













Overview of advice services in Herne

There is a wide range of advice services in Herne to support new immigrants in various areas and make their arrival and life in Herne as agreeable as possible. In the following tables, you will find the body responsible and its contact details, which will allow you fast and easy access to the service. The advice service is also described in brief.



General advice

Body	Advice services	Contact
<p>Arbeiterwohlfahrt (National Society of Labour Welfare) Central Ruhr Sub-Division</p> 	<ul style="list-style-type: none"> - Immigration advice for adult immigrants - Support for refugees in private accommodation - Youth Migration Service - Regional social advice for refugees - Return counselling 	<p>Breddestraße 14 44623 Herne-Mitte Central contact number: 02323/9524-0</p> <p>Opening hours: Monday to Thursday 8 a.m. to 5 p.m. Friday 8 a.m. to 2 p.m.</p> 
<p>Caritasverband Herne e.V.</p> 	<ul style="list-style-type: none"> - Advice and support for refugees living in private accommodation - Regional advice for refugees - Integration agency - "Zukunft Plus" – integration of asylum seekers and refugees into the job market - General immigration advice - Employment projects - Supported living for unaccompanied foreign minors (UFM) 	<p>Office for Integration and Migration Schulstraße 16 44623 Herne</p> <p>Ms. Monika Staszczak Telephone: 02323/92960-25 Email: m.staszczak@caritas-herne.de</p> <p>Ms. Hanna van Holt Telephone: 02323/92960-24 Email: h.vanholt@caritas-herne.de</p> <p>Consultation hours: Monday 1 p.m. - 4 p.m. Wednesday 9 a.m. - 12 p.m. Thursday 1 p.m. - 4 p.m.</p> 
<p>German Red Cross</p> 	<ul style="list-style-type: none"> - Regional advice - Return counselling 	<p>DRK-Kreisverband Herne und Wanne-Eickel e.V. Berliner Platz 4 44623 Herne</p> <p>Ms. Eyvazova Telephone: 02325-969 1556 Email: info@drk-herne.de</p> 
<p>Eine Welt Zentrum (One World Centre)</p>  <p>Fine Welt Zentrum Herne</p>	<ul style="list-style-type: none"> - Procedural advice, advice on the asylum process - Information about and arrangement of educational opportunities - Advice on applications under the Asylum Seeker Benefit Act and, in individual cases, 	<p>Eine Welt Zentrum (One World Centre) Herne Evangelical Church Group Overwegstr. 31 44625 Herne Telephone: 02323/994970</p>

	<p>accompaniment of applicants</p> <ul style="list-style-type: none"> - Information and advice on requirements and opportunities for family reunification - Assistance with the application process, looking for work and recognition of qualifications - Advice on church asylum, hardship commission 	<p>Email: ewz-info@kk-ekvw.de</p> <p>Opening hours: Monday and Wednesday to Friday 9 a.m. to 1:30 p.m. or by appointment</p> 
<p>Gesellschaft freie Sozialarbeit e.V. (GFS)</p> 	<ul style="list-style-type: none"> - Assistance and advice on legal asylum and residence issues and in social, physical and mental health and personal areas - Information about reuniting families - Support in dealing with the authorities - Searching for and assistance with living in private accommodation 	<p>Gesellschaft freie Sozialarbeit e.V. Hauptstraße 295 -Corner of Mozartstraße- 44649 Herne</p> <p>Hüseyin Celik 02325/9592-22</p> <p>Consultation hours: Monday and Wednesday 9 a.m. - 4:30 p.m. and by appointment</p> 
<p>Bochum, Herne, Hattingen Jewish Community</p> 	<ul style="list-style-type: none"> - Immigration advice for adult immigrants - Information about residence status, mediation for ABH-Herne - Advice on availability and structure of language courses and the school system - Help with appeal processes relating to contracts - Advice on cultural facilities in Herne and language options - Help with searching for accommodation - Help with taking initial steps in Germany: registration with hostel, opening a bank account, registration with Job Centre or social services - Help with looking for health insurance, doctors, applying for serious disability benefits and pension schemes - Childcare, looking for pre-school places - Help with recognition of qualifications from other countries 	<p>Herne office In dem Breil 16 44623 Herne</p> <p>Ms. Olga Manusova Telephone: 02323/229368 0234/ 417 560 115 Email: o.manusova@jg-bochum.de</p> <p>Consultation hours: In dem Breil 16 Herne: Monday 1 p.m. - 4:30 p.m., Tuesday and Thursday 9 a.m. - 12 p.m.</p> 

Advice service for women

Body	Advice services	Contact
<p>Equality Office</p> 	<ul style="list-style-type: none"> - Point of contact and advice for women from an immigrant background and single mothers - Advice on professional development and separation/divorce - Cultural and sporting facilities for women in Herne - Support services 	<p>FB 10/2 Equality Office Ms. Melanie Kampa Telephone: 02323/16-2836 Email: melanie.kampa@herne.de</p> 
Equality Office	- If you are new to Germany and require	FB 10/2 Equality Office

<p>Project AMI</p> 	<p>help, this advice service will provide assistance. We will work together to find good opportunities for you.</p> <ul style="list-style-type: none"> - Open meeting always on Mondays from 2 pm. in Barbaraheim (Ackerstr. 10, Herne) and Tuesdays from 10 a.m. at Amtmann-Winter-Str. 1 in Herne 	<p>Ms. Daria Chlebny Telephone: 02323/16-1959 Email: daria.chlebny@herne.de</p> 
--	--	---

Advice services for immigrants from south-eastern Europe

Body	Advice services	Contact
<p>Herne Town Council in cooperation with:</p> <ul style="list-style-type: none"> - Caritasverband Herne e.V. - Gesellschaft freie Sozialarbeit e.V. - PlanB Ruhr e.V. - IFAK e.V.   	<p>LiHA - Living in Herne: Points of contact for citizens from Romania and Bulgaria. It provides guidance and information on the following issues:</p> <p>Arriving and living in Herne:</p> <ul style="list-style-type: none"> - Registration and legal issues regarding residence - Looking for accommodation, leases, electricity and water supply - Banks/opening an account - Rules for co-existence and refuse disposal <p>Families in Herne:</p> <ul style="list-style-type: none"> - support services for parents - Pregnancy, parental & child benefits - Kindergartens & childcare <p>Education and training in Herne:</p> <ul style="list-style-type: none"> - Learning German - Language - Training package <p>Health:</p> <ul style="list-style-type: none"> - Health insurance - Medical care <p>Education and work:</p> <ul style="list-style-type: none"> - Finding educational opportunities and work - Recognition of qualifications - Becoming self-employed - Social services <p>Cars and driving:</p> <ul style="list-style-type: none"> - Registering your vehicle - Environmental zone & parking regulations - Public transport 	<p><u>Central Herne Contact Point</u> DRK-Haus Berliner Platz 4 44623 Herne</p> <p>Opening hours: Monday to Thursday 9 a.m. - 11 a.m. & 2 p.m. - 4 p.m. & by appointment</p> <p><u>Wanne Town Hall shelter</u> FB Gesundheit Rathausstraße 6 Room 37 44649 Herne</p> <p>Telephone: 02323/16 – 37 03 Opening hours: Monday to Thursday 9 a.m. - 11 a.m. & 2 p.m. - 4 p.m. & by appointment</p> 

Specialist advice services

Body	Advice services	Contact
<p>Arbeiterwohlfahrt (National Society of</p>	<p><i>Advice on returning</i></p> <ul style="list-style-type: none"> - Non-binding information about options 	<p>National Society of Labour Welfare Central Ruhr</p>

<p>Labour Welfare) Central Ruhr Sub- Division</p> 	<p>for returning - Development of a comprehensive return perspective as an option</p>	<p>Bahnhofsplatz 12 44623 Herne</p> <p>Consultation hours: Wednesday 2 p.m. - 4 p.m.</p> 
<p>Evangelical Church Group</p> 	<p>- Debt advice - Advice on securing livelihood in cases of excessive debt - Insolvency advice and processing</p>	<p>Evangelical Church Group Debt advice Overwegstraße 31 44625 Herne</p> <p>Telephone: 02323/9949860</p> <p>Office hours Monday 9 a.m. - 12 p.m. & 5 p.m. - 7 p.m. Tuesday, Wednesday and Thursday 9 a.m. - 12 p.m. & 2 p.m. - 4 p.m. Friday 9 a.m. - 12 p.m.</p> 
<p>Consumer Advice Centre</p> 	<p>- Advice on bills, reminders, general contract law, tenancy law - Advice on energy supply contracts, refuse and the environment - General information about the legal system, advice about payment methods and finances and about the health system</p>	<p>Consumer Advice Centre Herne Advice Centre Freiligrathstraße 12 44623 Herne</p> <p>Telephone: 02323/44746 Email: herne@vz-nrw.de</p> <p>Consultation hours: Monday and Friday 9 a.m. - 1 p.m. Tuesday and Thursday 9 a.m. - 1 p.m. & 2 p.m. - 6 p.m. Closed on Wednesday</p> 

Legend

In the Contact box, the flags also indicate the languages in which advice is available. Here is an overview of which flag stands for which language:

 = German	 = Serbo-Croat	 = Romanian, Hungarian
 = English	 = Russian	 = Ukrainian, Russian
 = French	 = Portuguese	 = Polish
 = Italian	 = Albanian	 = Pashtu, Dari
 = Turkish	 = Arabic	 = Farsi
 = Bulgaria	 = Kurdish	 = Greek
 = Serbo-Croat	 = Tigrinya	 = Fula