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## Finding work - counselling and help

There are various contact points and help centres to find a job. There are various offers of help so that you can find out about different fields of work and find a suitable job.

### Contact points in Krefeld

#### Krefeld Employment Agency

Are you currently working or have you worked in the past? The Employment Agency offers you advice on all questions relating to your career:

- if you would like to change careers
- if you would like to return to your profession
- if you would like to know more about the labour market in Germany
- if you would like to continue your education and are looking for funding for it

Without appointment: Thursdays from 14:00 to 18:00.

For counselling appointments, it is necessary to make an appointment by telephone. For urgent matters, you can also drop by without an appointment from Monday to Friday from 8:00 to 12:00.

📍 [Philadelphiastrasse 2, 47799 Krefeld](#)

✉️ [@Krefeld.BBiE@arbeitsagentur.de](mailto:@Krefeld.BBiE@arbeitsagentur.de)

☎️ [02151/922812](tel:02151/922812)

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#### Ecumenical Unemployment Centre Krefeld - Meerbusch e.V.

The [Unemployment Centre](#) provides advice on all matters relating to employment and social law, helps with job searches and offers orientation, support and guidance in difficult situations. The staff will also accompany you if you have to go to the job centre to support you there.

📍 [Westwall 40 - 42, 47798 Krefeld](#)

☎️ [02151/775744](tel:02151/775744)

✉️ [@info@alz-krefeld.de](mailto:@info@alz-krefeld.de)

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#### Municipal Centre for Employment Promotion (Kom. ZFB)

The Kom. ZFB offers counselling on the topic of career orientation together with various stakeholders:

##### Counselling centre for youth vocational assistance

Contact point for disadvantaged young people and young adults up to the age of 27. They receive support in finding training, work or suitable offers.

### **Com. ZfB Case Management**

The Municipal Centre for Employment Promotion (Kom. ZfB), together with Sozialwerk Krefelder Christen, the International Federation and IN VIA, offers intensive case management counselling for young people and young adults up to the age of 25 if they receive SGB II benefits (Social Code). The aim is to introduce young people to the labour and training market as well as to employment-promoting offers.

### **"Education, business, work in the neighbourhood" project (BIWAQ)**

Do you live in Krefeld (South) and are over 27 years old? Do you need help finding a job, solving financial problems or dealing with difficulties with and within your family? Then the "BIWAQ" team is at your side and offers you individual support and counselling on all issues relating to these topics:

- Job applications and job search
- Applications and authorities
- Living in Krefeld

Counselling is voluntary and free of charge. Your data will be treated confidentially. Our address is [Virchowstraße 128 C, 47805 Krefeld](#) (Fabrik Heeder)

Please make an appointment by telephone or e-mail.

Contact person:

Mrs Franke

☎ [02151-863471](tel:02151-863471)

@ [biwaq5@krefeld.de](mailto:biwaq5@krefeld.de)

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### **Labour advice centre - help with exploitative work**

Unfortunately, there are also employers in Germany who exploit other people. This happens very rarely, as such behaviour makes employers liable to prosecution. But there are always exceptions - even in Krefeld. If you are concerned that you are in an exploitative employment relationship, you should definitely seek help and advice. You can get help quickly and free of charge from the [Employment Advice Centre](#), which is run jointly by the Ecumenical Unemployment Centre and the City of Krefeld. If you are unemployed or threatened with unemployment, you will also receive counselling on career orientation. This service is particularly aimed at people from Eastern Europe.

Contact:

Ecumenical Unemployment Centre Krefeld-Meerbusch e.V.

📍 [Westwall 32, 47998 Krefeld](#)

☎ [02151/775744](tel:02151/775744)


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[@sokoll@alz-krefeld.de](mailto:@sokoll@alz-krefeld.de)

Consultation hours Monday - Thursday, 8 a.m. - 5 p.m.; Friday, 8 a.m. - 1 p.m.

City of Krefeld

 [Von-der Leyen-Platz 1, 47792 Krefeld](#)

 [02151/863465](tel:02151/863465)

[@dorothee.munsch@krefeld.de](mailto:@dorothee.munsch@krefeld.de)

Consultation hours Monday - Thursday, 9 am - 1 pm

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Further contact points for personal counselling can also be found in the [Authorities and Counselling](#) section.

## Online help

### Career guidance

Various online portals offer support in deciding which profession or occupational field you would actually like to work in, for example:

[Check - U - The exploration tool for training and studies](#): This tool can be used to identify personal strengths and interests. In this way, you can find out which training programme or field of study suits you best.

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[Planet Beruf](#): This platform is primarily for school students who are about to graduate and can use the platform to explore their own strengths and suitable jobs.

### Job exchanges

You can find current job advertisements, vacant apprenticeships and vacancies for dual study programmes at the following addresses, for example:

[Ausbildung.de](#): The platform offers information on various training occupations and vacancies.

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[azubiyo.de](#): The platform offers information on apprenticeships and [dual study](#) programmes.