call a taxi. The driver will drive you and tell you the price at the end. You can find **more information and contacts here:**

[Taxi Regensburg - Taxi Zentrale Regensburg](#)

Rail (train)

There are several railway stations in Regensburg. The main railway station is here:

Hauptbahnhof Regensburg

[📍 Bahnhofstraße 18, 93047 Regensburg](#)

There are many trains from Regensburg to other cities and countries.

You have to buy a ticket. You can do this online, via the DB app or on site at the ticket counter. You can also find timetables there.

There are many different tickets. You can't travel on all trains with all tickets. Not sure which ticket to buy? Ask the staff at the station!

If you travel without a ticket, you will have to pay 60 euros.

Long-distance bus

There are also many long-distance buses in Regensburg. Long-distance buses travel to other cities or countries.

You can buy tickets online **before your journey**. You can also buy tickets from the bus driver. But only if there are still seats available.

You cannot board the bus without a ticket.

The long-distance buses also depart from the main railway station.

Keywords: local public transport, public transport, public transport, traffic rules, road traffic regulations, timetable, bus route, local transport, long-distance transport, bus ticket, monthly ticket

Car and driving licence

What is a KFZ?

KFZ means "power-driven vehicle".

For example, a Kraft-Fahr-Zeug is a:

- car
- lorry
- Motorbike
- Motor scooter

Driving licence

You want to drive a KFZ in Germany? -> You need a Führer-Schein.

You want to get a driving licence in Regensburg? ->You need a Haupt-residence in Regensburg.

-> You must pass two tests:

- Theoretical test
 - Practical test
- The tests and the driving licence cost money.

Ask your driving school:

[Fahrschulen in Regensburg \(Gelbe Seiten\)](#)

Do you already have a driving licence?

Check this list:

[Ausländischer Führerschein: Anerkennung | Fahrerlaubnis 2025](#)

Are you from a country on this list?

->Then you no longer need a driving licence.

You must have your driving licence rewritten.

You will get a new driving licence.

You come from another country?

-> You have to get a new driving licence.

Ask for it:

City of Regensburg - Office for Public Order and Road Traffic:

[📍 Johann-Hösl-Straße 11, 93053 Regensburg](#)

<https://www.regensburg.de/rathaus/aemteruebersich...>

Here you will find lots of information about driving licences in Germany:

[auslaendische-fahrerlaubnisse-merkblatt-ausserhalb-eu-und-ewr-staaten.pdf](#)

You can study for the theory test and the practical test.
There are books and learning sheets in many languages.

Look here or ask your driving school:

[Theorie lernen](#)

Car licence

Would you like to buy a motor vehicle and drive it?
-> You have to register your vehicle (=registration)
-> You get a licence plate.

You want to register a motor vehicle?

You need many documents:

- Insurance
- vehicle registration document
- Registration certificate

Ask for KFZ-Zulassungsstelle (an organisation that decides whether your car is allowed to drive on the road):

**[Stadt Regensburg - Amt für öffentliche Ordnung und Straßenverkehr
- Kfz- Zulassungsstelle](#)**

TÜV

TÜV is called "Technischer Überwachungs-Verein".

The TÜV checks whether your KFZ is broken.

You have to go to TÜV regularly.

Look at the sticker (sticker) on your licence plate.

It says here:

When do you have to go to TÜV.

You can also find a list here:

[TÜV-Checkliste: Darauf sollten Sie bei der HU achten](#)

The TÜV says:

Your KFZ is safe or

Your KFZ is no longer secure. You need to have it repaired.

The TÜV has many locations in Regensburg.

You can find an overview here:

[Service-Center finden und online anmelden Gruppe | TÜV SÜD](#)

Do you have questions about the MOT?
Give us a call!

Keywords: motor vehicle, car, driving licence, driving test, traffic regulations, car insurance,

Car parks in Regensburg

There are many car parks at Regensburg.

Some car parks are free of charge.
Sometimes you have to pay.

You can find a list of all car parks here:

[Stadt Regensburg - Verkehr u. Mobilität - Parken](#)

The list says:

- Which car parks are there?
- When are the car parks open?
- How much do the car parks cost?
- Where are the car parks?
And much more.

You can find a list of car parks for motorbikes here:

[Stadt Regensburg - Verkehr u. Mobilität - Parken](#)

A list of car parks for bicycles can be found here:

[Fahrradstellplätze in der Regensburger Altstadt](#)

A list of car parks for people with disabilities can be found here:

[Stadt Regensburg - Verkehr u. Mobilität - Parken](#)

Naturalisation

Naturalisation turns foreigners into Germans. To do so, they must fulfil certain requirements. What exactly you need for this varies. Counselling is helpful. Please bring your passport or other proof with you.

Further information can be found here:

[Der Weg zum deutschen Pass](#)

Counselling and contact at Regensburg:

Beratung und Kontakt | Bürgerzentrum

[📍 D.-Martin-Luther-Straße 3, 93047 Regensburg](#)

@buergerzentrum@regensburg.de

[+49 \(0\) 9415073333](tel:+49(0)9415073333)

<https://www.regensburg.de/buergerservice/dienstle...>

The specialist migration services also provide advice on all aspects of naturalisation:

[Beratung und Hilfe - Stadt Regensburg | Integreat](#)

Keywords: German, nationality, application, passport, ID card

City Pass

Do you know the city pass?

In Regensburg there is the "Stadt-Pass".

The Stadt-Pass is **not** an ID card.

The Stadt-Pass **does not cost any** money.

With the Stadt-Pass many things cost less:

For example:

- travelling by bus
- VHS-Courses
- Sports clubs
- museums
- ...

Many people can get the City Pass.

For example:

- You are a customer of Job-Center
- You are a customer of Sozial-Amt
- You get Wohn-Geld.
- You get money from Asyl-Bewerber-Leistungs-Gesetz (AsylbLG).
- ...

You want a Stadt-Pass?

You have to make an appointment:

Amt für Soziales

[Johann-Hösl-Straße 11b, 93053 Regensburg](#)

@sozialamt@regensburg.de

[+49 \(0\) 9415071502](tel:+49(0)9415071502)

<https://www.regensburg.de/rathaus/aemteruebersich...>

The social welfare office will tell you:
You will get a city pass or not.

You live in the district of Regensburg?

The Landkreis means the neighbourhood of Regensburg, but not the city area.

You cannot apply for a city pass. But there is a "Landkreis-Pass". Ask at the district office:

[LandkreisPass | Landkreis Regensburg](#)

You can find all information about the city pass here:

[Stadt Regensburg - Bürgerservice - Dienstleistungen](#)

Finances

Consumer education for refugees

There are many things you need to bear in mind when concluding contracts or making purchases. If you have problems understanding what exactly is in a contract, you can seek advice beforehand.

The Verbraucherzentrale and other advice centres can help you with many problems:

- Mobile phone contracts
- Purchase contracts
- insurance policies
- rent
- banks
- and more

You can contact the counsellors or find out more:

Evangelisches Bildungswerk Regensburg e.V.

@verbraucherbildung@ebw-regensburg.de

<https://www.ebw-regensburg.de/verbraucherbildung-...>

The Verbraucherzentrale also has information for refugees and helpers at this internet link:

[Informationen für Geflüchtete und Flüchtlingshelfer | Verbraucherzentrale.de](#)

Insurances

Insurance is important for you.

For example, if you have an accident or suffer financial loss.

In this case, you are protected if you have insurance.

There are various types of insurance. Some are even compulsory (for example: health insurance).

Other insurances are very useful.

Liability insurance: This insurance helps you if you accidentally break something and the damage has to be paid for.

This insurance is also useful if you have small children.

However, you don't need all types of insurance. It's best to find out which insurance makes sense for you.

You can find information on various types of insurance on these websites.

<https://www.dieversicherer.de/versicherer/versich...>

-a little further down on this page:

<https://www.verbraucherzentrale-rlp.de/leichte-sp...>

Here you will find information with more details:

<https://www.verbraucherzentrale-rlp.de/wissen/gel...>

Mobile phone and telephone

You want to make calls in Germany?

- You can buy a mobile phone with a SIM card.
- You can also buy only one SIM card at .
- You must enter your address for the SIM card.
- You must enter your bank account.

You want to make calls to your home country?

It's often **expensive** with a German SIM card.

There are many offers for your home country.

Ask your advisor in the mobile phone shop.

You can find a lot more information on this website :

<https://www.test.de/Telefonieren-ins-Ausland>

What mobile phone contracts are available?

There are various mobile phone contracts.

Look here:

[Finanztest 12 2015 Handytarife Flüchtlinge](#)

You don't have to take out a contract with fixed monthly costs.
 You can also buy a prepaid card.
 Read the contract carefully and ask your advisor in the mobile phone shop!

Can't read German very well yet? Take someone with you!
 You have to understand **everything** . Only then can you sign.

Why do I have to understand EVERYTHING in the contract?

1. You have to read the contract.

->It tells you what you can do with your mobile phone (phone calls, text messages, Internet).

Example: Your contract says "You may only make calls to Germany".
 You make calls abroad (= not in Germany).
 You have to pay a lot of money.
 The company takes the money from your bank account.

Keywords: mobile phone, mobile phone, mobile phone contract, SIM card, prepaid mobile phone, telephone tariffs, flat rate, roaming, mobile phone charges, telephone charges

WLAN and Internet free of charge in Regensburg

Sometimes you can use the internet without paying.
 You can find some WLAN-hotspots in Regensburg here:

Telekom Hotspots:

[HotSpot | Telekom](#)

Vodafone Hotspots:

[Millionen-Hotspot-Netz für Deutschland - Vodafone](#)

Freifunk Regensburg :

[Freifunk Regensburg](#)

Some cafés also offer free WLAN. Ask in the café.

Internet is also available at the university and the university of applied sciences:

[Hilfe & Support - Universität Regensburg](#)

The "Bayern-WLAN" is free for everyone. Bayern WLAN is also available in the city centre and in public places:

[BayernWLAN](#)

Keywords: free internet, internet café, free wifi, WLAN

Shopping

There are many shops in Regensburg

You can buy clothes, food, drinks, mobile phones...
Many shops are open:

Monday to Saturday: 08:00-20:00

Some shops close earlier on Saturdays.

Shops are closed **on Sundays**.

There are "Verkaufs-Offene Sonntage" in Regensburg:

<https://www.verkaufsoffener-sonntag.com/?s=regensburg>

The "Verkaufs-offenen Sundays" are twice a year:
On these days, the shops are also open on Sundays.

Deposit

You want to buy a drink in a bottle or can?

You have to pay a deposit.

A deposit costs 8, 15 or 25 cents.

You return the bottle:

You get the deposit (= money for the bottle) back.

You can return the bottle to any shop selling drinks.

Flea markets

There are various flea markets in Regensburg.

You can buy things there.

The items are second-hand. These things are often cheaper.

Anyone can sell and buy at the flea market.

Would you like to sell something?

Ask the flea market operator beforehand.

You have to pay a fee.

Here you can find many flea markets in Regensburg:

[Flohmarkt und Trödelmarkt in Regensburg](#)

In Regensburg there is a "Teilbar".

You can hand in used items there.

You can take used items there.

The things in the "Teilbar" do not cost any money.

There are many other things in the "Teilbar".

Look here for more information:

[TeilBar - Transition Regensburg](#)

Keywords: shopping, second hand, opening hours, cheap shopping

Waste, recycling, waste separation and waste avoidance

Waste

Waste is rubbish.
Rubbish is things that we no longer need.
Or things that are broken.
We throw these things away.

Rubbish belongs in a rubbish bin. Rubbish must **not** be thrown on the floor or out of the window.

Recycling

Some types of rubbish can still be used.
This rubbish is also called recyclable material.

Rubbish is turned into something new.
New paper is made from used paper.
New glass is made from used glass.
Organic waste is turned into biogas and compost.
Old metal is turned into new metal.

See here for more information:

[Stadt Regensburg - Umwelt - Abfall und Recycling](#)

For recycling, you have to collect the waste separately.
This is called waste separation.

Waste separation

Separating waste is good for nature.

In Regensburg you have to separate waste:
Paper, glass, plastic, organic waste, residual waste.
You must throw your waste into the different bins, containers and bags:

Paper → Green bin
Glass → glass container
Plastic packaging and metal packaging (tin cans) → Yellow bag
Organic waste → brown organic waste bin
Residual waste → black bin
Residual waste is: raw meat, nappies, tissues...

You pay for the black bin (residual waste) with your rent.
The green bin (paper) is free of charge.
The bins are emptied. **Dates here:**

[Kalender - Entsorgungsdaten](#)

In March you will receive a roll of yellow sacks.
The yellow bags are free of charge.
Have you run out of yellow bags?
You must enter your street address **online** :

[Bestellung - Entsorgungsdaten](#)

You will be sent a Coupon (=voucher for yellow bags).
You can use the Coupon to collect your yellow bags from various locations:

[Ausgabestellen - Entsorgungsdaten](#)

Refrigerators, furniture, oil, car batteries, construction waste, toxic waste, TV, radio ... are not normal waste.
You have to take fridges, furniture, oil, TVs ... to different stations.
You can drop off many of these items free of charge.
You can drop these things off here:

Amt für Kreislaufwirtschaft, Stadtreinigung und Flottenmanagement | Direktorium 3

 [Markomannenstraße 3, 93053 Regensburg](#)

 [+49 \(0\) 9415071702](tel:+49(0)9415071702)

 <https://www.regensburg.de/rathaus/aemteruebersich...>

You can also ask your landlord or caretaker.


Batteries, electrical appliances (lamps, radios, TVs, computers, mobile phones, etc.) and bulky waste (e.g. furniture, carpets, mattresses) are not normal waste.


Batteries must be handed in at shops.
Batteries (e.g. from remote controls or torches) can be handed in at many shops.
There is a "green box" in the shops.
The "green box" is for batteries.
You must **not** throw batteries in the normal rubbish!

You can dispose of lamps (e.g. LED lamps) in shops.
There is a "blue box" in the shops.
The blue box is for lamps.
You must not throw lamps in the normal rubbish!

Electrical appliances (radio, TV, computer, mobile phone ...) can be handed in here:

Amt für Kreislaufwirtschaft, Stadtreinigung und Flottenmanagement | Direktorium 3

 [Markomannenstraße 3, 93053 Regensburg](#)

 [+49 \(0\) 9415071702](tel:+49(0)9415071702)

 <https://www.regensburg.de/rathaus/aemteruebersich...>

You can find detailed information on all waste and stations in the waste guide:

[Stadt Regensburg - Abfall und Recycling - Abfallwegweiser](#)

Don't know which waste belongs in which bin? Do you have any questions?
A waste advisor can help you!

**You can find more information about the waste advisors on the
Internet:**

[Stadt Regensburg - Bürgerservice - Dienstleistungen](#)

Waste avoidance

Lots of rubbish is bad for the environment.
It is important to avoid waste.

Tips for avoiding waste:

1. Buy reusable products

Reusable products can be used several times.
These products are good for the environment.

Drinks and milk are available in returnable packaging.
These are glass bottles that can be used many times.

Want to drink coffee on the go?
Take your own cup with you.

2. Buy things without packaging

Packaging is bad for the environment.
Buy fruit and vegetables without packaging.
Use a cloth bag for shopping.

3. Repair instead of throwing away

You can repair things that are broken. E.g. electrical appliances.
You can reuse things and save money.

You can look for shops that repair things here: [Stadt Regensburg - Abfall vermeiden - Reparieren](#)

4. Borrow things or buy things second-hand

Borrow things that you only need once. For example, books and DVDs from the public library or Werk-Zeuge.

Buy things second-hand. This is good for the environment and saves money.
You can buy things at flea markets. You can buy things in second-hand shops.

Keywords: waste, waste separation, recycling, waste, waste disposal, yellow bag, green dot, waste avoidance, waste prevention

Waste app of the environmental agency

How does the waste app help you?

Waste = rubbish, for example plastic or paper.

The waste app tells you **when** the rubbish is collected.

The waste is always collected on **the same day of the week**.

If it is a different day, the waste app will indicate this.

What can the waste app do?

1. reminder: the app tells you when the rubbish will be collected
2. collection points: You can find places where you can drop off other rubbish (organic waste, glass, old clothes, green waste)
3. waste ABC: Here you can find out where you can dispose of different types of waste.

Link to the web version of the waste app: [Abfall-App](#)

You can also find the waste app at Google Store:

[Regensburg Abfall App – Apps bei Google Play](#)

and in the Apple Store

[Regensburg Abfall App im App Store](#)

for your mobile phone.

Further information here on the website of the City of Regensburg.

[Stadt Regensburg - Umwelt - Abfall und Recycling](#)

Keywords: waste, rubbish, waste disposal, waste collection, residual waste, used glass, used clothing, recycling, organic waste

News from Regensburg and Germany

Would you like to find out what's happening at Regensburg ?

Looking for news about what's happening in your neighbourhood?

You can find lots of current news on the city's website Regensburg:

[Stadt Regensburg - Start - Aktuelles](#)

There you can also find out what the city administration is doing and what is currently being planned.

You can also find a lot of news from Regensburg here:

[Stadt Regensburg - Aktuelles - Social Media](#)

In Regensburg there are several newspapers with regional news. In the newspaper you will also find a lot of information about what is currently happening in Regensburg.

In Regensburg there is the Mittelbayerische newspaper:

[Stadt Regensburg | Lokale Nachrichten | mittelbayerische.de](#)

There is the Regensburger Zeitung: [Regensburg - Nachrichten aus der Stadt](#)

There is also the online newspaper regensburg-digital: [Regensburg Digital » Andere Nachrichten aus Regensburg](#)

News programmes in simple language with news from Germany can be found here:

[Nachrichten in Einfacher Sprache](#)

[tagesschau in Einfacher Sprache | tagesschau.de](#)

Public holidays

Supermarkets and shops are **closed** on public holidays in Regensburg. There are various public holidays in Germany. They are not the same in all federal states.

Here is a list of the important public holidays in Bavaria:

- New Year - Every year on 01 January
- Three Wise Men - Every year on 06 January
- Good Friday - Friday before Easter
- Easter Monday - Monday after Easter: 01.04.2024
- Labour Day - Every year on 01 May
- Ascension Day - 39 days after Easter (it is always always a Thursday)
- Whit Monday - 49 days after Easter
- Corpus Christi - 59 days after Easter (it is always a Thursday)
- Assumption Day - Every year on 15 August

- Day of German Unity - National holiday in Germany. Every year on 03 October
- All Saints' Day - Every year on 01 November
- Christmas Day - First day after Christmas Eve, 25 December
- Second Christmas Day - Second day after Christmas Eve, 26 December

Here you will find a list of all public holidays in Bavaria:

[Feiertage Bayern, Deutschland 2025, 2026, 2027](#)

Keywords: public holiday, bank holidays, non-working days

Important apps and internet offers

Apps and internet services for arriving and living in Germany

The app: Ankommen

You can't speak German yet or don't speak it very well?

With "Ankommen" you will learn what is very important for everyday life in Germany.

You can find the app online here:

[App "Ankommen"](#)

The app: Miniila

In the app you will find important information and offers of help in your area on various topics. For example: health, WiFi, food...

The app is available in English, French, Arabic, Farsi, Tigrinya and German.

You can find the app here on the Internet:

[Miniila](#)

The app: mbeon

Do you need help or advice?

"mbeon" can support you online with many questions about arriving in Germany, e.g. on topics such as work and career, learning German, health and housing.

Online counselling - it's that easy:

-> Download the app

-> Select language

-> Ask questions

-> A counsellor will reply in German or English within 48 hours.

Counselling is not available **at weekends** and **on public holidays** .

You can find the app here on the Internet:

[mbeon - mobile Beratung und Informationen für Zuwanderer](#)

The website: JMD4you

jmd4you is the online counselling service of the Youth Migration Services for young people with a migration background aged 12 to 27.

You can ask the JMD counsellors questions online, e.g. on the topics of school, training, work and leisure. Counselling is anonymous and free of charge.

You can find the website here on the Internet:

[jmd4you-Beratungsportal](#)

The site is in German,

Russian: [jmd4you-Beratungsportal](#)

and Turkish: [jmd4you-Beratungsportal](#)

available.

The website: WDRforyou

At WDRforyou you will find important information about life in Germany, news and entertainment.

The online portal has contributions from the areas:

"Documentaries and News", "Information about Germany", "Sport and Entertainment" and "Children" WDRforyou offers in German, Arabic and Farsi.

You can find the website here on the Internet:

[WDRforyou: Angebote für Geflüchtete in drei Sprachen - WDRforyou - Nachrichten - WDR](#)

Arabic:

["ويروف را ي دي ف" - WDRforyou - Nachrichten - WDR](#)

Farsi:

[نابز یسراف - نابز یسراف نایوجهان پ یارب یمرگرس و شرراگ ، رابخا - WDRforyou - Nachrichten - WDR](#)

The website: Handbook Germany

Handbook Germany provides answers from A-Z on life in Germany in videos and texts. With important tips on asylum, housing, health, work and training, as well as daycare, studying and much more. The site is available in

Arabic: [Arabisch](#)

Farsi: [Farsi](#)

Pashto: [Pashto](#)

French: [Französisch](#)

Turkish: [Türkisch](#)

English: [Englisch](#)

and German: [Deutsch](#).

You website here on the Internet:

[Von der Community für die Community | Handbook Germany : Together](#)

Arabic: [عمت جملنا لى، عمت جملنا نم | Handbook Germany : Together](#)

Farsi: [عمماج يارب عمماج لدرزا | Handbook Germany : Together](#)

Pashto: [هت ان لوت ي رول هل ان لوت د | Handbook Germany : Together](#)

Turkish: [Bizler için, Bizlerden | Handbook Germany : Together](#)

French: [De la communauté vers la communauté | Handbook Germany : Together](#)

English: [From the community, for the community | Handbook Germany : Together](#)

The website: Basiswissen Asyl

Here you will find information on many topics: Asylum procedures, work, training, housing and much more. There is also material for learning German.

Many texts are in simple German.

You can find the website here on the Internet:

[Start - basiswissen.asyl.net](http://basiswissen.asyl.net)

The website: Mein Weg nach Deutschland

My way to Germany offers a lot of information for everyday life in Germany in audio texts under the headings "Living in Germany" and "Finding help". Under the heading "Practising German" there are also short films and photos with exercises and games for learning and practising German.

You can find the website here on the Internet:

[Mein Weg nach Deutschland - Goethe-Institut](#)

Apps for learning German:

The app: SerloABC

You can easily learn the Latin alphabet with this free app. The BAMF recommends the app as a supplement to literacy lessons.

You can find the website on the internet:

[Serlo ABC - lernen mit Serlo!](#)

The app: Deutschtrainer A1

You can:

- Learn words and sentences
- Listen to texts
- Play games

You can find the website on the internet:

[Kostenlos Deutsch üben - Goethe-Institut](#)

The app: Duolingo

You can learn German

- without prior knowledge (= you don't know any German yet)
- with prior knowledge (= you know a little German)

To learn German with Duolingo you need to know **English** well.

You can find the app here:

[Duolingo - Die weltbeste Methode, eine Sprache zu lernen](#)

The app: Phase6 hallo Deutsch

The app is for children and teenagers.

You can use the app to prepare for school.

You can listen to sentences/words and look at pictures.

You can find the app here:

[phase6 - Vokabeltraining und Grammatik passend zum Unterricht](#)

The app: WillkommensABC

The app is for children.

You learn the ABC.

There are lots of pictures. This is how you learn German words.

You can find the app here:

[WillkommensABC](#)

The app: Einstieg Deutsch

You learn sentences for everyday life (=life) in Germany and important words.

You can find the app here:

[Einstieg Deutsch – Apps bei Google Play](#)

You can learn German on the internet:

1. learn German for refugees: Goethe-Institut

The website is available at:

- German
- English
- French, German
- Arabic
- Farsi

You can find the website here:

[Für Unterrichtende - Mein Weg nach Deutschland - Goethe-Institut](#)

2. course offers under: Deutsch lernen online

Many different (free) websites for learning German are collected here.

These courses are available:

- Grammar courses
- Vocabulary courses
- Reading/ Listening/ Speaking
- Courses for beginners

You can find the website here:

[Erfolgreich Deutsch lernen: Die besten kostenlosen Online-Lernangebote](#)

3. various offers under: Asylplus Akademie

Here you can find courses from A1 to C2.

You can also take placement tests (=test: How well can I speak German?)

You can find the website here:

[asylplus.de - Asylplus Akademie](#)

4. online courses: 50Sprachen.com

There are many different languages here.
50Sprachen.com is also available as an app.

You can find the website here:

[50LANGUAGES | Lernen Sie jede Sprache kostenlos online](#)

5. courses and videos/ radio: Deutsche Welle

There are always new courses.
Recommended courses (=which courses are good?).

Courses from A1 to C.

Interactive courses (=to join in)

You can find the website here:

[DEUTSCH LERNEN](#)

6. online learning portal: Ich will deutsch lernen

You learn the ABC.

There are courses from A1 to B1.

You learn about: language and profession.

"I want to learn German" is also available as an app.

You can find the app here:

[Einstieg Deutsch - Apps bei Google Play](#)

You can find information on the internet here:

[vhs-Lernportal - Willkommen im vhs-Lernportal](#)

7. learn German with the Alumni-Portal Deutschland

There are interactive courses (=to join in)

You can:

- Listen to texts
- read texts
- watch videos
- Prepare for exams (=you can see: What do I have to learn for a German test?)

You can find the website here:

[Deutsch lernen | Alumniportal Deutschland](#)

8. online portal: Deutsch Info

Here you can find

- Courses

-
- Grammar
 - Word book
 - a community (you have contact with other people)

You can find the website here:

[Deutsch lernen im Internet kostenlos - deutsch.info](http://deutsch.lernen.im.internet.kostenlos-deutsch.info)

Youtube-Tutorials:

German beginners course

German lessons

You can find the website here:

[Dining Table - für gesellige Abende](http://DiningTable-fuer-gesellige-Abende)