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## Help for Ukrainians

### Arrival: Entry and registration

#### Arrival: Entry and registration

The following regulation applies to the entire European Union and therefore also to Germany: Ukrainian citizens with a passport can stay or move freely within the EU for 90 days (for all Schengen states combined).



From the moment that refugees from Ukraine apply for state support in Germany, registration is required.

In order to receive state support and be registered, please first contact an initial reception centre for refugees from Ukraine in a federal state. The initial reception centre will direct you to a city where you will be accommodated.

If you find a flat with a tenancy agreement, you do not have to go to the initial reception centre. In this case, register and apply for a residence permit at the local immigration office.

If you have arrived in Baden-Württemberg and have **not** found a **flat**, please contact:

#### Landeserstaufnahmestelle (LEA)

 [Durlacher Allee 100, 76137 Karlsruhe](#), (Haltestelle Tullastraße. bzw. Weinweg).  
 [0721 9267001](tel:0721 9267001)

You will receive temporary accommodation and care at the State Initial Reception Centre.

#### Allocation:

As soon as you are assigned to a specific city where you will be provided with accommodation, social workers will help you to register, apply for a residence permit and apply for social benefits.

Once you have registered in a city and applied for a residence permit, you are bound to this place of residence or federal state. This means that you have little freedom of choice regarding a change of federal state. This is only possible if you have important reasons for moving (e.g. you have found a job in another federal state, your family is being reunited or you are starting a degree programme or training course).

#### Registration in a flat:

Once you have rented accommodation in Germany, you are obliged to register. You must register with the **Citizens' Services** within two weeks of moving in.

Depending on the day of the week, personal visits to the Citizens' Services are possible with or without an appointment.

You can find the opening hours of the Citizens' Services under the link:

 <https://www.mannheim.de/de/service-bieten/buerger...>

Contact:

## Central Citizens' Services

 [K 7, 68159 Mannheim](#)

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## Residence permit according to §24

### Residence according to § 24

After registering in Mannheim, you can apply for a residence permit according to §24 of the Residence Act (AufenthG) at the Aliens' Registration Office.

Please send the completed application form together with a copy of your passport by post

City of Mannheim

Citizen Services, Aliens Department,

68137 Mannheim

or by e-mail to [auslaenderbehoerde@mannheim.de](mailto:auslaenderbehoerde@mannheim.de) to the Foreigners' Registration Office. Please provide your home address and a telephone number or e-mail address so that the Aliens' Registration Office can contact you.

After the application has been examined, you will be given an appointment to appear in person at the Aliens' Registration Office and will receive confirmation of the application in the form of a so-called fictitious certificate. With this you can already prove your right of residence and receive permission to take up gainful employment.

You will also be given an appointment to register with a registration office and to finally receive your residence permit. You will need a biometric passport photo for this.

Contact:

## Immigration and naturalisation


 [K 7, 68159 Mannheim](#)

You can find a list of contact persons at:

 <https://www.mannheim.de/de/service-bieten/buerger...>

## Café Chernivtsi

### The Café Czernowitz in the Town House N1

Visit the Café Czernowitz of the City of Mannheim at  [Stadthaus N 1, directly at Paradeplatz](#), the café is centrally located in Mannheim's city centre.

### What awaits you at Café Czernowitz?

#### Information:

Café Czernowitz offers Ukrainian and Russian language counselling and referral counselling on all issues of daily life. Among other things, you can get information on topics such as language acquisition, labour market integration, recognition of foreign qualifications, provisions of the right of residence, housing, school, education, debts and receiving benefits on **Mondays, Wednesdays, Thursdays and Fridays from 9 am to 1 pm.**

Please note: there is no counselling on Tuesdays.

Arrange personal appointments or written enquiries by e-mail:

[@50ukraine@mannheim.de](mailto:@50ukraine@mannheim.de)

Meeting place and orientation café is **open on Mondays, Wednesdays, Thursdays, Fridays from 1 to 4 p.m. and Tuesdays from 10 a.m. to 4 p.m.**

At Café Czernowitz you can meet friends and exchange experiences with other Ukrainians over the past months. A small (free) range of drinks is available.

#### Events:

Together with other partners, we organise various events on important topics at Café Czernowitz. Again, you can find out the current dates via the city's website and Facebook page.

<https://www.mannheim.de/de/service-bieten/soziale...>

Come by, we look forward to your visit!