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Responsible offices

Immigration office

Would you like to live in Germany but come from another country?

There are certain rules for entry and residence. The foreigners authority (Ausländerbehörde) is responsible for implementing these rules. There are various regulations. These depend on whether



- You are seeking asylum
- you are travelling from a third country
- you come from an EU country.

💡 Have you fled Ukraine because of the war? Then special regulations apply.

Asylum

Asylum is a protected right in Germany. Its purpose is to offer people from other parts of the world protection from violence, war and terror. The Federal Office for Migration and Refugees (BAMF) decides in the asylum procedure whether you are entitled to such protection.



You can find more information here:

-  [Website of the BAMF - Asylum](#)
-  [Service portal of the Oberbergischer Kreis](#)

Entry as a member of a third country

Are you from a **third country**? Are you not a citizen of Germany or an EU country? Then you must have a national visa when you enter Germany. Would you like to stay in Germany permanently? Then you must apply for a residence permit after entering the country. To do this, register at the [Citizens' Service](#) Centre with your main place of residence.



You can find more information here:

-  [BAMF website - Immigrants from third countries](#)
-  [Service portal of the Oberbergischer Kreis](#)

Entry as an EU citizen

Are you a citizen of an **EU member state**? Would you like to work, study or do an apprenticeship in Germany? The rules of the EU allow you to come to Germany for three months without a visa. You will need a valid passport or identity card to enter the country.

You can find more information here:


-  [Website of the BAMF - Immigrants Europe](#)
-  [Service portal of the Oberbergischer Kreis](#)


Entry from Ukraine

Have you fled **Ukraine** because of the war? Then you will receive a temporary humanitarian residence permit. After entering the country, you must apply for a residence permit and register your main place of residence at the [Citizens' Service](#) Centre.
You can find further information here:

 [Service portal of the Oberbergischer Kreis](#)

Contact details:

 [Stahlstraße 5, 51645 Gummersbach](#)

 [+49 \(0\) 2261883202](#)

Federal Employment Agency Gummersbach


Is your asylum procedure still ongoing? Or are you a tolerated person?

Then the Federal Employment Agency (Bundesagentur für Arbeit) is your point of contact. They will help you with questions about the transition between school and work (careers advice). They will place you in work. And they provide advice on further vocational training.

The Federal Employment Agency is responsible for everything to do with employment. Are you looking for a job? Do you need help choosing a career? Would you like to have your qualifications recognised? Then contact the Federal Employment Agency.

Important: There is no counselling without an appointment!

Contact us:

 [Singerbrinkstraße 43, 51643 Gummersbach](#)

 [+49 \(0\) 8004555500](#)

Are you recognised?

Then the [job centre](#) (Jobcenter) is your point of contact. They will advise and place you in the labour market.

Health department

Here you can find help on various health issues:

 [Health department](#)

Job centre

Are you recognised and looking for work?

The job centre (Jobcenter) is your contact if you don't have a job. The centre will help you financially. It will place you in jobs and training programmes.

Make an appointment at the job centre where you live.

- They will register you as a customer there.
- They will record your background.
- Make an appointment with the benefits department there.
- There you make an appointment with the job centre.
- They will register you as a jobseeker.

Have you already attended an integration course? Bring your certificate with you. If not, bring the commitment to the course with you.


Do you have documents relating to school attendance or training? Do you have job references?

Have your foreign qualifications been recognised? Please bring these with you.


Tell us about any special skills you have (crafts, language skills).

The employees will treat your data confidentially. Before the appointment, think about which area of work interests you.

Do you have a volunteer companion? Then you must give them a power of attorney. This must be completed in full and signed by both parties.

 On some days you can drop in without an appointment. On the websites you will find the current opening hours and all telephone numbers depending on where you live:


Jobcenter Bergneustadt


 [Otheistr. 2a, 51702 Bergneustadt](#)

 [+49 \(0\) 2261501850](#)

 <https://www.jobcenter-oberberg.de/bergneustadt.php>


Jobcenter Engelskirchen


 [Engelsplatz 8, 51766 Engelskirchen](#)

 [+49 \(0\) 2263968780](#)

 <https://www.jobcenter-oberberg.de/engelskirchen.p...>

Jobcenter Gummersbach


 [Fabrikstraße 2-4, 51643 Gummersbach](#)

 [+49 \(0\) 226181560](#)

 <https://www.jobcenter-oberberg.de/gummersbach.php>

Jobcenter Hückeswagen


 [Marktstraße 2, 42499 Hückeswagen](#)

 [+49 \(0\) 2192936780](#)

 <https://www.jobcenter-oberberg.de/hueckeswagen.php>


Jobcenter Lindlar

 [Borromäusstraße 1, 51789 Lindlar](#)


 [+49 \(0\) 2266805950](#)

 <https://www.jobcenter-oberberg.de/lindlar.php>


Jobcenter Marienheide

 [Jahnstraße 13, 51709 Marienheide](#)

 [+49 \(0\) 2264200970](#)


 <https://www.jobcenter-oberberg.de/marienheide.php>

Jobcenter Morsbach

 [Wisseraue 1, 51597 Morsbach](#)

 [@Jobcenter-Oberberg.Morsbach@Jobcenter-ge.de](mailto:Jobcenter-Oberberg.Morsbach@Jobcenter-ge.de)

 [+49 \(0\) 2294993780](#)

 <https://www.jobcenter-oberberg.de/morsbach.php>

Jobcenter Nümbrecht

 [Wiesenstraße 16a, 51588 Nümbrecht](#)

 [@Jobcenter-Oberberg.Nuembrecht@Jobcenter-ge.de](mailto:Jobcenter-Oberberg.Nuembrecht@Jobcenter-ge.de)


 [+49 \(0\) 2293816780](#)

 <https://www.jobcenter-oberberg.de/nuembrecht.php>

Jobcenter Radevormwald


 [Carl-Diem-Straße 5, 42477 Radevormwald](#)

 [@Jobcenter-Oberberg.Radevormwald@Jobcenter-ge.de](mailto:Jobcenter-Oberberg.Radevormwald@Jobcenter-ge.de)


 [+49 \(0\) 2195927740](#)

 <https://www.jobcenter-oberberg.de/radevormwald.php>

Jobcenter Reichshof


 [Hauptstraße 12, 51580 Reichshof](#)

 [@Jobcenter-Oberberg.Reichshof@Jobcenter-ge.de](mailto:Jobcenter-Oberberg.Reichshof@Jobcenter-ge.de)

 [+49 \(0\) 2296999000](tel:+49(0)2296999000)

 <https://www.jobcenter-oberberg.de/reichshof.php>

Jobcenter Waldbröl

 [Vennstr. 13a, 51545 Waldbröl](#)

 [+49 \(0\) 2291909420](tel:+49(0)2291909420)

 <https://www.jobcenter-oberberg.de/waldbroel.php>


Jobcenter Wiehl

 [Weiherplatz 1, 51674 Wiehl](#)

 [+49 \(0\) 2262999470](tel:+49(0)2262999470)


 <https://www.jobcenter-oberberg.de/wiehl.php>

Jobcenter Wipperfürth

 [Gladbacher Str. 51, 51688 Wipperfürth](#)

 [+49 \(0\) 2267872710](tel:+49(0)2267872710)

 <https://www.jobcenter-oberberg.de/wipperfuerth.php>

 Here you can find additional information and advice: [Access to the labour market.](#)

Is your asylum application still pending? Or your application has been rejected?
Then contact the [Federal Employment Agency](#).

Keywords: work, unemployment, citizen's allowance, financial aid, money, finding work, job seeker

Youth welfare offices of the Oberbergisch district

Children's rights are important

Every child deserves to be respected and loved. That's why parenting in accordance with children's rights is important for the child and for the whole family.
Children's rights are rights to which every child and young person under the age of 18 is entitled.

If a child is in danger or living in neglect in their family or with another person, the youth welfare office can take this child into its care.

The youth welfare office (Jugendamt) is responsible for "public youth welfare" and in this sense should

- Promote people in their individual and social development and help to avoid or reduce disadvantages.
- advise and support them in their upbringing.
- help to maintain or create positive living conditions for young people and their families.
- protect children and young people from dangers to their well-being.

💡 If you have a child, the Youth Welfare Office will contact you after a few weeks to visit you. This allows you to get to know the Youth Welfare Office and receive important information and services. The visit is voluntary and free of charge.

Important: Children and young people can contact the Youth Welfare Office without their parents knowing!

👤 Unaccompanied refugee minors are subject to youth welfare law. The Youth Welfare Office is also responsible for this.

Anyone can contact the Youth Welfare Office free of charge.

How to find the youth welfare office in your town:

Kreisjugendamt (Bergneustadt, Engelskirchen, Hückeswagen, Lindlar, Marienheide, Morsbach, Nümbrecht, Reichshof und Waldbröl)

📍 [Am Wiedenhof 5, 51643 Gummersbach](#)

☎ [+49 \(0\) 2261885198](#)

Jugendamt Gummersbach

📍 [Rathausplatz 1, 51643 Gummersbach](#)

☎ [+49 \(0\) 2261871218](#)

Jugendamt Radevormwald

📍 [Kaiserstraße 140, 42477 Radevormwald](#)

☎ [+49 \(0\) 21956060](#)

Jugendamt Wiehl

📍 [Bahnhofstraße 1, 51674 Wiehl](#)

☎ [+49 \(0\) 226299401](#)

Jugendamt Wipperfürth

📍 [Wupperstraße 12, 51688 Wipperfürth](#)

☎ [+49 \(0\) 226764501](#)

Police

The police are there to protect us from danger. They also solve crimes. It has nothing to do with the secret service or politics.

Is there a danger? Then you can contact the police at any time at ☎ [110](#) . The call is free of charge.

Police stations in the Oblerberg district:

Polizei Bergneustadt, Gummersbach, Engelskirchen, Marienheide, Wiehl

📍 [Hubert-Sülzer-Straße 2, 51643 Gummersbach](#)

☎ [+49 \(0\) 226181993421](#)

Polizei Hückeswagen, Lindlar, Radevormwald, Wipperfürth

📍 [Lüdenscheider Straße 10, 51688 Wipperfürth](#)

☎ [+49 \(0\) 226181993621](#)

Polizei Morsbach, Nümbrecht, Reichshof, Waldbröl

📍 [Brölbahnstraße 17 a, 51545 Waldbröl](#)

☎ [+49 \(0\) 226181993521](#)

Rights in relation to the police

What can the police do?

The police are allowed to ask for your ID. If you are not suspected of any specific offence, or there is no proof that there is another suspicious person with you, the police are not allowed to search you. This also applies to your home: Your home may only be searched if you are suspected of an offence, or if the police believe there is a suspicious person in your home. However, if the police say they want to search you or your home, you must say that you do not consent. If you say nothing, you are considered to have given consent. Did you say no? Did the police search your home anyway? Then the police have committed an offence. In this case, contact an advice centre or a lawyer. You have the right to make phone calls during a search. You can also ask someone to come to you. This person can then be a witness and can help you. The police usually need a warrant from a judge.

💡 Women are permitted to ask for a female police officer if they are to be searched.

If you are travelling with a vehicle, the police are permitted to ask for your ID, driving licence and vehicle registration document. The police can also require you to stop and get out of your vehicle. The police are also allowed to check if you have a warning triangle and a first aid kit in your vehicle. However, the police are not permitted to search your vehicle or to test if you are fit to drive (e.g. by asking you to walk in a straight line) if there is no clear evidence that you have alcohol or drugs. If the police do this or demand this from you anyway, you must refuse to consent. If the police force you to do this, they are committing an offence.

💡 If you say nothing, you are considered to have given consent.

The police are only allowed to carry out a blood or urine test if you are accused of an offence. The police usually require permission from a judge for this. The police can only act without a judge's permission if they need to respond immediately (for example, if they will not be able to prove drug or alcohol consumption later on). However, it is important that there really are indications of alcohol consumption or drug use. The police are not allowed to carry out these tests at random. If a police officer tries to carry out a blood or urine test without a plausible reason, you can refuse to consent.

The police are not allowed to take you to a police station if they don't have a reason. If a police officer demands that you go with them, you can refuse to consent. If the officer takes you with them anyway, they are committing an offence. In this case, you should contact a lawyer. If you do not know a lawyer yourself, you can contact the [Anwaltlichen Notdienst in Strafsachen](#) of the Vereinigung Berliner Strafverteidiger e.V. at ☎ [01723255553](tel:01723255553) and ask for assistance. The staff there can be contacted day and night.

If you are questioned by the police, you have the right to remain silent. In other words: You don't have to answer their questions. You should not answer their questions without a lawyer. If you receive a written invitation from the police, you don't have to go. The only invitations you must follow are from the public prosecutor's office (Staatsanwaltschaft) or a court. Be sure to contact a lawyer beforehand.

You have the right to ask for a police officer's official ID and to write down their details. This is important if you wish to make a criminal complaint against the officer later. It's also always helpful to ask passers-by to monitor the situation. That means you have witnesses. Important: A criminal complaint must be made within three months of the incident. You can file this complaint at the public prosecutor's office (Staatsanwaltschaft). That means you don't have to go to the police.

Responsibilities of the police

There are laws which govern what the police can and can't do. For example, in order to search a house, they need a warrant from a judge. Unless there is great danger to a person in the home.

Do not try to bribe the police. Attempted bribery of police officers is a serious offence in Germany.

When should I call the police?

Are you or another person in danger? Have you witnessed a crime? Then call the police. It may be an assault. Or a robbery. Or theft, arson or criminal damage. Sexual abuse, physical assault and threats are also the responsibility of the police. You should also call the police in the event of domestic violence.

If you dial the emergency number ☎ [110](tel:110), the police will be with you as soon as possible.

Important: If you have been the victim of right-wing, racist, anti-Semitic, Islamophobic, homophobic or transphobic violence, you can contact the police at any time.

You can also call the police in the event of a minor breach of the law. For example, if someone does not comply with quiet times and plays loud music at night.

And you can also tell the police if you notice political or religious radicalisation among young people you know. You can also contact the BAMF's Radicalisation Advice Centre at ☎ [09119434343](tel:09119434343) in several languages.

Social welfare offices of the Oberberg district

Are you unable to work and need financial help?

You can receive financial assistance if you are unable to work. This assistance is called social assistance (Sozialhilfe). It supports you if you do not have enough money to live on. Social assistance is provided by the social welfare offices (Sozialämter) of the Oberberg district. You can receive social assistance

- for basic security in old age.
- if you are unable to work more than three hours a day for the foreseeable future.
- if you are in need of care and are not insured.
- for your living expenses.
- to overcome social difficulties.
- for your health if you are not insured.
- in life situations that you cannot cope with on your own.

If you need help, contact the social welfare office in your place of residence. There you must state whether you own any valuable items. This could be jewellery or cars, for example. You sign a number of documents and declarations. The social welfare office will then check whether you can get financial help.

Ask the social welfare office which documents you need to bring with you to an appointment!

Other benefits you can receive from the Social Welfare Office:

- Vouchers for babies (For example, for the first things you need)
- Money for school children (for example, trips with the school or for sports)
- Money for meals at school or [daycare centre](#)
- Money for a person to help your child with schoolwork.


You can find more information here: [Education and participation](#) and  [Website BUT](#).


You can also find help with the following topics:

- Activities and employment programme
- Applications for housing benefit and housing entitlement certificates
- Medical certificates, authorisations for operations and other treatments


Make an appointment at the social welfare office in your town:


Sozialamt Bergneustadt

 [Kölner Str. 256, 51702 Bergneustadt](#)

 [+49 \(0\) 2261404101](#)

Sozialamt Engelskirchen

 [Engels-Platz 4, 51766 Engelskirchen](#)

 [+49 \(0\) 2263830](#)

Sozialamt Gummersbach


 [Rathausplatz 1, 51643 Gummersbach](#)

 [+49 \(0\) 2261871218](#)

Sozialamt Hückeswagen

 [Bahnhofplatz 14,, 42499 Hückeswagen](#)


 [@Astrid.Troeder@hueckeswagen.de](mailto:Astrid.Troeder@hueckeswagen.de)

 [+49 \(0\) 219288234](#)


Sozialamt Lindlar

 [Borromäusstraße 1, 51789 Lindlar](#)

 [@bruno.schneider@lindlar.de](mailto:bruno.schneider@lindlar.de)

 [+49 \(0\) 226696228](#)

Sozialamt Marienheide

 [Hauptstraße 20, 51709 Marienheide](#)

@paul.ped@marienheide.de

[+49 \(0\) 22644044167](tel:+49(0)22644044167)

Sozialamt Morsbach

[Bahnhofstraße 2, 51597 Morsbach](#)

@Sylke.goerres@gemeinde-morsbach.de

[+49 \(0\) 2294699351](tel:+49(0)2294699351)

Sozialamt Nümbrecht

[Hauptstraße 16, 51588 Nümbrecht](#)

[+49 \(0\) 2293302155](tel:+49(0)2293302155)

Sozialamt Radevormwald

[Hohenfuhrstraße 13, 42477 Radevormwald](#)

[+49 \(0\) 21956060](tel:+49(0)21956060)

Sozialamt Reichshof

[Hauptstraße 12, 51580 Reichshof](#)

@info@reichshof.de

[+49 \(0\) 2296801227](tel:+49(0)2296801227)

Sozialamt Waldbröl

[Nümbrechter Str. 19, 51545 Waldbröl](#)

@sozialamt@waldbroel.de

[+49 \(0\) 2291850](tel:+49(0)2291850)

Sozialamt Wiehl

[Homburger Straße 7, 51674 Wiehl](#)

[+49 \(0\) 226299270](tel:+49(0)226299270)

Sozialamt Wipperfürth

📍 [Marktplatz 1,, 51688 Wipperfürth](#)

☎ [+49 \(0\) 2267640](tel:+49202267640)