

---

## Table of Contents

<b>Emergencies</b>	<b>2</b>
Emergency medical services	2
Hospital emergency room	2
Emergency dental services	3
Emergency pharmacies (Notdienst Apotheken)	3
Providing first aid	3

## Emergencies

### Emergency medical services

#### Medical on-call service:

If you need a doctor at night or at the weekend, but it is not an emergency, you can drop in at the on-call medical service.

#### Hours:

Monday, Tuesday, Thursday 6:00 PM – 9:00 PM

Wednesday, Friday 4:00 PM – 9:00 PM

Saturday, Sunday, public holidays 9:00 AM – 9:00 PM

#### Contact:

On-Call Medical Services (Ärztliche Bereitschaftspraxis)

You can reach the on-call medical services hotline by calling 116 117

### Emergency medical services

If you feel unwell or have been injured **at night, on a Saturday or Sunday or on a public holiday** and you are **able to walk or drive yourself**, you should go to the **medical on-call service at the KV Notfallpraxis (emergency clinic) at the Diakonie-Klinikum Schwäbisch Hall** or the **Notfallpraxis at the Klinikum Crailsheim**.

#### **Ärztlicher Bereitschaftsdienst Schwäbisch Hall:**

■ [Diakoniestraße 10, 74523 Schwäbisch Hall](#)

Saturday, Sunday and public holidays, from 8 AM – 10 PM

■ [116117](#) (free of charge)

#### **Notfallpraxis Klinikum Crailsheim (Crailsheim Emergency Clinic):**

Building G

■ [Gartenstraße 21, 74564 Crailsheim](#)

Saturday, Sunday and public holidays, from 8 AM – 10 PM

■ [116117](#) (free of charge)

### Hospital emergency room

If you are very **sick, are in a lot of pain or have been injured** and **can't walk**, call an ambulance / emergency medical services at the number

■ [112](#) (free of charge),

emergency dispatcher. You can call this number on any telephone.

- Stay calm!
- Tell the person on the phone: Your name, age and current location
- For example, you should tell them whether the person who is unwell or injured is you or someone else

- Try to describe how long the symptoms have been present and where they are on the body. For example: "I've been feeling extreme pain in my chest for three hours now" or "I fell down and can't walk, my leg really hurts"
- The important thing is for the emergency dispatcher to know exactly where you are.

## Emergency dental services

When: **only Saturdays, Sundays and public holidays**

in case of severe toothache, injury or bleeding in the mouth, please go to emergency dental services.

■ [\(0711\) 7877799](tel:(0711)7877799) or

■ [\(0711\) 27833368](tel:(0711)27833368) (Katharinenhospital – Zahnabteilung / Kieferchirurgie Stuttgart) or Haller Tagblatt (Hall Daily Paper) "ärztliche Notdienste am Wochenende" ("emergency medical services at the weekend")

**On working days, even during the night, please contact your local dentist.**

## Emergency pharmacies (Notdienst Apotheken)

If you urgently need **medicine** in the **middle of the night, at the weekend or on a public holiday**, you should find a pharmacy that offers emergency hours.

### How can I find a pharmacy like this?

- In one of the newspapers: "Haller Tagblatt (Hall Daily Paper)", "Hohenloher Tagblatt" (Hohenlohe Daily Paper), or "Rundschau Gaildorf" (Gaildorf Review)
- from a sign at each pharmacy with the name and address of a pharmacy that is open for emergency service.
- at:  
■ [\(0791\) 22833](tel:(0791)22833)
- online  
■ [www.aponet.de](http://www.aponet.de)

## Providing first aid

One example of an emergency is an accident. You come across a person in need or someone at home is very ill. This is when you need to provide first aid!

- If you see someone in need: Help that person! You could save their life.
- Inform the **police**, telephone number [110](tel:110), and emergency medical services (**Rettungsdienst**) [112](tel:112)
- **Poisoning hotline in Freiburg:**  
■ [\(0761\) 19240](tel:(0761)19240) if someone has been poisoned

### Emergency call:

- Stay calm!
- First explain the emergency and then give your name and the location of the emergency and what happened
- Ask a passer-by to call

### **You can learn how to provide first aid**

- >>[Take a first aid course](#) at the >>[German Red Cross](#) (10-hour course)
- The course teaches you the most important methods for correctly giving first aid to an injured person.
- You do not need any prior knowledge.
- One first aid course costs between €15-30, depending on the course provider.