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Public Authorities, Bureaus, and Consultation

Authorities

Asylum application and BAMF

Are you registered in Germany and living in a reception facility? What happens next? The following steps are shown here:

1.1 Personal application for asylum

You apply for asylum at the  [Bundesamt für Migration und Flüchtlinge /Federal Office for Migration and Refugees](#), abbr. BAMF.

Important: you must file your application in person; you cannot send it by post.

You will receive the date and the relevant BAMF office along with your proof of arrival. If you have not received an appointment, consult your accommodation supervisor.

1.2 First interview appointment (asylum application)

- Once your interview date has been determined, go with your documents to the [Amt für Soziales](#) (Social Welfare Office) several days before your appointment in order to be reimbursed for your travel costs.

1.3 Personal interview

The second interview date is the actual hearing. BAMF decides on your asylum application. It then sends you a decision letter.

a) What you can do if the decision is negative:

If the decision is negative and you wish to challenge it, go immediately to your [refugee and integration counseling center](#). There you can receive information on what can be done and consult with specialist lawyers.

If you decide to leave voluntarily, you can receive financial support for your new start in your home country. Consult the  [Zentrale Rückkehrberatung in Südbayern](#) (Central Repatriation and Advice Center in Southern Bavaria), abbr.ZRB, or the [Abteilung öffentliche Sicherheit und Ordnung](#) (Department of Public Safety and Order).

b) If the decision is positive, i.e. you are recognized as a refugee, what are the next steps?

Electronic Residence Permit (eAT): Immediately after the BAMF decision has been delivered, it is necessary to acquire an identity document or the equivalent. Consult the [Abteilung öffentliche Sicherheit und Ordnung](#) (Department of Public Safety and Order).

Job Center: You no longer receive your money from the Sozialamt (Social Welfare Office), but have to submit an application to the [Job Center](#).

Living: helpful tips for finding accommodation can be found under [Everyday Life and Housing](#).

All information about this and much more is included in the  [Arrival App](#).

Immigration Office, Public Safety and Order

Department of Public Security and Order

The Immigration Law Division is responsible for all matters relating to residence and passports. The Citizenship Law Department is responsible for naturalisation.

Here you can find out what you can do in the department:

- Questions about residence and settlement permits
- Have your proof of arrival extended
- Issuing and extending a temporary residence permit (asylum)
- Clarify questions about residence permits for tolerated persons and persons subject to residence requirements
- Questions about the EU Blue Card
- Applying for a work permit
- Questions about residence permits
- Questions on entry matters (including family reunification)
- Questions about the integration course
- Advice on voluntary departure
- Naturalisation

Please note: The language spoken in the office (official language) is German. If you [Lay and cultural interpreters in Kaufbeuren](#) a [Lay and cultural interpreters in Kaufbeuren](#), please bring one with you.

After the first interview at the Federal Office for Migration (BAMF), you will receive an identity card (residence permit) from the Foreigners' Registration Office. Please always carry the identity card with you.

City of Kaufbeuren

■ [Am Graben 3, Room: 101N, 87600 Kaufbeuren](#)

☎ [08341/437-448](tel:08341437448)

@ [Contact Foreigners' Registration Office](#)

🌐 [Immigration office Kaufbeuren](#)

🌐 [Online appointments at the Immigration Office](#)



Komplettumstellung auf Terminvereinbarung für das Ausländeramt und die Einbürgerungsbehörde

Aufgrund gestiegener Fallzahlen und immer komplexerer gesetzlicher Vorgaben, bietet das Ausländeramt der Stadt Kaufbeuren und die Einbürgerungsbehörde ab Montag, 12. August 2024, nur noch Termine nach vorheriger Vereinbarung an. Nur so kann eine rechtlich korrekte Beratung und gleichzeitig kurze Wartezeit sichergestellt werden.

Die Terminvereinbarung ist unter <nav/buergerservice/online-terminvereinbarung.aspx> oder über diesen QR-Code zu finden:



Sollten Sie die Online-Terminvergabe nicht nutzen können, steht Ihnen eine Hotline zur Terminvereinbarung zur Verfügung. Diese ist werktags von 07:30 Uhr bis 08:30 Uhr unter der Telefonnummer 08341/437 – 9288 erreichbar.

New chatbot for the Foreigners' Registration Office now available

"ANNA", the new chatbot of the City of Kaufbeuren, is now in use for the Foreigners' Registration Office.

Like any good chatbot, ANNA aims to support foreign citizens in their contact with the city's Foreigners' Registration Office. The aim is to answer questions and concerns relating to foreigners quickly and effectively.

For example: how does the reunification of wife, child, mother or father work? Do you always need to book an appointment or can you just drop by the immigration office or what documents are required for a residence permit? And many more questions. ANNA provides the right answers.

You can find more information here: https://www.kaufbeuren.de/desktopdefault.aspx/tabid-1955/2400_read-25920/

Abteilung Arbeit und Soziales (Department of Labor and Social Affairs)

Department of Labor and Social Affairs

The Department of Labor and Social Affairs, in many municipalities referred to as the Sozialamt (Social Welfare Office) is responsible for social security in the city of Kaufbeuren. The people of Kaufbeuren have a broad and multi-faceted range of advice, support and assistance at their disposal.

The services can be provided through preventive help planning, integration services or, if priority social security systems such as family, labor market, public and private insurance do not work, through adequate financial assistance. The primary objective of the Department of Labor and Social Affairs is always to provide the people of our city who, for whatever reason, find themselves in need with the help they require to cope with or alleviate their difficult situation.

The Abteilung Arbeit und Soziales (Department of Labor and Social Affairs) is responsible for the following tasks:

- Asylbewerberleistungsgesetz (Asylum Seeker Benefits Act)

- funeral expenses
- Berufsausbildungsförderungsgesetz, abbr. BAföG (Educational Training and Support Law, always referred to in German as BAföG)
- guardianship and care authority
- education and participation support
- quality development and supervision in the sector of health care and nursing facilities
- basic support in old age and in cases of reduced earning capacity
- basic support for job seekers, SGB II (Social Law Register II)
Job Center
- livelihood support
- help in other life situations (SGB XII)
- war victim assistance
- persons with disabilities
- Sozialberatungsstelle (Social Counseling Center)
- Versicherungsamt/Rentenberatung (Insurance Bureau/Pension Advice)
- Wohngeldbehörde (Housing Financial Support Authority)

Stadt Kaufbeuren

Arbeit und Soziales (Labor and Social Affairs)

■ [Am Graben 3, 87600 Kaufbeuren](#)

■ [08341/437-346](#)

■ [Social Welfare Office](#) (Contact Sozialamt)

■ [Department of Labor and Social Affairs](#)

 Mo 8:00 - 16:00
Tue, Wed 8:00 - 12:00
Thu 8:00 - 12:00 / 14:00 - 16:00
Fri 8:00 - 12:00

Employment Agency

Your contact for work and education.

If your asylum procedure is still ongoing (Aufenthaltsgestattung) or if you are tolerated (Duldung):

The Employment Agency will support you with:

- Questions about the transition from school to work (career counselling)
- Job placement and further vocational training
- Counselling for employers (employer service)
- Job application training
- Organisation of internships

Kaufbeuren Employment Agency

■ [Otto-Müller-Straße 2, 87600 Kaufbeuren](#)

[!\[\]\(d0a1791f26d167e866e44ebbf83efebe_img.jpg\) Link to make an appointment](#)

[!\[\]\(5eb1325dfdc3f1cad8426726c0db51cd_img.jpg\) 0800 4 5555 00](#)

[!\[\]\(eafc244b53721dd1ec133f0772f70fc7_img.jpg\) Monday 08:00 - 18:00](#)

Tuesday 08:00 - 18:00

Wednesday 08:00 - 18:00

Thursday 08:00 - 18:00

Friday 08:00 - 14:00

You can find more information here:

[!\[\]\(73002692dd5e7a64e60946be3158e719_img.jpg\) \[www.arbeitsagentur.de/fuer-menschen-aus-dem-ausla...\]\(http://www.arbeitsagentur.de/fuer-menschen-aus-dem-ausla...\)](#)

[!\[\]\(d5d7044e5caf6907399af2dced8d6ff8_img.jpg\) \[Help with your job search\]\(#\)](#)

[!\[\]\(35dc653d59570f8f891c312eeece91a2_img.jpg\) \[If you are under the age of 25\]\(#\)](#)

[!\[\]\(ab4e2b3fc7e7887b7a72f548aa6f5e60_img.jpg\) \[If you would like to reorient yourself\]\(#\)](#)

[!\[\]\(104fbf564e2e5a8fbd84f31656d114c7_img.jpg\) \[If you have a disability\]\(#\)](#)

[!\[\]\(aab88c0d099e5d18d6533a97b13ec28d_img.jpg\) \[Help in simple language - chat bot\]\(#\)](#)

If you are recognised or do not have a claim with the employment agency:

The [!\[\]\(5abce1a84a655b073239ab33e1199487_img.jpg\) \[job centre\]\(#\)](#) will help you:

- Advice and support when entering the labour market
- Placement in jobs

Job centre

Kaufbeuren job centre

If you are unemployed, you must register with the job centre or employment office. It will support you in finding work and training and, in addition to comprehensive counselling, can provide you with qualifications, language courses or many other support and assistance offers.

Further information on counselling and placement in the labour market can be found here:

[\[Access to the labour market\]\(#\)](#)

If you have a residence permit (your asylum procedure is still ongoing or you are tolerated), then the Federal Employment Agency is responsible for questions relating to employment promotion.

Steps after a positive decision

Have you been recognised as a person entitled to asylum?

Then these steps are now pending:

1. personal interview

- You must go to the job centre during opening hours.
- You will be registered as a customer there.

- Two counselling appointments will be arranged. One in the benefits department, another in the job centre, i.e. you will also have two advisors in the job centre.

2. benefits department

- Counselling only takes place by appointment.

3. job centre

Important: You also need an appointment here.

Please bring all documents that are important in connection with taking up employment.

For example, certificates, training qualifications, confirmation of language courses.

[Gewerbestraße 46f, 87600 Kaufbeuren](#)

[☎08341 437 700](tel:08341437700)

[@Contact Job Centre Kaufbeuren](#)

[Kaufbeuren job centre](#)

 Monday - Wednesday 8:00 - 12:00

Thursday 8:00 - 12:00 and 13:00 - 17:00

Friday 8:00 - 12:00

Citizen service

Citizen service

There is a special area in the town hall that helps citizens to get things done quickly and easily.

This area is called the Citizens' **Service** or Citizens' Office and is located in the open-plan office with the registration office.

You can do many things in the Citizens' Service Office. For example:

- Apply for a **passport** or **identity card**.
- Obtain **registration certificates** if you have moved house.
- Clarify **dog tax** issues if you have a dog.
- Discuss issues relating to **severe disabilities**.
- If you find something, such as a lost key, you can take it to the **lost property office**.
- Apply for **special parking rights** for people in the historic city centre or for severely disabled people.
- Get a **visitor's visa** for guests from other countries.
- Applications for **certificates of good conduct** or for **exemption from licence fees** and also for **notarisation of documents** can be made there.

You can already apply for many things online in the citizen service portal.

You will find all the important information and forms you need on the [website](#).

City of Kaufbeuren

 [Citizens' office, Am Graben 3, 87600 Kaufbeuren](#)

 [08341 437 250](tel:08341437250)

 [Contact Citizens' Office](#)

 [Citizen service portal](#)

 Mon 8 a.m. - 4 p.m.

Tue, Wed 8 a.m. - 2 p.m.

Thu 8 a.m. - 7 p.m.

Fri 8 a.m. - 2 p.m.

ID cards and passport photos: Changes from May 2025 in Germany

Since May 2025, there have been new rules for ID documents and passport photos in Germany.

Here is a simple explanation of the most important points:

Passport photos only digital:

- Passport photos for ID cards may no longer be brought on paper.
- They must be taken digitally and sent directly to the authorities.

This works.

- at special photo machines at the Citizens' Registration Office (cost: approx. 6 euros).
- at authorised photographers and drugstores.

The pictures are stored in encrypted form:

- The authorities can retrieve the image online using a special code.
- This protects against identity theft and makes ID cards more secure.

These ID documents are affected:

- Passport
- identity card
- Electronic residence permit
- Travel documents

Further information:

- Since May 2025, ID cards can also be sent home by post.
- It is possible to receive e-mail reminders shortly before the expiry of the ID card.
- Simple change of address:
Sending a security sticker to be stuck into the ID card itself.
- Since January 2024, children aged 6 and over must also provide fingerprints, there are only passports with a chip.

Counseling

Counseling gives you orientation and support in case of unclarity or problems in different aspects of life. Various institutions offer free counseling by professionally and socially competent

people. Information from the counseling interview is passed on only if it is necessary for clarification, if it supports your integration process, and if you give your consent. Confidentiality is maintained.

Social counselling centre (ASD)

The General Social Service (ASD) is an open counselling service for all citizens.

The team at ASD offers counselling for:

- You have a disability.
- There are relationship conflicts.
- You are at risk of homelessness or are already homeless.
- You have psychosocial problems.
- You want to apply for social benefits.
- You suffer from an addiction problem.
- You have mental disorders.
- They have financial problems.

Senior citizens and their relatives can seek advice on various issues relating to old age and ageing.

The main areas of counselling for older people are

- Assistance in coping with difficult life situations
- Need for care (questions about forms of help, care grades)
- Financing assistance and care
- Outpatient and semi-stationary care (meals on wheels, care services, day care)
- Housing issues and home adaptations
- Aids for coping with age-related limitations
- Assisted and senior-friendly living
- Questions about and search for residential and nursing homes

City of Kaufbeuren, Department of Labour and Social Affairs

■ [Am Graben 3, 87600 Kaufbeuren](#)

■ [08341 437-348 or -358](#)

■ [Contact ASD](#)

■ [Social counselling centre ASD](#)

■ Monday 08:00 - 16:00

Tuesday - Friday 08:00 - 12:00

Thursday 08:00 - 12:00 and 14:00 - 16:00

and by appointment

Refugee and integration counselling (FIB)

The service is for asylum seekers. Recognised refugees and people with a tolerated stay permit also receive advice there. It is limited to the city's accommodation centres Kaufbeuren

Topics include

General questions about living and working in Germany.

Or about language and integration courses.

Or questions about finding work and accommodation.

Or referral to specialist centres.

And support with applications to the social welfare office, job centre, immigration office, employment agency.

Frau Coralie Gandin

Kaiser-Max-Str. 1, 87600 Kaufbeuren

Gewerbestraße 46f, 87600 Kaufbeuren

■ 08341 /437-6843 oder [08341/437-725](tel:08341437725)



Integrationsberatung@kaufbeuren.de

Caritas also provides advice here:

Herr Steffen Huber

📍 [Alleeweg 8, 87600 Kaufbeuren](#)

🗺️ [Caritas refugee and migration counselling](#)

☎️ [08341 9083620](tel:083419083620)

@ [Steffen Huber](#)

Family representative of the city of Kaufbeuren

There are various offers for families living in Kaufbeuren:

- Help for families who are new to Kaufbeuren
- Counselling and educational offers for families
- Quick access to important information for families
- Offers for children and families, such as a holiday pass
- Information material and brochures
- Help for parents who work and have to look after their children (e.g. childcare during the summer holidays)

Where is the help offered?

City of Kaufbeuren, Family Support Centre & Equal Opportunities Department

■ [Branch office, Salzmarkt 2- 4 \(2nd floor\), 87600 Kaufbeuren](#)

■ [08341 437 762](tel:08341437762)

- [Contact family counsellor](#)
- [Family representatives of the town of Kaufbeuren](#)
- Monday - Friday 09:00 - 12:00 and by appointment

Familienstützpunkte (Family Support Points) in Kaufbeuren

The Family Support Points (FSP) are contact points for families. They provide:

offers for children, teenagers, parents / grandparents
information and contacts
advice, help and support

There are 5 family support points in Kaufbeuren:

FSP Apfelkern (Apple Core) in Oberbeuren

- Marktoberdorfer Straße 25
- [08341 9082171](tel:083419082171)

FSP Familien-Kompetenz-Zentrum (Family Competence Center) in the city center

- [Spitaltor 4](#)
- [08341 902314](tel:08341902314)

FSP "Hand in Hand" in the parish center St. Peter and Paul in the Haken district

- [Barbarossa Street 23](#)
- [08341 9082383](tel:083419082383)

FSP in the Catholic kindergarten Herz-Jesu Neugablonz Süd

- [Proschwitzer Straße 33](#)
- [0170 9832262](tel:01709832262)

FSP at the youth center "Fun Factory" Neugablonz Nord

- [Turnerstraße 10](#)
- [08341 437 566](tel:08341437566)

■ [Family support points in the city of Kaufbeuren](#)

Full-time integration guides

Integration only works if many people and groups work together. It is also important that there are fixed contacts that everyone can turn to.

The tasks of the integration pilot are

Recruit volunteers in the field of integration and support them.

They are the contact person for the various departments of the city of Kaufbeuren. These include the Civic Engagement Coordination Centre (Generations House), family support centres, asylum social work, schools and kindergartens.

They publicise integration projects and network the various offers.

They recognise current needs and find solutions for them.

Current projects include

- "Teestube" is a meeting place for Germans and migrants. "Teestube" takes place on Mondays from 18:00 - 20:00: ( [Hauberrisserstraße 8](#))
- Monthly meeting of the AK Asyl
- Mediation of family and language sponsorships
- "Kaufbeurer Frauentreff" takes place every 1st Saturday of the month in the Generationenhaus, Hafemarkt 6-8. All women who would like to socialise are invited.
- The bicycle workshop of the AK Asyl in Kaufbeuren is in the old V-Baumarkt in Füssener Straße 68, next to the hotel "Am Kamin". It takes place every Saturday from 11:00 to 12:30.

 [Ludwigstraße 51, 87600 Kaufbeuren](#)

 Monday - Friday 9:00 - 12:00

 [08341 9081052](tel:083419081052)

@ [Cornelia Paulus](#)

@ [Ulrike Hagmann](#)

 www.arbeitskreis-asyl-kaufbeuren.de

Working Group Asylum Kaufbeuren

The Asylum Working Group is a group of people who work on a voluntary basis. Refugees and asylum seekers can get advice here or help out themselves.

They meet every Monday from 18:00 - 20:00 in the tea room. This is in the Kaufbeuren Youth Centre (Hauberrisserstraße 8).

It is not open on public holidays.

Mrs Cornelia Paulus helps with questions. She is the [integration counsellor](#).

You can find more information at  <http://www.arbeitskreis-asyl-kaufbeuren.de>

[Current dates](#)

Youth Migration Service JMD

Youth Migration Service (JMD)

The JMD supports young people who have come to Germany from another country or whose parents come from another country.

Further information will follow.

Lucia Reichart | Jugendmigrationsdienst

 [Alleeweg 8, 87600 Kaufbeuren](#)

[@!.reichart@caritas-augsburg.de](mailto:!.reichart@caritas-augsburg.de)

[+49 \(0\) 15127054039](tel:+49(0)15127054039)

Naturalisation guides

A naturalisation guide helps people to become German citizens.

He explains the naturalisation process.

They show which documents are required.

They help with forms and applications.

They accompany people to authorities and appointments.

The naturalisation guides are provided by

[@Jürgen Schick](mailto:@Jürgen_Schick)

[08341 437 427](tel:08341437427)

Educational counselling

The town of Kaufbeuren has an independent advice centre. It is there for everyone - no matter how old they are or where they come from. It does not belong to any particular organisation. The counselling centre is located in the Kaufbeuren Adult Education Centre.

Counselling is free of charge.

Anyone who needs help can get information on various topics here. For example

- School-leaving qualifications
- Career choice
- Training and further education
- Professional reorientation if you want to change jobs or start a new profession
- Re-entry into working life - **after** a longer break from work
- Funding opportunities, for example financial assistance for training
-  [Recognising your own strengths](#) and getting suitable help

There are also other services such as information points, education guides and networks that provide support with questions about education. You can find out more in our [brochure](#).

 vhs Kaufbeuren

[Spitaltor 5, 87600 Kaufbeuren](#)

 Mr Wendlinger

 [08341 999690](tel:08341999690)

 wendlinger@vhs-kaufbeuren.de

 [Educational counselling Kaufbeuren](#)

JUST BEst

JUGEND STÄRKEN Bridges to independence (JUST BEst)

The project JUST BEst is a free and voluntary programme for young people between the ages of 14 and 26.

The team offers help and counselling for

- Money problems
- Questions about work and training
- Changes in life
- Problems at school
- lack of a place to sleep
- Trouble and arguments in the family

JUST BEst Team

gfi Kempten, Kaufbeuren branch

Bergstraße 2a, 87600 Kaufbeuren

 [08341 9662018](tel:083419662018)

 justbest-kf@die-gfi.de

 die-gfi.de

Job counsellor - help on the way to work, training or study

Jobbegleiter is a free counselling service for migrants aged 25 and over in Kaufbeuren and Ostallgäu.

We help and accompany you on your way to work, training or study.

We also support companies that want to employ people with a refugee background.

Give us a call. We will be happy to arrange an appointment.

Gerhard Waldner

Andreas Schubert

 jobbegleiter.ostallgaeu@daa.de

DAA Kaufbeuren

87600 Kaufbeuren

Mindelheimer Street 17

 [08341 99757 24](tel:083419975724)

Appointments are only available in Kaufbeuren by appointment.

Debtor, energy and insolvency counselling

General debt counselling

Do you have financial problems? Is your account overdrawn and the bank is no longer paying out any money? Is the bailiff at the door? The debt counselling centre can help in such cases. Counselling is free and confidential.

Daniela Herschmann will advise you.

Caritas Association Kaufbeuren e.V.

 [Alleeweg 8, 87600 Kaufbeuren](#)

 [08341 9092411](tel:083419092411) or [08341 9092420](tel:083419092420)

 daniela.herschmann@caritas-kaufbeuren.de

Energy debts

Are you unable to pay your bills for electricity, gas, hot water or district heating? Then you have energy debts. These debts are very important as they can jeopardise your livelihood and that of your family.

The [job centre](#) or [social welfare office](#) can help you in certain cases. Energy debts can then be taken over as a loan.

Energy advice from eza!

The town of Kaufbeuren offers a free service in cooperation with eza!, the Allgäu Energy and Environmental Centre, and the Bavarian Consumer Advice Centre.

eza! will advise you on all questions relating to energy and energy saving. You will receive tips on energy-efficient construction and renovation as well as information on suitable subsidy programmes.

 [eza Energy Consultancy Kaufbeuren](#)

 [Spitaltor 5, Environmental Office \(vhs building\), 87600 Kaufbeuren](#)

 [08341 437 328](tel:08341437328)

Every 2nd and 4th Thursday of the month from 15:00 to 17:00

Counselling centre for domestic violence

In Kaufbeuren, there is a special service for women, children and young people who have experienced or are currently experiencing domestic violence.

Counselling is confidential, anonymous if desired and subject to confidentiality.

 The counselling centre for domestic violence Kaufbeuren-Ostallgäu
Schäferstr. 11, 87600 Kaufbeuren

 [08341 9993227](tel:083419993227)

 [E-mail address](#)

Emergency call and counselling centre for sexual violence Kaufbeuren-Ostallgäu

At Kaufbeuren there is a service for women, children and young people who have experienced or are currently experiencing sexual violence.

Counselling is confidential, anonymous on request and we are bound to secrecy.



Schäferstr . 11, 87600 Kaufbeuren



[08341 9080313](tel:083419080313)



notrufstelle.kaufbeuren@skf-augsburg.de

Counselling centre for abuse and sexualised violence

Since 01.08.2023 there is a new counselling centre. Here you can get help in the event of abuse or sexualised violence.

 [089 88 9 88 9 22](tel:08988988922)

 [Counselling centre](#)

 [Get rid of violence](#)

 Monday - Thursday: 09:00 - 16:00, Wednesday 18:00 - 20:00, Friday: 09:00 - 12:00

Women's and family hotline Kaufbeuren-Ostallgäu

Do you have worries, are you looking for answers, do you feel lonely or misunderstood? Whatever is bothering you, give us a call and we'll talk about it.

- We will listen to you
- We are at your side
- We provide help
- Anonymous, confidential, regional
- We are there for you, regardless of gender, age, origin, religion...

Who are we?

We are a team of professionally trained volunteer women who want to help people help themselves. A good conversation often changes the perspective of the caller seeking help.

We also offer one-off legal advice and mediation free of charge. If required, please call us during opening hours at  [08341 101010](tel:08341101010). We will then be happy to arrange an appointment.

 Monday - Friday 9:00-12:00 and Monday - Thursday from 19:00-21:00

If you can imagine volunteering with us, please contact Mrs Elke Schad, Equal Opportunities Officer of the City of Kaufbeuren at  [08341 437 761](tel:08341437761) or by email:  elke.schad@kaufbeuren.de.

Consultation hours against racism and discrimination

There are consultation hours at Kaufbeuren for people who have been discriminated against or racially insulted.

These are free of charge. There is no legal counselling.

The location is at Eckpunkt, Schmiedgasse 17.

Registration is required immediately on  [08341 437 427](tel:08341437427).

Or [@juergen.schick@kaufbeuren.de](mailto:juergen.schick@kaufbeuren.de).

Schwubis Kaufbeuren

SchwubiS offers counselling for gay and bisexual men. SchwubiS helps with questions about identity, sexual orientation, relationships or mental health. The space is protected: You can speak openly here - without fear of prejudice or rejection.

The  [Schwubis advice centre](#)

Information is available here: [Schwubis 2024.pdf](#)

Child benefit and supplementary child allowance

Child benefit in Germany is money from the state and part of the family benefit equalisation system. The [Family Benefits Office of the Federal Employment Agency](#) supports you with child benefit, child supplement and other financial assistance.

You can receive child supplement if your income is sufficient to cover your own living expenses, but not enough or only just enough to cover all your family's needs.

In 2026, child benefit amounts to 259 euros per month for each child. Since 1 January 2025, the child supplement has been up to 297 euros per month per child. However, it depends on your family's situation. This includes the immediate supplement of 25 euros per month per child.

You can apply for child supplement and child benefit directly [online!](#)

You can apply for child benefit if...

- your child is under the age of 18 (under certain conditions, you can also apply for and receive child benefit for children of full age),
- you look after your child regularly and they live in your household (this also applies to stepchildren, grandchildren or foster children) and
- your place of residence is in Germany, another EU country, Norway, Liechtenstein, Iceland or Switzerland. You can find out more on the page [Child benefit for people living in or from abroad](#).

The payment of child benefit is not dependent on your income!

You can receive child supplement if...

- Your child lives in your household, is under 25 years old and is not married or in a registered civil partnership,

- you receive child benefit (or a comparable benefit) for your child,
- Your family's gross income is at least 900 euros (couples) or 600 euros (single parents),
- you would have enough money to support your family if you received child supplement and possibly housing benefit in addition to your income.

Tip! If you want to find out quickly whether you can receive child supplement: Simply enter your personal details in the [interactive video tool "KiZ-Lotse"](#) and find out your entitlement!