

Pflegestützpunkt Landkreis Heidenheim - care support point

What is the care support point?

The care support point is an advice centre for people in need of care, sick, disabled or elderly people and their relatives or their friends/acquaintances.

Who can get help?

All people with statutory health and long-term care insurance in the district of Heidenheim can contact the care support point, regardless of age, illness or need for care.

Those affected are given neutral, comprehensive, individual and free advice on the complex subject of care.

What help is available?

The staff:

- provide information on the benefits of long-term care insurance and other financial assistance
- advise on care at home or in a nursing home
- help with filling out applications
- organise offers of help
- provide information on health care proxies and living wills
- provide information on support services for caring relatives
- provide information on aids, home emergency calls and meals on wheels
- advise on the topics of [dementia](#) and palliative care.

Counselling is also possible in the run-up to care (preventive). Counselling can take place by telephone, in person at the counselling centre or, if necessary, at home.

You can find more information about the care support point on our [homepage](#).

You can find addresses of support services in our [signpost](#)



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