

Support in the event of homelessness

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Centralised assistance for homeless people of the City of Munich

We offer accommodation:

In a municipal emergency shelter, a boarding house or a lodging establishment or in a homeless assistance centre.

Which type of accommodation is suitable for you depends on your personal situation. If certain requirements are met and a place is available, you can also be placed in a [women's shelter](#) or a clearing house.

We will advise and support you:

In the shelters, we support you in finding suitable permanent accommodation. We can also advise you on many other problems. For example, on the following topics:

- Conflicts in the family and partnership
- Difficulties with parenting
- Life crises
- Problems in old age
- Illness

We provide help with parenting, debt counselling and voluntary benefits. We provide homework supervision, leisure activities and counselling for parents in family shelters.

We provide financial assistance:

If you fulfil the legal requirements, you will receive financial assistance:

- Bürgergeld (SGB II) or
- Grundsicherung (SGB XII)

The Munich Job Centre provides support and assistance to help you find your way back into the world of work. The Munich Job Centre's Market and Integration department advises and places employable people on an individual basis.

If you need more than one form of assistance, the staff will coordinate with you as a team with your consent.

 [Find out more](#)

Who for: For people with a stable residence status (no tolerated stay / residence permit).

Amt für Wohnen und Migration
Abteilung Wohnungslosenhilfe und Prävention
Franziskanerstraße 8

81669 München

@zentralewohnungsloshilfe.soz@muenchen.de

☎ [089/23340105](tel:08923340105)

📍 Infothek (rooms 003, 004, 005, 006 and 007 on the ground floor):

Monday 08:00 - 12:00 and 13:00 - 15:00

Tuesday 08:00 - 12:00 and 13:00 - 15:00

Wednesday 08:00 - 12:00 and 13:00 - 15:00

Thursday 08:00 - 12:00 and 13:00 - 15:00

Friday 08:00 - 12:00

🌐 [Social centres](#) (for applications to ALG II and Grundsicherung)