

Emergency appointments in the absence of a residence permit

Emergency assistance if you do not have a residence permit

You do not have a valid residence permit, but need urgent help in an emergency? Then you can get an appointment at short notice with the emergency service of the Foreigners' Registration Office.

 [Find out more](#)

What is an emergency?

The Foreigners' Registration Office checks and decides whether it is an emergency.

An emergency is when your residence or visa has expired or will expire in the next two weeks. An emergency is an unforeseeable situation in which a document is needed immediately, otherwise there is a risk of harm. For example:

- if there is a risk that you will lose your job
- if you are at risk of losing benefits (e.g. unemployment benefit or student loan)
- if you have to take an urgent trip within the next seven days for personal or professional reasons (e.g. business trip, illness, death)
- if you have to extend your tourist stay because a flight has been cancelled or you are unable to leave the country

How quickly can I get an appointment?

Appointments are made at very short notice for today or tomorrow. If no appointment is available, try again later. New appointments for today and tomorrow are added in the morning, at midday and in the afternoon.

 [Appointments for students, university graduates and the self-employed](#)

 [Appointments for all others](#)

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