

## Table of Contents

<b>The district of Mettmann</b>	<b>2</b>
<b>Local offices and authorities</b>	<b>3</b>
Erkrath	3
Haan	4
Heiligenhaus	4
Offices and authorities in Heiligenhaus	4
Langenfeld	9
Offices and authorities in Langenfeld	9
Hilden	14
Mettmann	14
Offices and authorities in Mettmann	14
Monheim	16
Offices and authorities in Ratingen	16
Velbert	17
Offices and authorities in Velbert	18
Wülfrath	19
<b>About Integreat</b>	<b>19</b>
Do you have an offer for our app?	19

## The district of Mettmann



### Kreis Mettmann

The district of Mettmann consists of 10 towns.  
This has been the case since 1975/1976.

The towns are called:

Erkrath  
Haan  
Heiligenhaus  
Hilden  
Langenfeld  
Mettmann  
Monheim on the Rhine  
Ratingen  
Velbert  
Wülfrath

The district of Mettmann is located in North Rhine-Westphalia.  
The district of Mettmann is located between the major cities:  
Cologne, Düsseldorf, Duisburg, Mülheim, Essen, Wuppertal, Solingen and Leverkusen.

We are the district with the highest population density in Germany.  
That means  
485,000 people live in the district of Mettmann.  
They live on 407 square kilometres.

But the district also has a lot of nature.  
More than 70 per cent of the area is nature.  
44 per cent is particularly worthy of protection.


There are many different jobs here.  
And there are many places to live.  
There are also many things to do in your free time.  
That makes life here nice.

Many companies are based in the Mettmann district.  
For example:

Companies that develop useful things in the laboratory.  
Companies that produce computer technology.  
Companies that process metal and supply car parts.  
Where can you get more information?

You can find more information on our website in everyday language under [districts and towns](#)

Do you have further questions?

 [+49 \(0\) 2104990](tel:+49(0)2104990)

 [@kme@kreis-mettmann.de](mailto:kme@kreis-mettmann.de)


Kreisverwaltung Mettmann  
Postfach  
40806 Mettmann


## Local offices and authorities

### Mettmann district administration

 [Düsseldorfer Str. 26, 40822 Mettmann](#)

 [https:// www.kreis-mettmann.de](https://www.kreis-mettmann.de)

 [02014990](tel:+49(0)2014990)

 Monday to Wednesday: 07:30 to 12:00 and 13:30 to 15:00


Thursday: 07:30 to 12:00 and 14:00 to 17:00

Friday: 07:30 am to 12:00 pm

## Foreigners' Registration Office District of Mettmann

 [Düsseldorfer Str. 47, 40822 Mettmann](#)

 [Foreigners' Registration Office](#)

 Monday to Wednesday: 07:30 to 12:00 and 13:30 to 15:00


Thursday: 07:30 to 12:00 and 14:00 to 17:00

Friday: 07:30 am to 12:00 pm

### Mettmann District Health Department

 [Timocom-Platz 1, Administration Building 10, 40699 Erkrath](#)

 [District Health Office](#)

 [a mt53@kreis-mettmann.de](mailto:mt53@kreis-mettmann.de)

 Mondays to Fridays 09:00 to 12:00

## Municipal Integration Centre District of Mettmann

### Municipal integration management

The Municipal Integration Management Centre (KIM) would like to support all people with a history of immigration in their integration. If you have any questions about work, education, language, housing, residence law or other topics, the KIM will be happy to advise you.

 [Düsseldorfer Str. 47, 40822 Mettmann](#)

 [Municipal Integration Management KIM](#)

 [KIM@kreis-mettmann.de](mailto:KIM@kreis-mettmann.de)

Erkrath

## City portrait

Erkrath has three districts: Erkrath, Hochdahl and Unterfeldhaus. Over 46,000 people live there. The town is located between Düsseldorf and Wuppertal. It can be found in the Mettmann district. The Neandertal and the Bergisches Land are nearby.

## Erkrath and the Neandertal

The Neandertal is known for its beautiful nature. It became famous because the bones of a Neanderthal man were found there. The Neanderthal man lived many thousands of years ago. These bones were discovered in 1856.

## The green Erkrath

Erkrath is a "town in the countryside". There are many opportunities to go for a walk outside. The Unterbacher See lake is a popular destination. You can swim, sail or simply hike there. Even after 1975, this place is still important for Erkrath, even though it became part of Düsseldorf back then.

The town has many advantages. There is good housing and modern schools. There are also cultural and leisure facilities and shopping centres. People can feel good in Erkrath.

## Haan

## Heiligenhaus

## Heiligenhaus

The town of Heiligenhaus has just under 28,000 inhabitants. It is a medium-sized district town. It is located in the north of the district of Mettmann. Geographically, Heiligenhaus is located in the Niederbergisches Land region. The cities of Düsseldorf, Essen and Wuppertal are each just under 20 kilometres away. Heiligenhaus is located in the heart of North Rhine-Westphalia and belongs to the administrative district of Düsseldorf.

## Offices and authorities in Heiligenhaus


### Citizen services (registration office/social services)

#### Heiligenhaus Citizens' Office


You can register and re-register at the Citizens' Office. You will receive your registration certificate here and your tax ID if you have lost it. You can obtain numerous application forms and information here.

 [Hauptstraße 159, 42579 Heiligenhaus](#)

 [www.heiligenhaus.de](http://www.heiligenhaus.de)

 [02056130](tel:02056130)

 [@buergerbueror@heiligenhaus.de](mailto:buergerbueror@heiligenhaus.de)

 Opening hours

Monday: 08:30 to 12:30 and 14:00 to 18:00

Tuesday: closed

Wednesday: 08:30 to 12:30  
Thursday: 08:30 to 12:30 and 14:00 to 18:00  
Friday: 08:30 am to 12:30 pm  
Saturday: 09:00 to 13:00 (every 2nd and 4th Saturday)

## Registry office


The registry office has many tasks. When a child is born, the parents have to go to the registry office and register the birth. The registry office then writes everything down. If two people want to get married, they have to go to the registry office to register their wedding.

 [Hauptstraße 159, 42579 Heiligenhaus](#)

 [www.heiligenhaus.de](http://www.heiligenhaus.de)


 [buergerbuero@heiligenhaus.de](mailto:buergerbuero@heiligenhaus.de)

Contact person:

 Mrs Saar

 [0205613217](tel:0205613217)

 [r.saar@heiligenhaus.de](mailto:r.saar@heiligenhaus.de)

 Opening hours

Monday: 08:30 to 12:30

Tuesday: closed

Wednesday: 08:30 to 12:30

Thursday: 08:30 to 12:30 and 14:00 to 18:00


Friday: 08:30 am to 12:30 pm


## Department of Social Affairs

### Asylum seeker benefits/basic security

 [Hauptstraße 157, 42579 Heiligenhaus](#)

 [www.heiligenhaus.de](http://www.heiligenhaus.de)

 [02056130](tel:02056130)

 Opening hours:

Monday: 08:30 to 12:30

Tuesday: closed

Wednesday: closed

Thursday: 08:30 to 12:30 and 14:00 to 18:00

Friday: closed

Contact persons:

 Mrs Boismard (Head of Department, letters: O-R)

 [0205613337](tel:0205613337)

@

[j.boismard@heiligenhaus.de](mailto:j.boismard@heiligenhaus.de)

👤 Mrs Boz (billing user fee)

☎ [0205613222](tel:0205613222)

@ [s.boz@heiligenhaus.de](mailto:s.boz@heiligenhaus.de)

👤 Mrs Döbbeler (treatment certificates)

☎ [0205613234](tel:0205613234)

@

[c.doebbeler@heiligenhaus.de](mailto:c.doebbeler@heiligenhaus.de)

👤 Mr Griebel (letters: A, G-L)

☎ [0205613329](tel:0205613329)

@

[g.griebel@heiligenhaus.de](mailto:g.griebel@heiligenhaus.de)

👤 Mrs Spitzenberger (letters: B-F)

☎ [0205613334](tel:0205613334)

@

[m.spitzenberger@heiligenhaus.de](mailto:m.spitzenberger@heiligenhaus.de)

👤 Mrs Tomalka (letters: M-N, S-Z)

☎ [0205613354](tel:0205613354)

@

[m.tomalka@heiligenhaus.de](mailto:m.tomalka@heiligenhaus.de)

## **Social care for refugees (town hall)**

📍 [Hauptstraße 157, 42579 Heiligenhaus](#), Raum 16+17


🌐

[www.heiligenhaus.de](http://www.heiligenhaus.de)

@

[fluechtlingsberatung@heiligenhaus.de](mailto:fluechtlingsberatung@heiligenhaus.de)

Contact persons: 205613341

 Herr Köhlinger (Abteilungsleitung)

 [0205613341](tel:0205613341)

@

[j.koehlinger@heiligenhaus.de](mailto:j.koehlinger@heiligenhaus.de)


 Frau Mahler



[+49 \(0\) 205613278](tel:+49%20205613278)

@

[s.mahler@heiligenhaus.de](mailto:s.mahler@heiligenhaus.de)

 Öffnungszeiten:

Monday: 08:30 am to 12:30 pm


Tuesday: closed

Wednesday: 08:30 am to 12:30 pm

Thursday: 08:30 to 12:30 and 14:00 to 18:00

Friday: 08:30 am to 12:30 pm

## **Social care for refugees (Harzstraße 9)**

 Harzstraße 9, 42579 Heiligenhaus, EG01



[www.heiligenhaus.de](http://www.heiligenhaus.de)

@ [fluechtlingsberatung@heiligenhaus.de](mailto:fluechtlingsberatung@heiligenhaus.de)

Contact persons:

 Herr Kohlmetz

 [+49 \(0\) 20565958560](tel:+49%2020565958560)

@ [n.kohlmetz@heiligenhaus.de](mailto:n.kohlmetz@heiligenhaus.de)


 Frau Rohl (KIM/Case-Management)



[+49 \(0\) 205613381](tel:+49%20205613381)

@

[c.rohl@heiligenhaus.de](mailto:c.rohl@heiligenhaus.de)

 Öffnungszeiten:

Monday: 08:30 am to 12:30 pm


Tuesday: closed

Wednesday: 08:30 am to 12:30 pm

Thursday: 08:30 to 12:30 and 14:00 to 18:00

Friday: 08:30 am to 12:30 pm

## **Social care for refugees (Rügenstraße 1)**

 [Rügenstraße 1-3, 42579 Heiligenhaus](#), 1.OG

 [www.heiligenhaus.de](http://www.heiligenhaus.de)

@

[fluechtlingsberatung@heiligenhaus.de](mailto:fluechtlingsberatung@heiligenhaus.de)


Contact persons: 205613267

 Daniela Kopietz

 [0205613267](tel:0205613267)

@


[d.kopietz@heiligenhaus.de](mailto:d.kopietz@heiligenhaus.de)

 Nadja Zaulick

 [+49 \(0\) 20565613570](tel:+49(0)20565613570)

@

[n.zaulick@heiligenhaus.de](mailto:n.zaulick@heiligenhaus.de)

 Öffnungszeiten:

Monday: 08:30 am to 12:30 pm

Tuesday: closed

Wednesday: 08:30 am to 12:30 pm


Thursday: 08:30 am to 12:30 pm


Friday: 08:30 am to 12:30 pm

## **Housing benefit/housing entitlement certificate (WBS)**

 [Hauptstraße 157, 42579 Heiligenhaus](#)

 [www.heiligenhaus.de](http://www.heiligenhaus.de)

 [0205613630](tel:0205613630)

 Opening hours:



Monday: 08:30 am to 12:30 pm  
Tuesday: closed  
Wednesday: closed  
Thursday: 08:30 to 12:30 and 14:00 to 18:00  
Friday: closed

Contact persons:

Mrs Baack (Housing benefit: E-K)

☎ [0205613340](tel:0205613340)

@

[m.baack@heiligenhaus.de](mailto:m.baack@heiligenhaus.de)

Mr Bergler (Housing benefit: A-D, WBS: A-K, BuT) 05613340

☎ [0205613340](tel:0205613340)

@ [m.baack@heiligenhaus.de](mailto:m.baack@heiligenhaus.de)

Mrs Boll (Housing benefit: L-Z, WBS: L-Z) 205613365

☎ [0205613365](tel:0205613365)

@

[m.boll@heiligenhaus.de](mailto:m.boll@heiligenhaus.de)

## Job centre

👤 Job centre ME-aktiv

📍 [Heiligenhauser Str. 6, 42549 Velbert](#)



<https://www.jobcenter-me-aktiv.de/geschaeftsstelle-velbert.html>

☎ [02104141630](tel:02104141630)

🕒 Opening hours:

Monday: 08:00 to 18:00  
Tuesday: 08:00 to 18:00  
Wednesday: 08:00 to 18:00  
Thursday: 08:00 to 18:00  
Friday: 08:00 to 14:00


## Langenfeld

Offices and authorities in Langenfeld

**Citizen services (registration office / social benefits)**

## Citizens' office

 [Konrad-Adenauer-Platz 1, 40764 Langenfeld](#)

 [+49 \(0\) 21737944444](#)

 [@buergerbuero@langenfeld.de](mailto:buergerbuero@langenfeld.de)

 [www.langenfeld.de](http://www.langenfeld.de)

 Opening hours

Mondays 07:30 to 17:00

Tuesdays 07:30 am to 12.00 pm

Wednesdays 07:30 am to 12.00 pm

Thursdays 07:30 to 18.00

Fridays 7.30 a.m. to 12.00 p.m.

Saturdays 09:00 to 12:00

Further information can be found [here](#)

## Registry office

The registry office has many tasks. When a child is born, the parents have to go to the registry office and register the birth. The registry office then writes everything down. If two people want to get married, they have to go to the registry office to register their wedding.

 [Konrad-Adenauer-Platz 1, 40764 Langenfeld](#)


 [@standesamt@langenfeld.de](mailto:standesamt@langenfeld.de)




[www.langenfeld.de](http://www.langenfeld.de)

Contact persons:


 Herr Buff

 [+49 \(0\) 21737942450](#)

 Frau Bothas

 [+49 \(0\) 21737942452](#)

 Frau Tödtmann

 [+49 \(0\) 21737942459](#)

You can find more information [here](#)

## Social welfare office

### Asylum seeker benefits/refugee accommodation

 [Konrad-Adenauer-Platz 1, 40764 Langenfeld](#)



[www.langenfeld.de](http://www.langenfeld.de)

Contact persons:



Mrs Ann



[+49 \(0\) 21737942230](tel:+49021737942230)



[Anna-Marie.Ann@langenfeld.de](mailto:Anna-Marie.Ann@langenfeld.de)



Mr Scholz



[+49 \(0\) 21737942229](tel:+49021737942229)



[Manfred.Scholz@langenfeld.de](mailto:Manfred.Scholz@langenfeld.de)



Mrs Werker



[+49 \(0\) 21737942223](tel:+49021737942223)



[Sabine.Werker@langenfeld.de](mailto:Sabine.Werker@langenfeld.de)



Mrs Wolf



[+49 \(0\) 21737942236](tel:+49021737942236)



[Nathalie.Wolf@langenfeld.de](mailto:Nathalie.Wolf@langenfeld.de)



Opening hours

Mondays, Wednesdays, Thursdays and Fridays from 08:00 to 12:00

Thursdays from 14:00 to 17:00

Further information can be found [here](#)

**Housing benefit / Housing entitlement certificate (WBS)**



[Konrad-Adenauer-Platz 1, 40764 Langenfeld](#)



[www.langenfeld.de](http://www.langenfeld.de)

Contact persons:



Mrs Hindrichs



[+49 \(0\) 21737942240](tel:+49(0)21737942240)



Mrs Hoffstedde



[+49 \(0\) 21737942244](tel:+49(0)21737942244)



Mrs König



[+49 \(0\) 21737942242](tel:+49(0)21737942242)



Mrs Matuszewski



[+49 \(0\) 21737942241](tel:+49(0)21737942241)



Mrs Stiehl



[+49 \(0\) 21737942243](tel:+49(0)21737942243)



[wohngeldstelle@langenfeld.de](mailto:wohngeldstelle@langenfeld.de)



Opening hours

Mondays, Wednesdays, Thursdays and Fridays from 08:00 to 12:00

Thursdays from 14:00 to 17:00

Further information can be found [here](#)

## Homeless matters



Konrad-Adenauer-Platz 1, 40764 Langenfeld



[www.langenfeld.de](http://www.langenfeld.de)

Contact person:



Mrs Ann



[+49 \(0\) 21737942230](tel:+49(0)21737942230)



[Anna-Marie.Ann@langenfeld.de](mailto:Anna-Marie.Ann@langenfeld.de)



Opening hours

Mondays to Fridays 08:00 to 12:00

Thursdays 14:00 to 17:00

Further information can be found [here](#)

### Basic security

📍 Konrad-Adenauer-Platz 1, 40764 Langenfeld



[www.langenfeld.de](http://www.langenfeld.de)

Contact persons:



Mrs Borghardt



[+49 \(0\) 21737942210](tel:+49(0)21737942210)



[Susanne.Borghardt@langenfeld.de](mailto:Susanne.Borghardt@langenfeld.de)



Mrs Brück



[+49 \(0\) 21737942220](tel:+49(0)21737942220)



[Claudia.Brueck@langenfeld.de](mailto:Claudia.Brueck@langenfeld.de)



Mr Gaedke



[+49 \(0\) 21737942212](tel:+49(0)21737942212)



[liver.gaedke@langenfeld.de](mailto:liver.gaedke@langenfeld.de)



Mr Gasch



[+49 \(0\) 21737942211](tel:+49(0)21737942211)



[Julian.gasch@langenfeld.de](mailto:Julian.gasch@langenfeld.de)



Mrs Gemicioglu



[+49 \(0\) 21737942221](tel:+49(0)21737942221)



[Britta.Gemicioglu@langenfeld.de](mailto:Britta.Gemicioglu@langenfeld.de)



Mrs Schmitz



[+49 \(0\) 21737942213](tel:+49(0)21737942213)



[Gabriele.Schmitz@langenfeld.de](mailto:Gabriele.Schmitz@langenfeld.de)

#### Opening hours

Mondays to Fridays 08:00 to 12:00

Thursdays from 14:00 to 17:00

### **Job Centre**

The services of the job centre are offered locally in the towns and municipalities belonging to the district. Local support and advice is provided in the local [employment and service centres \(BLZ\)](#)

### **Hilden**

### **Mettmann**

### **Mettmann**

Mettmann is the district town of the district of Mettmann. Therefore, in addition to the town hall, the administrative buildings of the district administration are also located here, as well as the foreigners authority, the vehicle registration office and the district police authority.


The town has a total population of around 40,000. Surrounded by many green spaces, Mettmann offers a wide range of activities for families and children.

The town is particularly famous for the discovery of the Neanderthal man in 1856, which is why it is also known as the **Neanderthal town**.

### **Offices and authorities in Mettmann**

### **Citizens' Service / Residents' Registration Office**


To register your residence in Mettmann, go to the Citizens' Service Centre.

 [Neanderstr. 85, 40822 Mettmann](#)

 [02104980138](tel:02104980138)

 [02104980727](tel:02104980727)

[@buergerservice@mettmann.de](mailto:@buergerservice@mettmann.de)

 Monday 08:00 to 12:00 and 14:00 to 16:00

Tuesday 08:00 to 12:00 and 14:00 to 16:00

Wednesday closed

Thursday 08:00 to 12:00 and 14:00 to 18:00

Friday 08:00 am to 12:00 pm

### **Social agency**

📍 [Neanderstr. 85, 40822 Mettmann](#)

first floor in the new building (above the citizen service)

☎ [02104980461](tel:02104980461)

📠 [02104980756](tel:02104980756)

👤 Ute Bethge ☎ [02104980465](tel:02104980465)

👤 Antonino Leanza ☎ [02104980469](tel:02104980469)

👤 Ronin Bogner ☎ [02104980454](tel:02104980454)

👤 Petra Brinkmann-Schepke ☎ [02104980466](tel:02104980466)

👤 Cäcilia Commandeur ☎ [02104980481](tel:02104980481)

👤 Brigitta Krause ☎ [02104980462](tel:02104980462)

📅 Monday 09:00 to 12:00

Tuesday No office hours

Wednesday 09:00 to 12:00

Thursday No office hours

Friday 09:00 to 12:00

## Accommodation administration

📍 [Neanderstr. 85, 40822 Mettmann](#)

## Registry office

📍 [Neanderstr. 85, 40822 Mettmann](#)

📠 [02104980726](tel:02104980726)

@ [standesamt@mettmann.de](mailto:standesamt@mettmann.de)

👤 Petra Büchel ☎ [02104980148](tel:02104980148)

👤 Christian Schrader ☎ [02104980149](tel:02104980149)

👤 Kerstin Sonnenschein ☎ [02104980147](tel:02104980147)

## Management

👤 Christian Schrader ☎ [02104980149](tel:02104980149)

📅 Mondays: 8.30 a.m. to 12.00 p.m., afternoons by appointment only

Tuesdays: 8.30 a.m. to 12.00 p.m., afternoons by appointment only

Wednesdays: by appointment only

Thursdays: 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 5.30 p.m.

Fridays: by appointment only

## Mettmann Pass

📍 [Neanderstr. 85, 40822 Mettmann](#)

☎ [02104980461](tel:02104980461)

📠 [021049 80756](tel:02104980756)

Availability:

📅 Mondays, Wednesdays, Fridays: 9:00 am to 12:00 pm  
Tuesdays and Thursdays: closed!

## Monheim

### Offices and authorities in Ratingen

#### Citizens' Service (Residents' Registration Office)

##### Service Centre

■ Minoritenstr. 2-6, 40878 Ratingen

■ [+49 \(0\) 21025503222](tel:+49021025503222)

🌐 [stadt-ratingen.de](http://stadt-ratingen.de)

■ [buergeramt@ratingen.de](mailto:buergeramt@ratingen.de)

📅 Office hours by appointment: Mondays to Tuesdays 8.00 am to 4.00 pm, Wednesdays 8.00 am to 12.00 pm Thursdays 8.00 am to 6.00 pm, Fridays 8.00 am to 12.00 pm and Saturdays 10.00 am to 1.00 pm

[Appointment allocation of the citizens' office - Serviceportal Stadt Ratingen](#)

##### Registry office

The registry office has several tasks. For example, when a child is born, the parents are obliged to report the birth of the child to the registry office in person (birth certification). If you want to get married, the registry office is responsible for registering your marriage.

■ [Minoritenstr. 2a, 40878 Ratingen](#)

🌐 [stadt-ratingen.de](http://stadt-ratingen.de)

■ [standesamt@ratingen.de](mailto:standesamt@ratingen.de)

☎ [+49 \(0\) 21025503280](tel:+49021025503280)

📅 Office hours by appointment: Mondays to Tuesdays 8.30 am to 12.00 noon and 2.00 pm to 4.00 pm, Wednesdays 8.30 am to 12.00 noon, Thursdays 8.30 am to 12.00 noon and 2.00 pm to 6.00 pm, Fridays 8.00 am to 12.00 noon

#### Foreigners' Registration Office

##### Residence permit / authorisation to attend an integration course / naturalisation

■ [Düsseldorfer Straße 47, 40822 Mettmann](#)

☎ [+49 \(0\) 2104990](tel:+4902104990) Appointment telephone under the above telephone number


■ [Amt-33@kreis-mettmann.de](mailto:Amt-33@kreis-mettmann.de)


📅 **Opening hours:** Monday to Friday from 8.30 a.m. to 12.00 p.m.

##### Social welfare office




## Asylum seeker benefits


 [Minoritenstraße 2-6, 40878 Ratingen](#)

 [+49 \(0\) 21025505088](#)


 [amt50@ratingen.de](mailto:amt50@ratingen.de)

 **Opening hours:** Mondays to Tuesdays 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 4.00 p.m., Thursdays 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 6.00 p.m., Fridays 8.00 a.m. to 12.00 p.m.


 [Minoritenstraße 2-6, 40878 Ratingen](#)


 [02102/5505088](#)

 [amt50@ratingen.de](mailto:amt50@ratingen.de)


 **Opening hours:** Mondays to Tuesdays 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 4.00 p.m., Thursdays 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 6.00 p.m., Fridays 8.00 a.m. to 12.00 p.m.

## Housing entitlement certificate (WBS)


 [Minoritenstraße 2-6, 40878 Ratingen](#)


 [+49 \(0\) 21025505037](#)

 [wohngeldstelle@ratingen.de](mailto:wohngeldstelle@ratingen.de)


 **Opening hours:** Mondays to Tuesdays 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 4.00 p.m., Thursdays 8.30 a.m. to 12.00 p.m. and 2.00 p.m. to 6.00 p.m., Fridays 8.00 a.m. to 12.00 p.m.

## Accommodation for refugees and homeless people

 [Minoritenstraße 2-6, 40878 Ratingen](#)

 [+49 \(0\) 21025505015](#)

 [amt50@ratingen.de](mailto:amt50@ratingen.de)

 **Opening hours:** Mondays to Tuesdays 8.30 am to 12.00 noon and 2.00 pm to 4.00 pm, Thursdays 8.30 am to 12.00 noon and 2.00 pm to 6.00 pm, Fridays 8.00 am to 12.00 noon

## Job Centre

The services of the job centre are offered locally in the towns and municipalities belonging to the district. Local support and advice is provided in the local employment and benefit centres (BLZ):

 [Stadionring 16, 40878 Ratingen](#)



[Ratingen - jobcenter ME-aktiv \(jobcenter-me-aktiv.de\)](http://jobcenter-me-aktiv.de)

 Telephone: [+49 \(0\) 2104141630](#)

## Velbert

Velbert is located in the north-east of the Mettmann district and has a population of around 85,000. The town is surrounded by nature. Velbert is close to the cities of Düsseldorf, Essen and Wuppertal. Around four million people live within a radius of 25 kilometres. Around ten million people live within a radius of 50 kilometres.

## Offices and authorities in Velbert

### Service office (residents' registration office)

📍 [Thomasstraße 1, 42551 Velbert](#)

☎ [02051262320](tel:02051262320)

@ [servicebuero@velbert.de](mailto:servicebuero@velbert.de)

🌐 [Stadt Velbert](#)

🕒 **Office hours by appointment:** Mondays from 7:30 am to 4:00 pm, Tuesdays and Wednesdays from 7:30 am to 3:00 pm, Thursdays from 7:30 am to 6:00 pm and Fridays from 7:30 am to 12:00 pm. Additionally every 1st and 3rd Saturday of the month from 10:00 to 13:00.

Appointments can be made online at [Terminvereinbarung](#) by telephone or by e-mail to [terminanfrage-servicebuero@velbert.de](mailto:terminanfrage-servicebuero@velbert.de)

### Registry office

📍 [Thomasstraße 1, 42551 Velbert](#)

@ [standesamt@velbert.de](mailto:standesamt@velbert.de)

🌐 [City of Velbert](#)

🕒 **Telephone office hours:** Mondays, Tuesdays and Fridays from 8:00 a.m. to 12:00 p.m. and Thursdays from 8:00 a.m. to 12:00 p.m. and from 1:00 p.m. to 5:00 p.m. The registry office staff can only be reached by telephone during the stated office hours. It is only possible to visit the office by appointment.

### Social welfare office

🌐 <https://www.velbert.de/startseite>

### Benefits under the Social Security Code XII, housing benefit, accommodation for refugees and homeless people, benefits under the Asylum Seekers Benefits Act, maintenance advance payments

📍 [Thomasstraße 1, 42551 Velbert](#)

🕒 **Consultation hours:** Mondays and Tuesdays from 8.30 a.m. to 11.30 a.m. and Thursdays from 2 p.m. to 4.30 p.m.

### Senior citizens

### Counselling centre


📍 [Friedrichstraße 293, 42551 Velbert](#)

🕒 **Consultation hours:** Mondays, Tuesdays and Fridays from 8:00 a.m. to 12:00 p.m. and Thursdays from 1:00 p.m. to 5:00 p.m.


Please refer to the respective subpages on the website of the City of Velbert for the exact contact persons and corresponding telephone numbers or e-mail addresses of the departments.

### **ME-aktiv job centre, Velbert office**

 [Heiligenhauser Straße 6, 42549 Velbert](#)

 [02104141630](tel:02104141630)

 <https://www.jobcenter-me-aktiv.de/>

 **Office hours:** Mondays, Tuesdays and Fridays from 8:00 am to 1:00 pm, Thursdays from 8:00 am to 1:00 pm and from 2:00 pm to 4:30 pm

### **Wülfrath**

#### **About Integreat**

**Do you have an offer for our app?**

**What to do if an offer is missing?**

If you are missing an offer in the Integreat app or cannot find an important topic, you can let us know.


Use the app's feedback function or contact the Municipal Integration Centre in the district of Mettmann directly.

**Notify us of events**

If an event is taking place in your area that should be shown in the Integreat app of the district of Mettmann, you can also let us know about it.

#### **Kommunales Integrationszentrum**

 [Düsseldorfer Str. 47, 40822 Mettmann](#)

 [02104990](tel:02104990)

 [integreat@kreis-mettmann.de](mailto:integreat@kreis-mettmann.de)