

## Social Welfare Office (Sozialamt)

Once you have arrived in Germany, the Social Welfare Office (Sozialamt) responsible for your place of residence will provide support in the form of money and benefits in kind, as long as you are not able to reliably provide for your own livelihood, in accordance with the **Asylum Seekers Benefits Act** (AsylbLG). These benefits cover food, clothing and medical care, accommodation, and personal needs (e.g. covering the cost of train tickets, telephone bills).

However, in order to receive government help, you must meet very strict legal requirements: Before asylum seekers can receive or continue to receive benefits under AsylbLG, they usually need to have exhausted their own assets or income. This also includes income or assets from family members living in the same household. In terms of assets, there is an allowance of €200 per family member. If you live in a refugee accommodation and have an income or assets, you must recompense the local government for the costs of your accommodation, food and other benefits.

**Medical services** (medical and dental treatments) may only be accessed by asylum seekers if they treat an acute illness or pain. Asylum seekers also receive vaccinations and preventative check-ups in order to prevent illness. To do this, it is necessary to obtain a medical treatment certificate (Behandlungsschein) from the Social Welfare Administration (Sozialhilfverwaltung) before visiting the doctor. This allows the doctor to charge for the services they provide and approve referrals to specialists if necessary.

Furthermore, when claiming benefits, services for [»»education and participation](#) in social and cultural life and other services are provided (e.g. pregnancy assistance, items needed for your first baby). In regard to this topic, please contact the caseworker responsible for you.

### Contact:

Landratsamt Bad Kissingen (District Administrative Office)

Social Welfare Office

Building: Münchner Str. 5

Mailing address: Obere Marktstr. 6

97688 Bad Kissingen

### **Contact person:**

#### **Services for asylum seekers in the region of**

Bad Brückenau, Elfershausen, Motten, Münnerstadt, Oerlenbach

Richard Drescher

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Bad Bocklet, Bad Kissingen, Euerdorf, Hammelburg, Oberthulba, Ramsthal, Riedenberg,  
Wildflecken, Zeitlofs

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**Hours:**

Monday / Tuesday

8:00 AM to 12:00 PM and 2:00 PM to 4:00 PM

Wednesday

8:00 AM to 12:00 PM

Thursday

8:00 AM to 12:00 PM and 2:00 PM to 5:00 PM

Friday

8:00 AM to 12:00 PM