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Information for people from Ukraine

Entry from Ukraine and residence in Germany

Information from the Federal Ministry of Labour and Social Affairs (BMAS):

For people who have fled to Germany to escape the war. Questions and answers on the topics of labour and social security:

Information from the Federal Foreign Office and the Federal Office for Migration and Refugees

Here you will find the latest information and situation reports from the <u>Federal Foreign Office</u> and the Federal Office for Migration and Refugees. Entry rules and visa requirements can also be found on the pages. We have included some important questions and answers here:

I am in Germany without a visa. What options do I have now?

Ukrainian Nationals do not need a visa if they enter Germany for the first time before **31st December 2024**. They do not need a visa or residence permit to stay in Germany legally for up to 90 days from the date they enter. So the last date on which it is possible to be in Germany legally without a visa or residence permit is **31st March 2025**.

During the 90 days in which you can stay in Germany legally without a visa, you can decide whether you would like to stay in Germany longer. If you decide to stay longer, you have the following options:

- Within 90 days of entering Germany for the first time, you can apply for a temporary residence permit under section 24 of the Residence Act (Aufenthaltsgesetz, AufenthG). Section 24 deals specifically with the situation of refugees from the war in Ukraine based on the relevant EU decision. You can find out here who is eligible for a temporary residence permit under section 24 of the Residence Act, and you can find out more about the procedure here.
- 2. Within 90 days of entering Germany for the first time, you can apply for a temporary residence permit for a different purpose, such as to study or work in Germany. This may be more advantageous for you. You can make an appointment with the relevant government authorities to ask them for advice. Or you can find out more by visiting the website www.make-it-in-germany.com.
- 3. Or you can apply for asylum. However, we do not recommend this option, because it comes with some disadvantages: your right to take up employment would be subject to restrictions, and you would have to live in an initial reception centre.

Do you have a valid residence permit in accordance with Section 24 of the Residence Act as of February 1, 2024?



Your residence permit will be extended automatically and will then be valid until March 4, 2025. You do NOT need to visit the Foreigners' Registration Office for this. You can find further information on Germany4Ukraine.

What happens after I enter the country? Where can I register in Germany and where do I get accommodation and food?

The procedure is divided into four successive steps: First registration and (in the case of benefit recipients) distribution to a place of residence, as well as registration of the residential address at the destination and application for a residence title. You can find further information here.

Can I work in Germany with a residence permit for temporary protection?

Yes, you can. However, gainful employment must first be permitted by the foreigners authority. When the residence permit is issued, the foreigners authority will already enter in the residence title that gainful employment is permitted, even if no concrete job is in prospect yet. This means that no further work permit from another authority is required.

The foreigners authorities will issue so-called probationary certificates when an application is submitted. These bypass the residence law until the actual residence title can be issued and granted. The foreigners authority will also enter "gainful employment permitted" in the probationary certificate. Even with this probationary certificate, it is therefore possible to work in Germany on a self-employed basis or as an employee. Special professional access requirements (such as a licence to practise medicine or a permit for a trade requiring a licence) naturally apply to temporarily protected persons just like to everyone else. But the procedures for the recognition of foreign professional qualifications are also open to those affected, just like everyone else.

Persons with a residence permit for temporary protection in Germany are also eligible for advice and placement services in accordance with Social Code III (SGB III) through the employment agencies.

Should Ukrainian nationals have to apply for asylum?

No, that is not necessary. The required protection will be granted in another, faster procedure. Ukrainian nationals are therefore advised not to apply for asylum. However, the right to apply for asylum at a later stage continues regardless.

As a result of the Decision to admit war refugees pursuant to Article 5 para. 1 of Council Directive 2001/55/EC of 20 July 2001 on minimum standards for giving temporary protection, a residence title pursuant to Section 24 of the Residence Act (AufenthG; Granting of residence for temporary protection) will be granted with immediate effect to the group of persons covered upon application.

Registration upon entry does not constitute an asylum application. The implementation of an asylum procedure requires an application for asylum to be filed at the competent branch office of the Federal Office for Migration and Refugees.

For these reasons, filing an asylum application is not required to secure a right of residence or to claim social benefits.



Information portal of the German government

The Federal Ministry of the Interior and Home Affairs offers a digital information service in German, English, Russian, and Ukrainian. Here you can find all official information about residence and life in Germany.

Germany4Ukraine

Embassy of Ukraine in Berlin

+493028887128

Albrechtstraße 26, 10117 Berlin

Arrival in Munich

Arrival at the main railway station:

- · Referral to registration and advice centres
- · Information on onward travel and accommodation
- There are people on site who can translate.
- Münchner Hauptbahnhof, Bahnhofsmission, Gleis 11
- ©Daily from 0 to 24 hours

The service is free of charge.

Registration at the arrival centre for refugees from Ukraine:

It is important that you register within the first 90 days of your arrival in Munich. If you are registered, you may also be entitled to support.

Where do I register myself / my family?

Registration takes place at the government of Upper Bavaria (ROB).

Ankunftszentrum für Geflüchtete aus der Ukraine, Dachauerstraße 122, 80637 München

If you are registered and need accommodation, please send an e-mail to

@ukraine-Verlegung.soz@muenchen.de

If you have any questions:

Questions for the Immigration Office

You are a war refugee from Ukraine and would like to apply for a residence permit (§ 24 AufenthG), submit additional documents, report changes or have a question? Use our contact form or give us a call:

 \bigcirc 089/23396010 (\bigcirc Monday to Thursday 7:30 to 15:30 and Friday 7:30 to 13:00)

Questions for the social department

Do you have a question or concern? Use our \bigcirc contact form or give us a call: \bigcirc 089/23396833 (\bigcirc Monday to Wednesday from 8:00 a.m. to 4:00 p.m., Thursday 8:00 a.m. to 5:00 p.m., Friday 8:00 a.m. to 1:00 p.m.)



Further information:

Official website of the City of Munich to support refugees from Ukraine

Solidarity with Ukraine

Primary medical care at the main railway station (no emergencies!)

For people who do not yet have a medical treatment certificate.

OpenMed-Bus

On Wednesday from 16:00 to 19:30

At the entrance at Bayerstraße:



REFUDOCS

©Every day from 13:00 to 15:00 and from 19:00 to 22:00

♥ Hotel Regent, Seidlstraße 2, 80335 München

₩ebsite

Ärztlicher Bereitschaftsdienst

© Every day from 09:00 to 21:00

PElisenhof, Prielmayerstraße 3, 80335 München

116117

Clothing and everyday products

Diakonia Kleiderkammer Moosfeld, Am Stahlgruberring 8, 81829 München

Tuesday to Friday from 10:00 to 16:00. If possible please book an appointment.

Food:

You can get free food from the Münchner Tafel once a week.

6.0800/2004460 (calls are free of charge)

Medical care

Information on doctors' surgeries, pharmacies, hospitals, vaccinations, pregnancy, birth, tuberculosis, HIV and much more can be found on the website of the City of Munich:

Medical care

For information in Ukrainian please scroll down.

Ukrainian Catholic Greek Church in Munich

Website

Kathedrale Maria Schutz und St. Andreas, Schönstr. 55, 81543 München

_089/65129090

@ugkkm@t-online.de



Crisis chat for children and young people up to the age of 25

Do you feel burdened by the war? Have you arrived in a foreign country and are finding it difficult to find your way around? Or do you simply need support and a sympathetic ear? We are here to help.

Ukrainian & Russian

This service is free of charge.

More information

Telephone number for Munich residents willing to help:

- <u>089/1269915100</u>
- @ukraine@diakonie-muc-obb.de
- From Monday to Friday from 8:00 to 20:00.
- On Saturday, Sunday and public holidays from 9:00 to 17:00.
- German

Residence permit, German course, childcare, school, work, training, study

Residence permit, German course, childcare, school, work, training, study

Do you want to work, study or do an apprenticeship in Germany? Then you need a residence permit. The prerequisite for this is a place of residence.

If you know where you live in Munich, please register your place of residence. To do this, you must make <u>an appointment online</u> at the Bürgerbüro / Sozialbürgerhaus (SBH). Which SBH is responsible for you depends on your address. Enter your address <u>here</u> to find out which SBH is the right one for you.

SAll SBHs are open from Monday to Friday from 8:00 to 12:00.

Residence permit according to §24 AufenthG:

The residence permit contains the note "Gainful employment permitted". This means that any gainful employment, self-employment or dependent employment is possible.

While the application is being processed, you will receive a temporary "Fiktionsbescheinigung". This also has the note "Erwerbstätigkeit erlaubt".

There are two ways to submit the application: by post or by online application

- You will need the following documents by post:
 - Your first name and surname
 - The date of your entry
 - A copy of your identity document (scanned or photographed)
 - A copy of the registration email from the Government of Upper Bavaria (if you are not yet registered, you will receive an appointment to register after you have applied for your residence permit)
 - If possible, the completed and signed <u>application for a residence permit for refugees from Ukraine</u> (fill out a separate application for each family member)

Send these documents to the following address: Kreisverwaltungsreferat (KVR)



Ausländerangelegenheiten Ruppertstraße 19 80466 München

· By online application: Fill in this form:

in German: Aufenthaltserlaubnis für Kriegsflüchtlinge aus der Ukraine

in English: Residence permit for war refugees from Ukraine

For questions:

@ukraine.kvr@muenchen.de

089/23396010

German courses:

If you have a residence permit according to §24 AufenthG or a fiction certificate, you can apply for a German/integration course (IK) at the Federal Office for Migration and Refugees (BAMF).

To do this, fill in the <u>Antrag auf Zulassung zu einem Integrationskurs</u> form. Instructions for completing:

- Under "Reason for travelling to Germany", please tick "Other reasons" and enter "Ukraine war".
- Under "Reason for applying for admission to the integration course", please state the relevant reason, e.g. language acquisition for integration into the labour market.
- You do not need to tick the exemption from costs. This is done automatically.

Send the completed application form to the following address:

Bundesamt für Migration und Flüchtlinge

Referat 53 A

Streitfeldstraße 39

81673 München

You can then look for an integration course: Integration courses - search

Advice on participation and application can be obtained from the <u>migration advice centres for</u> adults (MBE) or youth migration services (JMD):

mbeon

Emigmuenchen

If you do not yet have a residence permit or fiction certificate, you can contact the "" <u>IBZ-</u>Sprache und Beruf:

@ibz-sprache.soz@muenchen.de

website

Recognition of foreign qualifications:

Have you learnt or studied a profession in Ukraine and would like to work in Germany? The <u>Service Centre for the Development of Foreign Qualifications</u> can check whether this can be recognised or classified as equivalent in Germany.

Childcare and school

Information from the City of Munich



The parent counselling service helps parents with questions about childcare:

@kita-eltern@muenchen.de

****089/23396771

School attendance is compulsory in Germany. This means that all children and young people between the ages of 6 and 15 must enrol at a local school. Distance learning at a school in Ukraine does not replace compulsory schooling in Germany.

Information on school attendance is available here:

Monday to Friday from 9:00 to 12:00 and from 13:00 to 16:00

@schulberatung-international@muenchen.de

_089/23326875

\$_089/233524227 (**\$\Phi** Ukrainian and Russian)

Support and counselling in the search for work and training:

Munich Employment Agency:

<u>Website</u>

@Muenchen.ofis.ukrayina@arbeitsagentur.de

4.0911/1787915 (The call is **not** free)

From Monday to Thursday from 08.00 to 16.00 and on Friday from 08.00 to 13.00

German, Ukrainian and Russian

Migration and Work Information Centre:

- Active support in the search for work
- Labour and social law information (e.g. in the event of dismissal, if you do not receive your wages, etc.)
- German course
- Job application training

The offer is free of charge.

Who for: For refugees from Ukraine

Qukrainian, Bulgarian, Romanian, Turkish, English and French

There is barrier-free access to the building and the rooms. There is a disabled toilet.

Sonnenstr. 12a, 80331 München

_089/51114642

@jobmatching@awo-muenchen.de

©Every Friday from 9:30 to 12:00 and from 13:00 to 15:00

<u>⊗</u>Website

Further information:

- "" Vocational preparation looking for an apprenticeship
- "" Work, training
- "" Job centre
- "" Find work

Job portals

 Job Aid Ukraine

Springboard Into Work





Study

The university advises students and people from academia. <u>Information and advice on scholarships for refugees</u>

_089/21800

Ludwig-Maximilians-Universität München, Geschwister-Scholl-Platz 1, 80539 München

Financial support if you do not have a residence permit / fictitious certificate

Financial help for people without a residence permit / fictitious certificate

Munich Association for the Deaf

Information for deaf refugees can be found here:

<u>Website</u>

@ukraine@gmu.de

Residence permit:

You may stay in Germany for up to 90 days from the day you enter the country. After that - or if you want to work in Germany - you will need a <u>residence permit</u>.

Financial assistance:

Don't have enough money? The prerequisite for financial support is <u>registration</u> at the First Arrival Centre:

Openius Parker Straße 122a, 80637 München

If you are registered, you can submit the application.

You can also obtain medical treatment vouchers there.

What documents do I need?

To apply for financial aid, please send the following information and documents by e-mail to @ asylbewerberleistungen.soz@muenchen.de:

- · Name, telephone number
- Copies of the passports of all family members for whom you wish to apply for benefits
- completed online form: 🚱 in Ukrainian / 🚱 in Russian
- Specify the address of your accommodation

Do you have a question?

○089/23396833 **○**089/23348805



Amt für Wohnen und Migration, Werinherstr. 89, 81541 München
<a>One Compare Co

Financial support if you have a residence permit / fiction certificate

Financial help for people with a residence permit / fictitious certificate

Munich Association for the Deaf

Information on the registration process for deaf refugees:

- **Website**
- @ukraine@gmu.de
- @sozial.ukraine.deaf@gmail.com

Residence permit:

All persons, regardless of their residence status in Ukraine, who have left the country after 24 February 2022 may enter Germany without a visa. You can then stay in Germany for up to 90 days without a visa.

After the 90 days or if you want to work in Germany, you will need a residence permit.

Financial support:

If you have a residence permit or a "Fiktionsbescheinigung", you can apply for basic financial support (SGB II / Bürgergeld). This means

- financial assistance
- · Health insurance
- Free offers for support and qualification, such as language courses, integration courses, opportunities for further training
- · Money for accommodation and heating

If you do not have a residence permit, you can find more information on financial assistance <u>here</u>.

Where can I submit the application?

You can submit your application to the job centre / <u>Sozialbürgerhaus</u> (SBH). Which SBH is responsible for you depends on your address. Enter your address <u>here</u> to find out which SBH is the right one.

What documents do I need for the application?

- Fictitious certificate or residence permit § 24 Abs. 1 (AufenthG)
- Registration in the Central Register of Foreigners (AZR). Registration is carried out by the
 <u>Kreisverwaltungsreferat</u> (KVR). Registration in the AZR takes place automatically when you receive the fictitious certificate.

There are three ways to submit the application: 1. in person; 2. by post / e-mail; 3. online. If documents are missing, you will receive a message from us.



In person:

You will receive the documents for the application at your appointment. We will support you with the application.

There are also people on site who can translate.

To avoid waiting times, book an appointment by phone or online:

Online

Not all family members need to come to the Job Centre individually. It is sufficient for one person from your family to come. Please bring the following documents and proof to the appointment:

- Passports of all persons submitting the application or birth certificates of the children
- Residence permit / fictitious certificate from all persons submitting the application

If you have the following documents, please also bring them with you to the appointment:

- Do you pay rent for **accommodation**? Then please bring proof of the amount of the costs (e.g. rental agreement).
- Do youwork? Then please bring proof of your income.
- Do you have a German bank account? Then please bring proof of the account number (IBAN).

By post / e-mail:

Use the short application form and the short application form for additional persons. Would you like to apply for your child's lunch costs, excursions or school trips to be covered? Then you can submit the application for education and participation. Please send the documents by post or email to your social welfare centre:

Online:

You can submit the application digitally here.

If you have your own bank account, you will receive the money faster. If you do not have an account, you can also receive the money in cash. Please discuss this with the member of staff at your SBH.

Do you have a question?

Then you can call:

 \bigcirc 089/453550 (\bigcirc From Monday to Thursday 08:00 - 18:00 and on Friday 08:00 - 14:00)

_089/453552878

@Or write an e-mail to your local job centre.

Additional support for family and child:

If you have a residence permit / fiction certificate, you can apply for additional support, such as child benefit, parental allowance or maintenance advance. You can find information on this here:

in German

in English

in Ukrainian

in Russian



Support with the SGB II application for third-country nationals / people without Ukrainian citizenship

If you do not have Ukrainian citizenship and need assistance with your SGB II - Antrag:

Migrationsberatung hpkj im Bellevue di Monaco

Müllerstr. 2, 80469 München

On Monday: 10:00 - 12:00, on Tuesday: 16:00 - 18:00 and on Thursday: 10:00 - 12:00

Russian, Ukrainian

PONTIS

Website

PONTIS Ukraine in Hasenbergl <u>0176/18550238</u>

PONTIS Ukraine in Pasing <u>0176/18550241</u>

PONTIS Ukraine at Freimann 0176/18550243

Migration counselling Caritas

Website

****089/724499200

Further offers of help

Help for Ukrainians on the run

<u>MapaHelp</u> collects locations in Ukraine. People in difficult situations can receive help there. The help consists of accommodation, food, psychological and medical assistance or transport.

Hotline of the IOM

International Organization for Migration

The call is free of charge.

+380504284565

+380500302268

+380504284660

(©) daily from 8:00 to 20:00

Help telephones

Violence against women: \$\square\$ 0800/116016

Sexual abuse: **\(\square\)** 0800/2255530

Pregnant women in need: **♦** 0800/4040020

Pontis Ukraine - Forms service

We help people fill out forms and applications.

Prerequisite: Residence permit according to § 24 AufenthG

The service is free of charge.

Pernst-Schneider-Weg 7, 80937 München

From Monday to Thursday from 9:00 to 14:00



Please make an appointment:

****0176/18550238

****0176/18550241

0176/18550243

Mental Health Centre Ukraine

We offer psychological help for all people who had to flee due to the war in Ukraine. There are various programmes for children, young people and adults.

You can see the current programmes and information on how to register at Θ on our website.

People without a Ukrainian passport can also come to us. The programme is particularly aimed at vulnerable people. For example, LGBTIQ*, Rom*nija, BIPoC (Black, Indigenous, People of Color), people with disabilities.

The service is free of charge.

- (Dukrainian, Russian, English, French, other languages if necessary.
- Pranziskanerstraße 14, 81669 München

There is barrier-free access to the building and the rooms.

- ****089/98295745
- @mhcu@refugio-muenchen.de
- Please make an appointment.

Addresses for people with cancer

For people with tumours:

Bavarian Centre for Cancer Research:

- Onkologisches Zentrum TU München, Ismaninger Str. 22, 81675 München
- Onkologisches Zentrum LMU Campus Großhadern, Marchioninistraße 15, 81377 München
- ****0800/8510080
- @buergertelefon@bzkf.de
- **<u>⊗</u>**Website

Oncology Centre of the Munich Clinic Bogenhausen:

- Englschalkinger Straße 77, 81925 München
- **_**089/92702895
- @christa.muser@muenchen-klinik.de
- Website of the centre
- You can find other locations here

Help for traumatised people

ArrivalAid Trauma Help

We help you if you are suffering from the situations you have experienced. We offer counselling, anti-stress training and trauma help.

Ringseisstraße 11a, 80337 München



Our website

@traumahilfe@arrivalaid.org

089/55871688

Helpline Ukraine - number against grief

We are there for you if you want to talk about your experiences in Ukraine or how you are doing in Germany. We have an open ear for worries, questions and problems. We can also provide information on other offers of help.

Who it's for: Children, young people and parents from Ukraine. You can also use our service if you have taken in people from Ukraine.

The call is free of charge and anonymous.

€Website

Ukrainian, Russian

40 <u>8005002</u> 250

Monday to Friday from 14:00 to 17:00

Help for people with disabilities and/or chronic illnesses

AbilityAid

Counselling, courses for practising German and PC courses for beginners and advanced users Dachauer Str. 21a, 80335 München

Website

@ability@arrivalaid.org

****089/59998823

Imagine Ukraine

We help you with your arrival in Europe. We provide practical help and guidance. For example, when looking for work.

Who for: People from Ukraine, Belarus, Russia and other countries who want to build a new life in Europe as a result of war and oppression.

The programme is free of charge.

@johann@joinimagine.org

Website: Website

Consumer protection

In addition to <u>information on everyday life</u>, the Bavarian Consumer Advice Centre offers free advice in Ukrainian. The counselling is individual and takes place by telephone, e-mail or on site.

website

Legal advice, advice on insurance and tenancy law

****089/5527940

Monday to Thursday from 9:30 to 12:15 and from 13:30 to 16:15



Friday from 9.30 a.m. to 12.15 p.m. and from 1 p.m. to 3 p.m.

Financial and legal advice on pensions, investments, property financing, loans or in the event of an insurance claim

****089/552794131

Monday to Friday from 9:00 to 12:30

Monday and Thursday from 14:00 to 16:00

Energy counselling

****0800809802400

Monday to Thursday from 8:00 to 18:00

© Friday from 8:00 to 16:00

@info@vzbayern.de

COMING HOME - Office for Return Assistance

Would you like to return to your country of origin? Get in touch with us!

Who for: Students from abroad who have come to Germany as a result of the war in Ukraine and would like to return to their country of origin.

@reintegration@muenchen.de,

\(089/233-48666, -48663 \)

Munich Kyiv Queer

Fight for Global Rights - Solidarity knows no borders.

Lesbians, gays, bi, trans* and Inter* (LGBTI) suffer from disenfranchisement, persecution and attacks in many places around the world. We stand by their side in solidarity.

The Munich Kyiv Queer contact group was founded in 2012. We campaign specifically for the human rights of homo-, bi-, trans* and inter* people in Ukraine. The partnership between Kyiv and Munich is the basis for this. Since then, a lively cooperation has developed between the lesbian, gay and trans* groups of both cities, which are linked by friendship. The joint projects have long since extended beyond Kyiv to the whole of Ukraine.

Currently, we mainly offer help for LGBTIQ* refugees from Ukraine who come to Bavaria/Munich, but we also support queer people locally.

What we offer: Counselling, accommodation, group meetings with refugees and helpers, paperwork, German courses

For whom: LGBTIQ*

The offer is free of charge. Children can be brought along.

There is barrier-free access to the building and the rooms. There is a disabled toilet.

German, English, Ukrainian, Russian

Munich Kyiv Queer c/o Sub e.V., Müllerstraße 14, 80469 München

@info@MunichKyivQueer.org

€Website

Media in Ukrainian language



Media in Ukrainian language

Children's programmes in Ukrainian:

ARD-Mediathek

Where did the ladybird hide its wings? How does the colour get into the crayons? Why does the squirrel have such a bushy tail?

Here you'll find funny stories with a mouse, elephant and duck:

The page with the mouse

Psychosocial support for people from Ukraine

People who have fled to us from the war in Ukraine have experienced terrible things. The children in particular were and are exposed to high levels of psychological stress. But children can be very resilient if they are helped immediately. It is also important that parents know how to look after their children, but also themselves. Our job is to provide therapy and counselling for people who have been traumatised by war and flight. On our website you will find two videos in Ukrainian with German subtitles:

Refugio

News in Ukrainian

"Deutsche Welle" is the German foreign broadcaster. It provides news in over 30 languages, including Ukrainian:

News in Ukrainian

Collected information at the Munich City Library

The Munich City Library has collected information on the war against Ukraine and the situation of refugees in Munich on its website. It provides an overview of which sources you can currently rely on and how you can recognise false information.

You will also find novels, biographies and stories by Ukrainian authors.

You will also find a list of sources of help.

Münchner Stadtbibliothek

Picture books and children's books

The following Munich city libraries have picture and children's books in Ukrainian: Motorama, Bogenhausen, Neuhausen, Pasing, Ramersdorf, Sendling

Events for children in Ukrainian can be found nhere.

