




Internet / WLAN / Wi-Fi

Free Hotspots


Free Wi-Fi, so-called public hotspots, are often available in public places, such as government offices, libraries or public transport. The Munich District Office (Landratsamt) also offers free Wi-Fi to visitors at eight locations:  [Locations and opening hours of the Munich District Office \(Landratsamt\)](#)

There are certainly public Wi-Fi hotspots in your community. Just ask at your  [municipal administration](#).

M-WLAN in the City of Munich

The free offer M-WLAN with which you can surf free on the internet is available at many places in Munich. M-WLAN is a free service that is offered by the city together with the Stadtwerke Munich. You can find more information  [here](#).

M-WLAN is also available encrypted. To use “M-WLAN Secure Wi-Fi” you need to register one time - it’s free. Encrypted M-WLAN enables you to connect automatically to the internet as soon as the end device, for example a Smartphone, comes near a hotspot. Using “M-WLAN Secure Wi-Fi” is easy: You need access data that you receive by registering one time, free, at a M-WLAN location. There you have to choose the free WLAN first and then select the “Secure Wi-Fi” tab in the browser. After entering your email address, the access data will be sent to this address and you can, therefore, dial into the encrypted WLAN. Of course, it’s still possible for you to use the free M-WLAN at the 21 locations in the city.

There is also free WLAN in all 21 district libraries and the Münchner Stadtbibliothek (Munich City Library):  [Find out more](#)

Internet in your own apartment

If you live in your own apartment, you can set up Internet (WLAN), but you must pay for it yourself. You will need to set up contracts with Internet providers which include monthly payments and usually have a minimum term of 24 months. These are often combined with a fixed line telephone connection and TV. Earlier termination is only possible in special cases.

Internet in Asylum Accommodation

As an asylum seeker in Germany, you unfortunately have no legal right to internet access (Wi-Fi) in your accommodation. That is why there is normally no Wi-Fi (WLAN) in the accommodation facilities. If there is a telephone connection in the accommodation, it is possible that you sign a contract for Wi-Fi yourself. Talk to the people living in the accommodation about payment beforehand. Consider whether a contract that you can always cancel is better than a contract that is valid for a long time (for example 2 years). Talk to your accommodation facility management team first and before entering into a contract. Ask whether Wi-Fi is technically possible and how you can give the technician access to the building.