

## Interpreters

If you don't speak German well yet and go to the authorities, such as the Immigration Authorities, the Social Welfare Office or the Education Authority, you will need an interpreter. But an interpreter is also very helpful for visits to the doctor or at parents' evenings at school and kindergarten.

## How do I find an interpreter?

Some authorities and institutions have interpreters themselves and you can use them when you go to advice sessions. When you make an appointment, please always ask if an interpreter can be provided free of charge.

## Administrative interpreters of the City of Hanover


The City of Hanover has set up a pool of administrative interpreters for its own needs. These interpreters will support you at appointments at the Hannover City Administration and translate orally into the respective mother tongue.

The interpreters of the city administration are requested by the employees of the administration themselves. You cannot directly commission the interpreters of the city administration yourself.

If you want to hire an interpreting service directly, you must choose an independent organisation or company. In Hanover, there is one organization sponsored by the city government to provide interpreting services on favorable terms or free of charge:

 [Language mediation service by kargah e.V.](#) (free of charge for people with little income)

 [Zur Bettfedernfabrik 1, 30451 Hannover](#)

Request via online form  [www.kargah.de](http://www.kargah.de)

or e-mail: @ [sprachmittlung@kargah.de](mailto:sprachmittlung@kargah.de)