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## Social Services (Social Welfare Office)

Sometimes people have money problems and need support. The social welfare office can help.

### It does these things:

- **Counselling:** The social welfare office talks to people about their money problems. It tells them what help they can get.
- **Financial support:** Sometimes people do not have enough money to live on. The social welfare office gives these people money. Some people get support elsewhere. The social welfare office tells them where.
- **Help for special needs:** Sometimes people need special support. The social welfare office also helps here. One example is care assistance.
- **Advice on other assistance:** Sometimes people need completely different help. For example, they have problems with housing or work. The Social Welfare Office will tell you where this help is available.

Not everyone gets help from the social welfare office. The social welfare office checks the requirements. And people have to do a few things:

- **Neediness:** they have financial problems. You don't have enough money to live on. You have to prove this.
- **Place of residence:** There are many social welfare offices. One of them is the right one for you and will take care of you. Where do you live? The social welfare office needs to know.
- **Application:** You must submit an application. The social welfare office needs a reason for the help. That is why the social welfare office needs documents. You must submit these documents.
- **Co-operation:** You must co-operate with the social welfare office. You have to talk to the people at the social welfare office.
- **Compliance with rules:** There are some rules. Everyone must abide by these rules. The social welfare office will tell you these rules.

## Application

Take your application to your local social welfare office: Barmstedt, Elmshorn, Pinneberg, Quickborn, Tornesch or Wedel. The Elmshorn district office deals with all cases.

All forms and opening hours: [kreis-pinneberg.de](http://kreis-pinneberg.de) → [Fachdienst Soziales](#). Or

"Sozialämter Kreis Pinneberg" at [Kommunen](#).

## Team Soziale Sicherung | Fachdienst Soziales

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## Social Services - Presentation



Der Kreis stellt sich mehrsprachig vor:  
Fachdienst Soziales

4:00

[Deutsch,](#)

[Gebärdensprache,](#)

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