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Authorities and counselling

Communication is very important when visiting a public authority or counselling centre. Please make sure that the official language in Germany is German. If necessary, you should bring an interpreter with you to the counselling session. Counselling is usually free of charge. A list of interpreters working in Ostallgäu and the surrounding area can be found [here](#).

Foreigners' Registration Office, Civil Status, Asylum and Integration

The foreigners authority in the Ostallgäu district helps people from other countries. If someone only comes to visit or wants to stay longer, this authority is responsible. It ensures that the rules for foreigners and asylum seekers are observed.

Address

Schwabenstraße 11
87616 Marktoberdorf

■ [+49 8342 9110](tel:+4983429110)

■ [Homepage Foreigners' Registration Office](#)

Important: You need an appointment for all matters!

Municipal integration

Offers:

- Further training for voluntary and full-time integration actors
- Offers for immigrants
- Integration information letter
- Grants for integration projects
- Dates of language courses and placement tests
- List of interpreters
- Organisation of network meetings, round tables and networking meetings

If you have any questions or concerns, please contact us. Further information [here](#).

Further information can be found on the homepage at ■ www.ostallgaeu.de/integration

Contact

■ [+498342911194](tel:+498342911194)

■ integration@lra-oal.bayern.de

Right of asylum

These are the tasks:

- Recognition as a person entitled to asylum or refugee

- Application for asylum
- Follow-up application for asylum
- Permission to stay
- Termination of residence of rejected asylum seekers
- Tolerated stay: Suspension of deportation
- Recognition of obstacles to deportation according to § 60 para. 1 Residence Act

Further information can be found [here](#).

District Office Ostallgäu
Schwabenstraße 11
87616 Marktoberdorf

■ [+4983429110](tel:+4983429110)

■ asyl@lra-oal.bayern.de

Please use the following e-mail address for appointments asyl@lra-oal.bayern.de

Accommodation for asylum seekers

Accommodation for asylum seekers

Asylum seekers have to live in shared accommodation. This means that they live with other people in the same accommodation. The government of Swabia decides where the asylum seekers live. They cannot choose for themselves in which accommodation or in which place they would like to live.

You can find more information [here](#).

District Office Ostallgäu

Address: Schwabenstraße 11, 87616 Marktoberdorf

■ [+49 8342 9332](tel:+4983429332)

Right of residence

These are the tasks:

- Au pair employment
- Departure over 6 months
- Visits or declaration of commitment (invitation)
- Electronic residence permit since 01.09.2011
- Family reunification
- Information for EU citizens
- Integration course
- Visa procedure

Further information can be found [here](#).

District Office Ostallgäu
Schwabenstraße 11
87616 Marktoberdorf

■ [+4983429110](tel:+4983429110)

■ auslaender@lra-oal.bayern.de

To arrange an appointment, please send an e-mail to auslaender@lra-oal.bayern.de or submit your application online [at https://formulare.ostallgaeu.de/ausl-pers/aufen...](https://formulare.ostallgaeu.de/ausl-pers/aufen...)

Possible online applications:

- Residence permit for education
- Residence permit for gainful employment
- Residence permit for family reunification
- Residence permit for refugees from Ukraine
- Changes to ancillary provisions of residence law
- Settlement permit
- Residence of EU and EEA citizens and their families (persons entitled to freedom of movement)

The clerks are sorted by place of residence: [here](#).

Landkreis Ostallgäu

Personenstand und Ausländerwesen SG 13

Ausländeramt

Zuständigkeit Tel.: 08342 911-

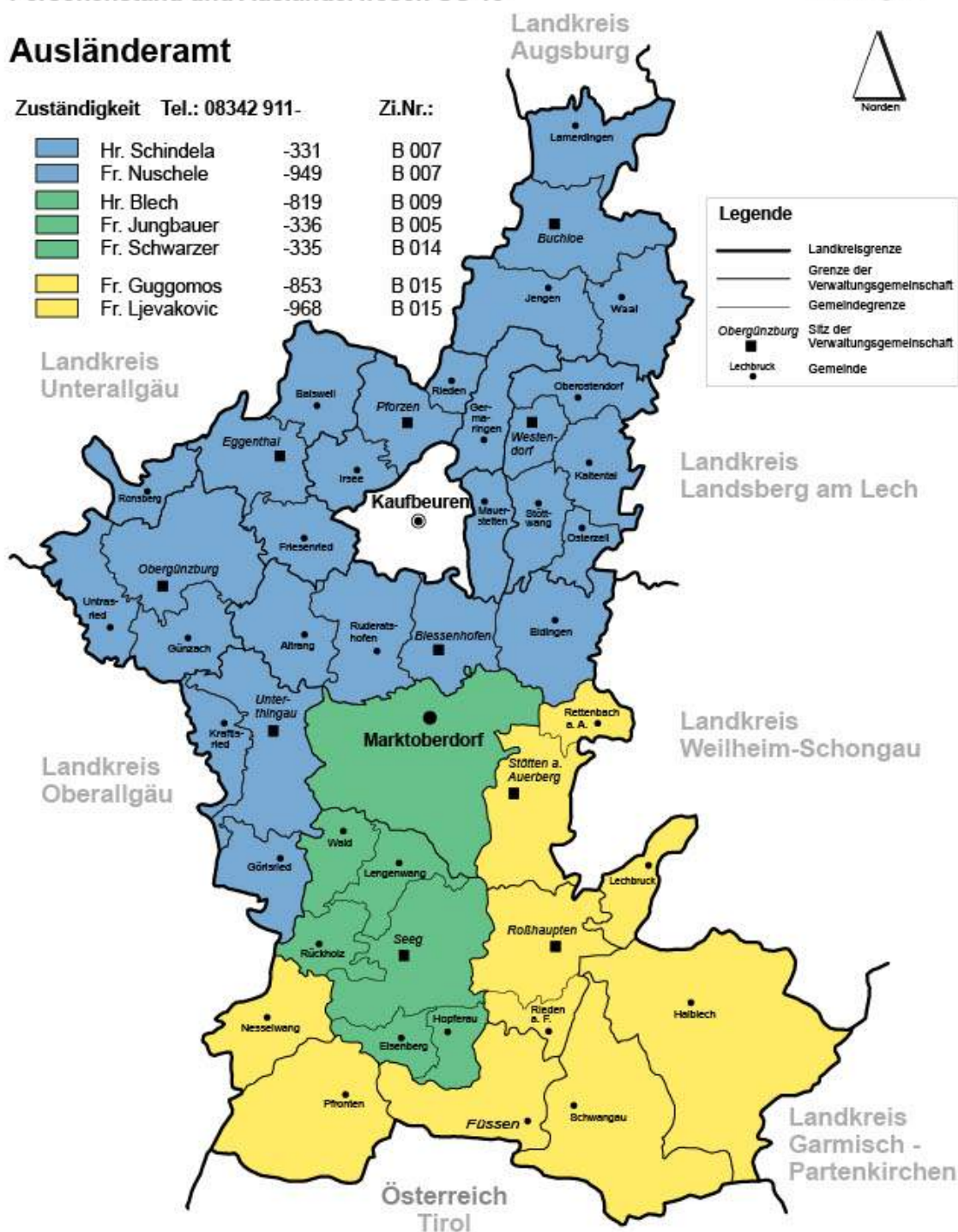
Zi.Nr.:

■ Hr. Schindela	-331	B 007
■ Fr. Nuschele	-949	B 007
■ Hr. Blech	-819	B 009
■ Fr. Jungbauer	-336	B 005
■ Fr. Schwarzer	-335	B 014
■ Fr. Guggomos	-853	B 015
■ Fr. Ljevakovic	-968	B 015



Legende

- Landkreislsgrenze
- Grenze der Verwaltungsgemeinschaft
- Gemeindegrenze
- Obergünzburg Sitz der Verwaltungsgemeinschaft
- Lechbruck Gemeinde



Stand: Oktober 2023

Nationality and marital status

Tasks:

- Name law and name change
- Passport and registration, OWi
- Citizenship law
- Registry office supervision

Further information [here](#).

Schwabenstraße 11
87616 Marktoberdorf

■ [+4983429110](tel:+4983429110)

■ sta.pass@lra-oal.bayern.de

Please use the following e-mail address for appointments sta.pass@lra-oal.bayern.de

Residence and Work

Social administration

The Social Administration department is responsible for many social services. Services such as education and participation benefits are offered. It deals with benefits in kind and cash benefits. It also provides counselling and support on social issues.

You can find the department here:

Schwabenstraße 11
87616 Marktoberdorf

■ [+4983429110](tel:+4983429110)

■ sozialamt@lra-oal.bayern.de

■ [Homepage Social Welfare Office](#)

Job centre

The **job centre** is responsible for basic income support for jobseekers (citizen's allowance) in accordance with SGB II.

A place of residence in Ostallgäu is required for support.

Job Centre Ostallgäu
Iglauerstraße 3
87616 Marktoberdorf

■ [+49834291690](tel:+49834291690)

Communication for customers of the job centre now runs via the job centre app.
[Here](#) you can find the instructions for installing the Job Centre app.

Data protection-compliant e-mail communication is still possible both internally and with network partners.

Accessibility

- On the Internet at <https://www.arbeitsagentur.de/arbeitslos-arbeit-f...> Among other things, you can use the portal to send and receive secure mailbox messages, which ensures data protection-compliant communication.
- In person: Mon, Wed, Thu, Fri from 08:00 to 12:00 and additionally on Thursdays from 13:00 to 16:00
- By telephone from Mon - Fri from 08:00 to 12:00 and Mon - Wed from 13:00 to 15:30 and Thursdays from 13:00 to 16:00 on 08342 9169-0

Citizens' benefits | Final digits | Self-employed persons

Mr Graf

Team Leader Citizen's Allowance Benefits | [08342 9169-225](tel:083429169225)

Mrs Heindl | 00 - 07 [08342 9169-511](tel:083429169511)

Mrs Rode | 08 - 13 08342 [9169-121](tel:083429169121)

Mrs Ebbert | 14 - 23 [08342 9169-230](tel:083429169230)

Mrs Schmidt | 24 - 31 [08342 9169-151](tel:083429169151)

Mrs Groß | 32 - 40 [08342 9169-241](tel:083429169241)

Mrs Krumpfen | 41 - 48 [08342 9169-125](tel:083429169125)

Mrs Koenen | 49 - 59 [08342 9169-108](tel:083429169108)

Mrs Lautenbacher | 60 - 67 [08342 9169-512](tel:083429169512)

Mrs Fischer | 68 - 78 [08342 9169-218](tel:083429169218)

Mrs Epp | 79 - 86 [08342 9169-109](tel:083429169109)

Mrs Brenner / Mrs Maier | 87 - 89 [08342 9169-120](tel:083429169120) / [08342 9169-237](tel:083429169237)

Mr Hofbauer | 95 - 96 | 50 - 71 [08342 9169-516](tel:083429169516)

Mrs Donegaglia | 97 | 72 - 99 [08342 9169-239](tel:083429169239)

Mrs Blechschmidt | 98 | 00 - 25 [08342 9169-224](tel:083429169224)

Mrs Wichmann | 99 | 26 - 49 [08342 9169-514](tel:083429169514)

Job placement for the under 25s

Mr Iqbal

Team Leader Market and Integration | [08342 9169-0](tel:0834291690)

Mr Meister

Integration Specialist | [08342 9169-210](tel:083429169210)

Mrs Okonek

Integration specialist for refugees | [08342 9169-513](tel:083429169513)

Mrs Stocker

Integration Specialist Escape | [08342 9169-311](tel:083429169311)

Mrs Wind

Integration Specialist Flight | [08342 9169-307](tel:083429169307)

Job placement for the over 25s

Mr Iqbal

Team Leader | [08342 9169-0](tel:0834291690)

Mrs Klatt

Case manager | [08342 9169-211](tel:083429169211)

Mrs Menzinger

Case Manager | [08342 9169-207](tel:083429169207)

Mrs Binzer

Integration Specialist | [08342 9169-123](tel:083429169123)

Mr Brunnhuber

Integration Specialist | [08342 9169-204](tel:083429169204)

Mr Petz

Integration Specialist | [08342 9169-212](tel:083429169212)

Mr Richter

Integration Specialist | [08342 9169-213](tel:083429169213)

Mrs Weers

Integration Specialist | [08342 9169-304](tel:083429169304)

Mrs Lermi

Integration Specialist | [08342 9169-129](tel:083429169129)

Mrs Brandner

Integration Specialist Flight | [08342 9169-217](tel:083429169217)

Mr Herbrich

Integration Specialist Escape | [08342 9169-305](tel:083429169305)

Mrs Röhl

Integration Specialist Escape | [08342 9169-303](tel:083429169303)

Mrs Süß

Jobhunter | [08342 9169-127](tel:083429169127)

Mrs Stern
Integration Specialist | [08342 9169-213](tel:083429169213)

Mrs Schmidt
Integration Specialist | [+4983429169130](tel:+4983429169130)

Mrs Berkmüller
Commissioner for Equal Opportunities on the Labour Market | [08342 9169-310](tel:083429169310)

You can find further direct contacts at the job centre [here](#).

Youth welfare office

The Youth **Welfare Office** supports parents in bringing up children and young people. Anyone can contact the Youth Welfare Office free of charge. Children and young people can also get in touch if they have problems or are in an emergency situation.

Schwabenstraße 11
87616 Marktoberdorf

■ [+4983429110](tel:+4983429110)

■ jugendamt@lra-oal.bayern.de

■ [Homepage Youth Welfare Office](#)

School authority

If you have any questions about primary and secondary schools in Ostallgäu and Kaufbeuren, the school authority is at your disposal.

You will find the responsibilities in the [organisation chart of the](#) school authority

State Education Authority

Ruderatshofener Straße 29

87616 Marktoberdorf

■ [+498342911425](tel:+498342911425)

■ schulamt@lra-oal.bayern.de

■ school-office-oal.de

Employment Agency

The **Employment Agency** regulates unemployment benefit I. In consultation with the local immigration authority, the employment agency is responsible for questions regarding the transition from school to work for refugees who are still in the process or have a tolerated status. The aim of careers counselling is to advise young people and adults and support them in their career choices.

Federal Employment Agency Marktoberdorf
Jörglweg 10
87616 Marktoberdorf



[+498004555500](tel:+498004555500)

Füssen Employment Agency
Abt-Hafner-Str. 8
87629 Füssen



[+498004555500](tel:+498004555500)

Counselling centres

Overview of counselling in the Ostallgäu district

Counselling services in the Ostallgäu district

There are many advice centres in the Ostallgäu district. People who are new to Germany can get help there. There is counselling for refugees, for migrants and also psychological help. The counsellors will help you with many problems. Counselling is free of charge. Nobody is allowed to talk about the counselling - it remains confidential. You can come to the counselling service with many questions.

What can counselling help with?

- **Legal questions:** For example, questions about asylum, residence permits or work.
- **Integration:** For example, learning German, looking for accommodation or settling into society.
- **Psychological help:** If you have experienced bad things, you can talk to someone.
- **Everyday questions:** For example, problems with the authorities or finding a job.

How does the counselling work?

- Counselling takes place near you. You don't have to travel far.
- An appointment will be arranged with you in advance. The volunteers or property managers in your accommodation will help you.
- Anyone can come for counselling - no matter where you come from.

Where are the counselling centres?

Flüchtlings- und Integrationsberatung (FIB)

FIB

Ostallgäu Nord

Beata Wanagiel

Mobil 0151 61065288

beata.wanagiel@diakonie-allgaeu.de

Diakonie Allgäu

FIB

Ostallgäu Mitte

Thomas Fichtl

Tel.: 08342 8989599

Mobil: 0151 27053592

t.fichtl@caritas-augsburg.de

Lucia Reichart

Tel.: 08342 8989599

Mobil: 0151 27054039

l.reichart@caritas-augsburg.de

Caritasverband für die
Diözese Augsburg e.V.

FIB

Ostallgäu Süd

Mirsada Tabak

Tel.: 08342 911773

Mobil: 01737035066

integrationsberatung@lra-oal.bayern.de

Landratsamt Ostallgäu



Gefördert durch

Bayerisches Staatsministerium des
Innern, für Sport und Integration

Migrations- beratung für erwachsene Zugewanderte im Ostallgäu

Jennifer Steber

Tel.: 08342 8989599

Mobil: 0151 27053592

j.steber@caritas-augsburg.de

Caritasverband für die
Diözese Augsburg e.V.



MBE

Migrationsberatung
für erwachsene
Zugewanderte

Gefördert durch:



Bundesministerium
des Innern
und für Heimat

aufgrund eines Beschlusses
des Deutschen Bundestages

Beratungsangebote im Landkreis Ostallgäu:

Flüchtlings- und Integrationsberatung, Migrationsberatung, Therapeutische Angebote für Flüchtlinge

Ort	Montag	Dienstag	Mittwoch	Donnerstag	Freitag
Buchloe		<u>Unterkunft,</u> <u>Robert-Bosch-Str.</u> Diakonie 10-16 Uhr <u>Tea-Point</u> Diakonie Alle 2 Wochen 17.15-19.15 Uhr	<u>Unterkunft,</u> <u>Robert-Bosch-Str.</u> TAFB 1x Monat		
Füssen	<u>Unterkunft,</u> <u>Landratsamt</u> 13-16 Uhr	<u>Büro,</u> <u>Landratsamt</u> 9-12 Uhr 13-16 Uhr			<u>Landratsamt</u> 8-12 Uhr Nach Terminvereinbarung
				<u>Caritas-Büro</u> Migrationsberatung 9-12 Uhr 13-16h	
Marktoberdorf	<u>Caritas-Büro</u> 9-12 Uhr 13-16 Uhr	<u>Caritas-Büro</u> 9-12 Uhr 13-16 Uhr	<u>Caritas-Büro</u> 13-16 Uhr	<u>Caritas-Büro</u> 9-12 Uhr 13-16 Uhr	<u>Caritas-Büro</u> 10-12 Uhr
	<u>Diakonie-Büro</u> 09:30-12:30 Uhr 14-17 Uhr		<u>Diakonie-Büro</u> 09:30-12:30 Uhr 14-17 Uhr	<u>Diakonie-Büro</u> 09:30-12:30 Uhr 14-17 Uhr	<u>Diakonie-Büro</u> 09:30-12:30 Uhr
		<u>TAFB-Büro</u> 9-16 Uhr		<u>TAFB-Büro</u> 9-16 Uhr	<u>TAFB-Büro</u> 9-12 Uhr
			<u>Landratsamt</u> 8-12 Uhr	<u>Landratsamt</u> 9-12 Uhr 13-16 Uhr	
Mauerstetten	Diakonie Donnerstagnachmittag nach Absprache (1x im Monat) + nach Bedarf				
Obergünzburg	Caritas Dienstag 13-15 Uhr nach Absprache (1x im Monat) + nach Bedarf				
Unterthingau	Caritas Dienstag nach Absprache + weitere Beratung nach Bedarf				
Pfronten	Landratsamt Mittwoch nach Absprache + nach Bedarf				
Rieden a. F.	Landratsamt Mittwoch nach Absprache + nach Bedarf				

* Beratungsstellen kommen nach Bedarf in den Ort; Die örtlichen Ehrenamtlichen oder Hausverwalter können Kontakt zu den Beratungsstellen aufnehmen, sodass vor Ort-Termine vereinbart werden können.

Stand: Februar 2025

Herausgeber: Landratsamt Ostallgäu, Kommunale Integration



North - Buchloe Lamerdingen, Jengen, Waal, ...

Ostallgäu

Refugee and integration counselling - Diakonie Allgäu

Mrs Beata Wanagiel

Phone: [+4915161065288](tel:+4915161065288)

E-mail: Beata.Wanagiel@diakonie-allgaeu.de

Diakonie Counselling Accommodation

Robert-Bosch-Str. 15

86807 Buchloe

Diaconia counselling Teapoint

Dietrich-Bonhoeffer parish hall

Hindenburgstraße 5

86807 Buchloe

Mauerstetten

Unterangerweg 31

87665 Mauerstetten

Diakonie office Marktoberdorf - with appointment

Schwabenstraße 14

87616 Marktoberdorf

Ostallgäu Centre - Marktoberdorf

Caritas Kaufbeuren-Ostallgäu

Telephone: [+4983428989599](tel:+4983428989599)

Mr Thomas Fichtl - [+4915127053592](tel:+4915127053592) - t.fichtl@caritas-augsburg.de

Mrs Lucia Reichart - [+4915127054039](tel:+4915127054039) - l.reichart@caritas-augsburg.de

Caritas office Marktoberdorf

Bahnhofstr. 9

87616 Marktoberdorf

Obergünzburg

Forstweg

87634 Obergünzburg

Ostallgäu South - Füssen

District Office Marktoberdorf

Mrs Mirsada Tabak

Telephone: [+498342911773](tel:+498342911773) or [+491737035066](tel:+491737035066)

E-mail: integrationsberatung@ira-oal.bayern.de

Accommodation counselling

Moosangerweg 22

87629 Füssen

Counselling office

Ritterstr. 10

87629 Füssen

District office Marktoberdorf - with appointment

Schwabenstraße 11
87616 Marktoberdorf

For the whole district:

Caritas Kaufbeuren-Ostallgäu - Migration counselling

Mrs Jennifer Steber

Phone: [+4983428989599](tel:+4983428989599) or [+4915127054269](tel:+4915127054269)

E-mail: j.steber@caritas-augsburg.de

Diakonie Allgäu - Therapeutic help (TAFF)

Mr Ralf Maschke-Müller

Phone: 0151 55208096

E-Mail: Ralf.Maschke-Mueller@diakonie-allgaeu.de

Important note:

If you need help, speak to the volunteers or the property manager. They will help you to get an appointment with the counselling service. The counselling will help you to cope better in Germany. You will get answers and support. Take courage - the help is there for you!

District Office | Refugee and integration counselling

Counselling for people from other countries

We help people who have come to Germany from another country. Counselling is **free of charge**. Nobody has to come. Counselling is **voluntary**. Everything you say remains **confidential**.

What do we help with?

- **Living in Germany:** Questions about everyday life
- **Asylum procedure:** Rights and obligations
- **Everyday life:** Help with filling out applications
- **Work:** Recognition of qualifications
- **Language:** German courses and integration courses
- **Residence:** naturalisation, right to stay, family reunification
- **Money:** Job centre, housing benefit, child benefit
- **Personal problems:** Help with relationships and illness

Make an appointment

Please give us a call or send us an e-mail!

Contact us

District Office Ostallgäu

Municipal integration

Schwabenstr. 11

87616 Marktoberdorf

Mrs Mirsada Tabak

Tel: [+49 \(0\) 8342911773](tel:+49(0)8342911773)

Mobile phone [+49 \(0\) 1737035066](tel:+49(0)1737035066)

E-mail: integrationsberatung@lra-oal.bayern.de

Web: www.ostallgaeu.de/integration

Kontakt

Landratsamt Ostallgäu
Kommunale Integration
Schwabenstr. 11
87616 Marktoberdorf

Tel.: 08342 911-773
Handy: 0173 7035066
E-Mail: integrationsberatung@lra-oal.bayern.de
Web: www.ostallgaeu.de/integration

Beratungszeiten

Montag - Donnerstag: 08:00 – 16:00
Freitag: 08:00 – 12:00

Bei Interesse vereinbaren Sie gerne einen Beratungstermin.

Die Termine sind kostenlos und unterliegen der Schweigepflicht.



Mirsada Tabak

In der Integreat App finden Sie viele Informationen über das Ankommen und Leben im Ostallgäu. Eine Übersicht über alle Beratungszeiten, auch in den Unterkünften, ist unter „Behörden und Beratung“: integreat.app/ostallgaeu



Flüchtlings- und Integrationsberatung

Landratsamt Ostallgäu
Kommunale Integration



Gefördert durch
Bayerisches Staatsministerium des
Innern, für Sport und Integration



Ziel der Beratung

Ziel der Beratung ist ein eigenständiges, selbstbestimmtes Leben zu führen. Dies umfasst verschiedene Bereiche, wie:

- Orientierung – das Zurechtfinden im sozialen, rechtlichen und kulturellen Umfeld
- Selbstständigkeit – die Beratung hilft langfristig unabhängig von Hilfsangeboten zu werden durch Spracherwerb, Arbeitssuche oder Bildung
- Abbau von Integrationsbarrieren – Hindernisse, die eine erfolgreiche Integration erschweren, wie Sprachbarrieren oder bürokratische Hürden, sollen abgebaut werden



Flüchtlings- und Integrationsberatung

Die Flüchtlings- und Integrationsberatung hilft Geflüchteten und Migranten dabei, sich in der Gesellschaft zu integrieren. Sie bietet Unterstützung, damit diese Menschen gleichberechtigt am gesellschaftlichen, wirtschaftlichen und kulturellen Leben teilnehmen können.

Themen

- Allgemeine Fragen zum Leben in Deutschland
- Rechte und Pflichten während des Asylverfahrens
- Alltagsthemen (z.B. Anträge, Orientierung)
- Arbeit, Beruf und Anerkennung von Berufs- und Bildungsabschlüssen
- Sprach- und Integrationskurse
- Aufenthalt (z.B. Einbürgerung, Bleiberecht, Freizügigkeit, Familiennachzug)
- Soziale Unterstützung (z.B. Jobcenter, Wohngeld, Kindergeld)
- Angebote und Hilfe bei persönlichen Problemen (z.B. Partnerschaft, Krankheit)

Counselling for people who come from another country

This counselling is for all people who are new to Germany. It is free of charge. It is voluntary. It is spoken in several languages. Everything you say remains confidential.

These topics are important:

- What is allowed? What do I have to do? Before and after the asylum procedure
- Help in everyday life (e.g. social welfare office or housing)
- Help after recognition (e.g. job centre or housing)
- Information if you would like to return to your home country voluntarily
- Questions about living and working in Germany
- Language courses and courses on living in Germany
- Right of residence (e.g. naturalisation, family reunification)
- Work and career (e.g. recognition of qualifications)
- Money from the state (e.g. child benefit or housing benefit)
- Help with problems (e.g. marriage, illness, housing)

Please call Caritas in advance and make an appointment.

Main office

Caritas Association for the Diocese of Augsburg e.V.
Migration, refugee and integration counselling
Bahnhofstraße 9
87616 Marktoberdorf
[+49 8342 8989599](tel:+4983428989599)

Your contact person:

Thomas Fichtl

Social worker
Refugee and integration counselling
Phone: [0151-27053592](tel:0151-27053592)
E-mail: t.fichtl@caritas-augsburg.de

Lucia Reichart

Social worker
Refugee and integration counselling
Phone: [+49 151 27054039](tel:+4915127054039)
E-mail: l.reichart@caritas-augsburg.de

Jennifer Steber

Social worker
Migration counselling for adults
Phone: [+49 151 27054269](tel:+4915127054269)
E-mail: j.steber@caritas-augsburg.de

Diakonie | Refugee and integration counselling

The **refugee and integration counselling** service helps all people who have come to Germany from other countries. EU citizens in particular receive help here. You can get support with these topics:

- Kindergarten, school, work
- housing
- health
- family
- Money and work
- Learning German
- Staying in Germany
- Help with public authorities
- Law for foreigners

The office in Marktoberdorf:

Schwabenstraße 14
87616 Marktoberdorf

Counselling by: **Beata Wanagiel**

Phone: [015161065288](tel:015161065288)

Email: wanagiel@diakonie-kempten.de

Website: www.diakonie-kempten.de

Open consultation hours:

Monday, Wednesday, Thursday: 9.30 am - 12.30 pm, 2.00 pm - 5.00 pm
Friday: 9.30 a.m. - 12.30 p.m. and by appointment

Counselling in Buchloe:

Robert-Bosch-Straße 15
Tuesday: 10.00 - 16.00 hrs

Teapoint in Buchloe:

Every fortnight, Tuesday: 5.15 - 7.15 p.m.

TAFF therapeutic programmes for refugees

TAFF (Therapeutic offers for refugees)

Contact centre for

- asylum seekers
- Refugees
- immigrants

and a contact point for

- people seeking therapeutic help

- Lay helpers
- and professional helpers working with refugees

Counselling in difficult psychological situations and referral to the appropriate help.

Contact centre Ostallgäu

Ralf Maschke-Müller

Schwabenstraße 14

87616 Marktoberdorf

■ [+49151 55208096](tel:+4915155208096)

■ Ralf.Maschke-Mueller@diakonie-allgaeu.de

Contact point Kaufbeuren

Selma Sousa Diel

Ludwigstraße 24

87600 Kaufbeuren

■ [+4915167262786](tel:+4915167262786)

■ selma.sousa-diel@diakonie-allgaeu.de

Job counsellor - help on the way to work, training or study

The job **counsellor** is a free counselling service for migrants and all people with a migration background aged 25 and over in Kaufbeuren and the Ostallgäu region.

The job counsellors help people to achieve their goals on the way to work, training or study. Companies are also supported in the integration of employees with a refugee background.

Offers:

- Job application training
- Arranging company contacts
- Applications for suitable job advertisements
- Labour market orientation
- Placement in qualification measures in order to be successful on the German labour market
- Career counselling/study counselling
- Help with recognition procedures for professional and academic qualifications
- Placement of study places / university assistance / enrolment
- Competence assessment
- Placement for language support

Appointments in Kaufbeuren and Füssen by appointment

Social pedagogue

Mr Gerhard Waldner

Job coach

Mr Andreas Schubert

DAA Kaufbeuren
Mindelheimer Street 17
87600 Kaufbeuren

■ [+4983419975724](tel:+4983419975724)

■ jobbegleiter.ostallgaeu@daa.de

DAA Füssen
Mühlbachgasse 6
87629 Füssen

■ [+498362924883](tel:+498362924883)

You can find the job counsellor flyer [here -> Flyer Jobbegleiter 2020.pdf](#).

Senior citizens and care counselling - Landratsamt Ostallgäu

Advice for senior citizens and nursing care

The Ostallgäu care support centre offers you free advice. If you need care and help due to your age or illness, the care support centre will provide you with information and advice. (e.g. help for everyday life, financing, applications and much more)

District Office Ostallgäu
Schwabenstraße 11
87616 Marktoberdorf
Room C 240

■ [+498342911511](tel:+498342911511)

■ pflegestuetzpunkt@lra-oal.bayern.de

■ www.sozialportal-ostallgaeu.de/pflegestuetzpunkt

Counselling for queer refugees

Lesbian, gay, bisexual, trans*, inter* and queer (LGBTIQ*)

In Germany, all people have the same rights. This also applies to people with different sexual orientations or gender identities. Lesbian, gay, bisexual, transgender and intersex people have the same rights in Germany as everyone else. A short term for this group of people is LGBTIQ*.

In Germany, women are allowed to love and marry other women and men are allowed to love and marry other men. Some of them also raise children together. Such families are called rainbow families.

Counselling for queer refugees

The association "queer refugee deutschland" offers a list of [contact points for LGBTIQ* people](#). The association is a counselling centre. The [guide for LGBTIQ* refugees](#) is particularly recommended. The guide is available in 11 different languages.

Addiction Clinic

The **addiction clinic** can be contacted for problems related to alcohol, illegal drugs, tobacco, medicines, eating disorders, gambling, media and computer addiction or other addictions. Relatives, colleagues, friends and acquaintances are also supported there.

Marktoberdorf addiction clinic

Tigaustraße 1
87616 Marktoberdorf

■ [+4983429153870](tel:+4983429153870)

■ suchtfachambulanz.marktoberdorf@caritas-augsburg....

Addiction Clinic Buchloe Branch

Bahnhofstraße 25
86807 Buchloe



[+498341971217](tel:+498341971217)

Addiction Clinic Füssen Branch

Ritterstraße 10
87629 Füssen



[+498362 37269](tel:+49836237269)

■ [Addiction clinic homepage](#)

Debt counselling

If you are in debt or over-indebted, you can receive free help and support from **debt counselling**.

Help is available here:

Herzogsägmühle

Debt counselling Ostallgäu
Market square 4
87616 Marktoberdorf

■ [+4983422300](tel:+4983422300)

■ schuldnerberatung.ostallgaeu@herzogsaeqmuehle.de

■ [Debt counselling homepage](#)

Central return counselling

The **Central Return Counselling** Service advises on the possibilities of voluntary departure to the home country. The counselling is open-ended. This means that after the counselling you can decide for yourself whether you want to leave or not.

Based in Kempten:

Fabian Doser | Zentrale Rückkehrberatung

 [Hirnbeinstr. 3, 87435 Kempten \(Allgäu\)](#)


 [@f.doser@zrb-suedbayern.de](mailto:f.doser@zrb-suedbayern.de)

 [+49 \(0\) 83151210550](tel:+49(0)83151210550)

 <http://www.zrb-suedbayern.de/>

Central Return Counselling South Bavaria

Lange Gasse 4
86152 Augsburg

 [+498215089632](tel:+498215089632)

 info@zrb-suedbayern.de

You can find the ZRB information flyer in 13 languages [here](#).

Portal in 10 languages

Further information on voluntary return can be found [here](#).

B.U.D. - Counselling, support, documentation for victims of right-wing extremist violence

Have you or people around you been attacked or threatened? Do you suspect a right-wing, racist, anti-Semitic, social Darwinist or anti-LGBTIQ* motive for the offence? Or have you witnessed such an attack?

B.U.D. offers counselling and support: We try to help you with the psychological processing of the crime and can also put you in touch with doctors and therapists. We explain the course of criminal proceedings, accompany you to the police and to court, help you find legal advice or apply for compensation. We provide practical and political support in asserting and strengthening your rights. If necessary, we can provide language mediators.

B.U.D. is free of charge and on site throughout Bavaria. We work confidentially and independently of any charges. We take a stand for your needs. We offer anonymous and secure online counselling in German and English. Or you can send us an e-mail in your language and we will get back to you.

B.U.D. - Counselling. Support. Documentation for victims of right-wing extremist violence

info@bud-bayern.de

[+4915121653187](tel:+4915121653187)

www.bud-bayern.de

Inifo e.V.

The **Inifo e.V.** association helps young refugees. It offers various programmes so that young people in Germany can lead a self-determined life. The aim is to enable them to live as equals in society.

Inifo e.V.

Initiative Forum for Intercultural Diversity e.V.

Eberle-Kögl-Str. 23
87616 Marktoberdorf

info.interkultur@posteo.de

[+4983429165440](tel:+4983429165440)

Wüstenrose - Forced Marriage/FGM-C Specialist Centre

Counselling, support, help and guidance in cases of forced marriage, violence in the name of honour and FGM-C

Topics include forced marriage, violence "in the name of honour" and FGM-C (female genital mutilation+). We offer counselling, training and information events as well as various prevention services.

Contact

Telephone: [089/45 2163 50](tel:08945216350)

E-mail: wuestenrose@imma.de

Address:

Desert Rose
IMMA e.V.
Goethestr. 47 - 80336 Munich
www.imma.de

Underground: Goetheplatz stop (U3, U6) or
Sendlinger Tor (U1, U2, U3, U6)

If you know someone who has these problems, you can also contact the specialist centre. They will be happy to advise you and tell you what you can do.

Forced marriage / forced marriage / violence in the name of honour

- If you are supposed to get married or get engaged and don't want to
- If you are unsure what you want and need help clarifying the situation
- If you are forced into a marriage and want to separate
- If your family wants to control and/or disown you
- If you are threatened with or subjected to violence

- If there is a risk that you will be sent to your home country
- If...

FGM-C / female circumcision

- If you are affected or threatened by FGM-C/female circumcision
- If you would like to be accompanied to the gynaecologist
- If you have questions about your circumcision or are thinking about an operation
- If you have psychological or health problems due to FGM-C
- If you want to protect your daughter
- If you are pregnant
- If...

Recognition counselling for foreign professional qualifications

These questions are clarified in the **recognition counselling** session:

- Does the recognition procedure make sense for you?
- Do you have all the legal requirements for the procedure?
- Are other procedures possible? For example, a certificate assessment.

The procedure will be explained. You will also be told whether you can get financial help. The counselling accompanies you throughout the entire recognition process. This means before, during and after the application.

MigraNet Recognition and qualification counselling in the IQ funding programme: Integration through qualification Tür an Tür gGmbH

Address: Wertachstraße 29, 86153 Augsburg

Telephone: [+498214551090](tel:+498214551090)

E-mail: anerkennungsberatung@tuerantuer.de

More information on the website: [Homepage StMi Recognition](#)

[Here](#) you can find information on the recognition of certificates.

Information on the recognition of foreign professional qualifications:

On the [Federal Government's information portal "Recognition in Germany"](#) you will find many answers to questions about the recognition of foreign professional qualifications. Have you obtained a qualification abroad and would like it to be recognised in Germany? Use the "Recognition Finder" to find the relevant office and all the important information about your procedure.

[Here](#) you will find information on the recognition of certificates.

Specialist centre for the prevention of homelessness

The specialist centre for the prevention of homelessness offers advice on these topics:

- Problems with the landlord

- Problems with your flat
- rent debts
- cancellation without notice
- an action for eviction
- Service charges not paid

Contact details of the specialist centre for the prevention of homelessness in the district of Ostallgäu

Schwabstraße 14
87616 Marktoberdorf

■ [+49834289570741](tel:+49834289570741)

■ fachstelle.ostallgaeu@herzogsaeigmuehle.de

Welcome counsellor HWK Swabia

The welcome **counsellor at the Swabian Chamber of Crafts (HWK Schwaben)** provides business advice on the integration of refugees through training or work. You can contact the welcome counsellor on the following topics:

- What opportunities are there for your company to secure skilled labour from among refugees and asylum seekers with prospects of staying?
- What legal framework conditions need to be observed when training refugees?
 - Residence status
 - Training authorisation
 - Employment toleration
 - Work permit
 - Redistribution etc.
- What funding and support options are available for the integration of refugees into the company? During training and qualification?
 - AsA-Flex
 - VerA
 - Entry qualification
 - Training premium etc.
- Mediating counselling in the event of problems and conflicts during training and company integration
- Identification of training needs and training opportunities for refugees and asylum seekers
- Support for companies as part of the recruitment process

Welcome counsellor of the HWK Swabia

Marcos Pangestu

■ [0821 3259-1328](tel:082132591328)

■ marcos.pangestu@hwk-schwaben.de

 [Welcome counsellor - Chamber of Crafts for Swabia \(hwk-schwaben.de\)](http://hwk-schwaben.de)

Further information in the [flyer](#).

Integration counsellor IHK Swabia

Integration counsellor

Help with work and training

An integration counsellor helps companies and refugees. They provide support with questions about work and training.

For companies:

- Information about internships, training and money from the state
- Help with questions about working with refugees
- Help to find suitable refugees
- Meetings for trainers to exchange ideas

For refugees:

- Information about training in Germany
- Help with the search for an internship or apprenticeship
- Contact with schools and other organisations

Objective:

Refugees and companies should work well together. Integration in the company should be successful.

Contact

Ibrahim Rahimi

☎ +49 (0) 82131621411

☞ More information [here](#)

Social Service for Muslim Women Kempten

People empower people. As locals with and without a migration background, we empower people through sponsorships.

- Support in everyday life when dealing with authorities or visiting the doctor
- Exploring daycare centres, schools, leisure and cultural activities
- Organisation of homework supervision
- Support with language acquisition
- Supporting parents in their parent-child relationship

Offers:

- Discussion groups

- organised events
- Mother-child meetings
- Youth work
- Work with senior citizens
- Further information

SmF Kempten e. V.

Fürstenstraße 23

87439 Kempten

☎ +4983152619937

@kempten@smf-verband.de

🌐 www.kempten.smf-verband.de

General social counselling from Caritas

These are the contact details of Caritasverband Kaufbeuren-Ostallgäu e. V.:

Genoveva-Brenner-Weg 9

87616 Marktoberdorf

☎ [083429619-0](tel:083429619-0)

✉ c_aritas-ostallgaeu@t-online.de

TERRE DES FEMMES - Human Rights for Women e. V.

TERRE DES FEMMES e. V.

Here you can find important information:

www.frauenrechte.de

www.zwangsheirat.de

www.stopchildmarriage.de

You can find an emergency form [here](#): Forced marriage on holiday - What should I be aware of?

You can find more information here:

- A nationwide advice centre on forced marriage: [Here](#)
- The Papatya abduction centre with a checklist: [Here](#)
- A short film on the topic of forced marriage: [Watch here](#)
- The "STOP" brochure with an emergency plan and examples: [Here](#)
- Brochure "The Law to Combat Child Marriage", also available in the TDF shop: [Order here](#) or download for free

- A brochure for parents in 8 languages, which you can order free of charge or download as a PDF: [Here](#)
- The CHAIN brochure provides professionals with guidance on the topics of genital mutilation and forced marriage. It can be downloaded here or ordered free of charge: [Read here](#)

Family

KJF Educational, youth and family counselling

The **KJF educational, youth and family counselling** service helps families, parents, children, adolescents and young adults. They offer counselling on many topics relating to the family. For example:

- Crying and sleeping in babies
- How children develop
- Diagnoses and tests
- Anxieties
- Problems at school
- Homework
- Puberty
- Parental separation
- And many other topics!

The conversations are free of charge. Everything that is said during the conversation remains confidential.

How to contact us:

KJF Educational, Youth and Family Counselling Service
Baumgarten 18,
87600 Kaufbeuren

Branch office in Buchloe:

Bahnhofstraße 24
86807 Buchloe

Telephone:  [+49 8341 90240](tel:+49834190240)

Online counselling:

You can also get counselling online. Please visit this website: www.caritas.de/onlineberatung

You can find more information here: www.kjf-kjh.de/kaufbeuren-ostallgaeu

Contact by e-mail:  eb.kaufbeuren@kjf-kjh.de

Pregnancy Counselling

Any pregnant woman can come to the **counselling centre with questions about pregnancy**. No matter whether she needs medical or legal information, for example. The advice is impartial, non-binding and free of charge, and can also be provided anonymously if

desired. The employees of the pregnancy counselling centres are bound by a duty of confidentiality. You can find more information on this [homepage](#).

[Here](#) you can find the flyer of the pregnancy counselling Ostallgäu Kaufbeuren

State-approved counselling centre for pregnancy issues

Schwabenstraße 11
87616 Marktoberdorf

■ [+498342911623](#)

■ schwangerenberatung@lra-oal.bayern.de

■ [Pregnancy counselling homepage](#)

Pro Familia Kempten

Außensprechttag Füssen
Augsburger Str. 15
87629 Füssen



[+498319607740](#)

■ kempten@profamilia.de

■ [Homepage ProFamilia](#)

Catholic pregnancy counselling centres

Sozialdienst Katholischer Frauen Augsburg
Kaufbeuren public consultation day
Spitaltor 4
87600 Kaufbeuren

■ [+498191478511](#)

■ schwangerenberatung.landsberg@skf-augsburg.de

■ [Catholic counselling centre homepage](#)

DONUM VITAE in Bayern e.V.

State-approved counselling centre for pregnancy issues
Am Hofanger 15a
87600 Kaufbeuren

■ [+4983419993650](#)

■ kaufbeuren@donum-vitae-bayern.de


■ [Donum Vitae homepage](#)

KoKi - Network early childhood

KoKi (Netzwerk frühe Kindheit) helps expectant parents, families and single parents with children up to the age of 3. They answer questions on everything to do with young families - free of charge.

District Office Ostallgäu

Schwabenstraße 11
87616 Marktoberdorf

Telephone:  [+49 8342 911911](tel:+498342911911)

E-mail:  koki@lra-oal.bayern.de

Further information:  www.familie-ostallgaeu.de

Youth welfare office

The **Youth Welfare Office** helps parents to bring up children and young people. Anyone can contact the youth welfare office free of charge. Children and young people can also do this if they have problems or are in an emergency situation.

District Office Ostallgäu

Schwabenstraße 11
87616 Marktoberdorf

 [+4983429110](tel:+4983429110)

 jugendamt@lra-oal.bayern.de

 [Homepage Youth Welfare Office](#)

Women's shelter


The **women's refuge** helps women and children who experience violence in their families. They can stay there free of charge and are safe. The women's refuge protects against all types of violence. It can be reached at any time, even at night.

Postal address:

Women's refuge Kaufbeuren-Ostallgäu

Ringweg 8

87600 Kaufbeuren

Emergency number:  [+49834116616](tel:+49834116616)

 [Click here for the homepage of the women's refuge](#)