

Internet and free Wi-Fi

Public, free Wi-Fi hotspots

Free Wi-Fi is available at several locations (hotspots) near you. In these places, you can surf the Internet with your own device. Please note that restaurants and shops usually only provide Wi-Fi for customers.

Public hotspots:

- Fast food chains (for example McDonalds, Burger King, Starbucks, Subway)
- Some shops (for example Apple Store, IKEA, H&M, Real, Galeria Kaufhof, Lidl, Rewe)
- Some stations
- Deutsche Bank
- There are also apps that help you find hotspots: for example, "WLAN Instabridge" or "Wifi Map".

👤 As an asylum seeker in Germany, you unfortunately have no legal right to internet access (Wi-Fi) in your accommodation. However, Wi-Fi has been set up in all shared accommodation in the district. Please enquire with the management.

If there is a telephone connection in the accommodation, it is also possible that you can sign up for a Wi-Fi contract yourself. Ask your support network to advise you in choosing a good contract. Speak with the other people living in the accommodation about the cost. Consider whether a contract that you can always cancel is better than a contract that is valid for a long time (for example 2 years) . Talk to your accommodation facility management team first and, before entering into a contract, ask whether Wi-Fi is technically possible and how you can give the technician access to the building.