

Neue Wege Kreis Bergstraße -Municipal Jobcenter-

Neue Wege Kreis Bergstraße -Kommunales Jobcenter- is where you go if you are unemployed and need support: www.neue-wege.org. It gives you financial support and can also help you to find a job or get qualifications, depending on what you need. It makes it possible, for example, to take part in a language course or to be placed in career counselling: www.neue-wege.org.

Neue Wege also offers an online service at [NWdigital](#).

Here you can, among other things, [submit documents](#), make [service point appointments](#) and submit the [SGB II short application](#), as well as the application for [continued approval or notification of change](#) online in German and Ukrainian.

In addition, the counselling centre [NAVI Bergstrasse](#) offers initial information and orientation on the labour market for people with a refugee background.

If your asylum procedure is still ongoing (Aufenthaltsgestattung) or if you are a person with an exceptional leave to remain (Duldung) then the [Employment Agency \(Agentur für Arbeit\)](#) is your first point of contact when looking for work.

Under the following links you will find the online services with video instructions from Neue Wege:

- Video tutorial on how to request missing documents | [German](#) · [Arabic](#) · [English](#) · [Tigrinya](#) · [Ukrain](#)
- A general information video for an overview of the benefits under [SGB II](#) | [German](#)
- How does online scheduling work for the [service points](#)? | [German](#)
- How does the online [further approval or change work](#)? | [German](#)
- How does the [SGB II online application](#) work? | [German](#)
- How does [video counselling](#) work with BigBlueButton? | [German](#)
- How does the [encrypted mail service](#) work? | [German](#)
- How does the [NWdigital document portal](#) work? | [German](#)

Do you have questions about citizen benefits or services related to education and participation?

Then call the **service hotline**: [06252 15-6500](tel:06252 15-6500)

Opening Hours:

Monday - Friday 08:00 - 12:00

Monday - Thursday 13:00 - 15:30

Jobcenter Bergstraße

Responsible for

Bensheim, Einhausen, Heppenheim, Lautertal, Lorsch und Zwingenberg

Homepage: www.neue-wege.org

Address

Jobcenter Bergstraße

[Walther-Rathenau-Straße 2](#)

[64646 Heppenheim](#)

Contact

Telefonnummer: [06252 15-6500](#)

E-Mail: heppenheim@neue-wege.org

Jobcenter Odenwald**Responsible for**

Abtsteinach, Birkenau, Fürth, Gornheimertal, Grasellenbach, Hirschhorn, Lindenfels, Mörlenbach, Neckarsteinach, Rimbach und Wald-Michelbach

Homepage: www.neue-wege.org

Address

Jobcenter Odenwald

[Weinheimer Straße 50-50a](#)

[69509 Mörlenbach](#)

Contact

Telefonnummer: [06209 7976-0](#)

E-Mail: moerlenbach@neue-wege.org

Jobcenter Ried**Responsible for**

Biblis, Bürstadt, Groß-Rohrheim und Lampertheim

Homepage: www.neue-wege.org

Address

Jobcenter Ried

[Industriestraße 14](#)

[68642 Bürstadt](#)

Contact

Telefonnummer: [06206 96956-0](#)

E-Mail: buerstadt@neue-wege.org

Jobcenter Viernheim**Responsible for**

Viernheim

Homepage: www.neue-wege.org

Address

Jobcenter Viernheim

[Industriestraße 20-22](#)

[68519 Viernheim](#)

Contact

Telefonnummer: [06204 98695-0](tel:06204 98695-0)

E-Mail: viernheim@neue-wege.org