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Getting Started

Welcome to

Dear fellow citizens,

Welcome to our district.

We have collected a lot of information for you in our Integreat app. Our app is intended for everyone in the district. It helps new residents and immigrants to quickly find their way around. However, it can also support you in your counselling work. Or simply be helpful in your own search for information.

The Integreat app will help you with your first steps in the district. You can also find information on legal issues, education, health, leisure and much more in our app. We also collect contacts, contact persons and lots of offers and tips. And it's already available in thirteen different languages.

We are constantly updating the Integreat app and are always trying to improve it. Do you have any suggestions or corrections? Then we look forward to hearing from you - either via the feedback function or by phone or e-mail.

We endeavour to use simple language in our content. To improve readability, in some cases we do not use gender-neutral wording.

We very much hope that we can use the app to help you settle into our district of Germersheim and in your everyday life.

We wish you a good start.

Yours



Martin Brandl



Christoph Buttweiler







Things to know about the district of Germersheim

The <u>District of Germersheim</u> is located in the southeast of Rhineland-Palatinate. The Rhine forms the eastern border with Baden-Württemberg, and to the south the Lauter River represents the border with Alsace / France.

Thanks to its favourable location, good infrastructural, economic and tourist structures have developed, as part of the Rhine-Neckar Metropolitan Region and the cross-border region Eurodistrict Pamina and proximity to the TechnologyRegion Karlsruhe, the district offers many locational advantages in a diverse educational landscape. There are also many offers for leisure and recreation and interesting and beautiful places to discover.

<u>Further information</u> on history, nature, economy, agriculture and forestry, tourism.

Approximately 130,000 people live in the six municipalities and two towns belonging to the district with a total of 31 municipalities. The area of the district is about 465 km².







The two most populous cities are:

1. the City of Germersheim

approx. 20,798 people live here, the district administration of the Germersheim district is also located there.

2. the City of Wörth

in the south of the county with about 18,120 inhabitants.





The local communities and cities belonging to the municipality are (number of inhabitants):

3. Municipality of Bellheim

- Bellheim* (8,682)
- Knittelsheim (1,065)
- Ottersheim (1,825)
- Zeiskam (2,215)

4. Municipality of Hagenbach

- Berg (2,020)
- Hagenbach, Stadt* (5,444)
- Neuburg (2,555)
- Scheibenhardt (620)

5. Municipality Jockgrim

- Hatzenbühl (2,832)
- Jockgrim* (7,407)
- Neupotz (1,921)
- Rheinzabern (5,001)

6. Municipality of Kandel

- Erlenbach (705)
- Freckenfeld (1,586)
- Kandel, Stadt* (9,034)
- Minfeld (1,693)
- Steinweiler (1,954)
- Vollmersweiler (198)
- Winden (1,092)

7. Municipality of Lingenfeld

- Freisbach (1,146)
- Lingenfeld* (5,758)
- Lustadt (3,406)
- Schwegenheim (3,056)
- Weingarten (1,878)
- Westheim (1,796)

8. Municipality of Rülzheim





- Hördt (2,596)
- Kuhardt (1,857)
- Leimersheim (2,556)
- Rülzheim* (8,197)
- * Seat of the municipal administration

About Integreat

The Integreat app is designed to support all residents of the district of Germersheim in their everyday lives.

- · Are you new to the district of Germersheim?
- · Have you been living here for a long time but actually come from another country?
- · Do you work in counselling?
- · And you have questions?

Then Integreat can support you. And answer your questions. Here you will find important addresses and information about the district. And tips and tricks to help you find your way around. Contact persons are also listed for the various topics.

The Integreat app is divided into many different topics.

- · It helps with your first arrival in Germany
- · It provides information on housing and everyday life in the district of Germersheim
- · You will find offers for leisure, culture and sport in the app

The information and leisure activities change frequently. That's why we update them constantly. There is also often something new in the "Events" section. So feel free to check back from time to time.

Don't have Internet access at the moment?

That's not a problem. The app can also be used offline. It updates itself automatically. As soon as your mobile phone, computer or laptop is online again.

You can use the Integreat app:

- online and offline
- in 13 languages
- · on your computer, smartphone or iPad

To the mobile version for installation on your smartphone:

- Google Play
- App Store

Note on use





We put a lot of effort into compiling the content. Nevertheless, errors may occur. If you notice anything, please let us know.

We want to keep the content of the Integreat app up to date. We therefore welcome your comments or suggestions for changes. If you have any questions or suggestions about the app, please contact us at: integreat@kreis-germersheim.de

Please note: The contents of this app do not constitute a legal claim to services or offers. The decisions of the authorities or courts are decisive.

Press releases

Integreat App - a successful model for the Germersheim district for eight years

Anyone who comes to Germany and the Germersheim district from abroad to live or work here is sure to be confronted with numerous questions: How do I find a flat, where do I register my children for school or what cultural events are there in the region? This is where a customised "Integreat App", which can be easily installed on all common smartphone devices, has been helping new immigrants for eight years now. The website can also be viewed on a computer or laptop at p www.integreat.app/germersheim/de. The information is now available to people in the Germersheim district in eleven languages.

"The app is updated almost daily by the staff at our Office for Migration and Integration and filled with news and information. This means that the app remains attractive for the many new immigrants, but also for volunteers and professionals in the district, and at the same time forms an excellent basis for successful integration," says District Administrator Dr Fritz Brechtel. Head of Social Affairs Christoph Buttweiler adds: "Just how successful the app is can be seen from the number of hits over the last twelve months. During this time, the content from the district of Germersheim has been accessed a total of 46,000 times."

Since the Russian war of aggression in Ukraine, the number of hits and downloads has increased significantly. This means that the Integreat app also relieves the burden on many local advice centres. All content is currently being revised in "simple language" to make the text even easier to understand. Arabic was also added to the language offering in the middle of last year.

Integreat app honoured with the "Proven on site" seal

The multilingual Integreat app used in the district of Germersheim, which helps immigrants to find their way around their new home more quickly and easily, has now been awarded the "Bewährt vor Ort" seal of approval by the German Association of Towns and Municipalities (DStGB) and the Re:Form organisation. The Integreat app is used by over 100 municipalities across Germany to enable direct participation on site. The open source platform is a 3-in-1 solution: new immigrants can access the content via a smartphone app, a web browser or a brochure. Cities and districts can make all the information that is important for integration available in Integreat in multiple languages without a great deal of effort. The translation and development costs are shared equally between the partner municipalities.

The app is available for download in all popular app stores, such as Google Play. The website can also be viewed on a computer or laptop at www.integreat.app/germersheim/de. The information





is now available for people in the Germersheim district in twelve languages.

Review of the year

2024 was an exciting and successful year for Integreat. Together with our partner municipalities, we achieved a lot, celebrated important milestones and continued to work on advancing digital integration.

Steady growth - more municipalities and partnerships

Integreat continues to grow: at the end of 2024, 104 cities and districts were online and active. That's five more municipalities than at the start of the year. The increase in cooperation agreements from 108 to 131 is also particularly pleasing, meaning that many municipalities are already waiting in the wings to use Integreat in the future.

Record: over 4.5 million page views in 2024

The figures speak for themselves: with over 4.5 million page views in 2024 - around 1.5 million more than in the previous year - it is clear how important and relevant the Integreat platform is for immigrants. This success also belongs above all to the local authorities, who actively fill Integreat with life and keep the content constantly up to date.

Citizens' offices / Citizens' service

If you live in a town or village, there are many things to do. Sometimes you want to move house. Or you need a new passport. Or you need a notarisation. The citizens' office is responsible for all these things.

There are citizens' offices in every municipality and town in the district of Germersheim. Sometimes they are called citizens' offices. And sometimes they are called citizens' offices. They offer many services that are often needed by local people. The office where the people live is always responsible.

Would you like to do one of these things?

- Are you new to the district of Germersheim and want to register? (Registration)
- You want to move within the district of Germersheim? (re-registration)
- You want to move to another place that no longer belongs to the district of Germersheim? (deregistration)
- Do you need an identity card or passport for yourself or your child?
- · Have you lost your identity card?
- Do you need an official and public notarisation?

Then come to the citizens' office.

Have you moved within the district and need a new vehicle licence for your car?

Then you can apply for a change of vehicle licence at the Citizens' Office.

Do you need a certificate of good conduct for work?

Some employers require a certificate of good conduct from their employees. This states whether the person has ever committed a criminal offence. This certificate of good conduct is also issued





by the Citizens' Registration Office.

Do you need information from a register? Or a certificate?

The staff at the Citizens' Registration Office can help you:

- they can provide information from the Federal Central Criminal Register, the Central Trade Register and the residents' register
- they issue various certificates: Registration certificates and life certificates
- · they issue licences for fishing
- they issue examination authorisation certificates in accordance with the Youth Employment Protection Act

Do you need anything else?

Some citizens' offices offer even more services. You can find the services on the homepage of the individual offices.

Do you need help from the Citizens' Office?

Then you need to make an appointment. The citizens' office can only help you with an appointment.



Do you live in the town of Germersheim?

Then come to your town's citizens' office if you have any questions or concerns.

Germersheim Town Council

- Kolpingplatz 3, 76726 Germersheim
- 07274/9600
- info@germersheim.eu
- City administration

Contact persons

Socio-educational support for asylum seekers, work with senior citizens

Mrs Andrea Krey





07274/960246

akrey@germersheim.eu

Benefits according to the AsylbLG

Mrs Julia Liebel

****07274/960292

@julia.liebel@germersheim.eu

Accommodation under the State Reception Act

Mrs Sabrina Schlawjinski

_07274/960288

@sabrina.schlawjinski@germersheim.eu

Opening hours:

Monday to Friday, 08:30 to 12:00h

Tuesday, 13:45 to 16:00h

Thursday, 13:45 - 18:00h



Do you live in the town of Wörth?

Then come to your town's citizens' office if you have any questions or concerns.

Wörth Town Hall

- Mozartstraße 2, 76744 Wörth am Rhein
- 07271/1310
- webmaster@woerth.de
- Wörth Town Hall Public Order and Social Administration

Contact persons





Migration, integration, social services, benefits for asylum seekers

Mr Thomas Baron

07271/131305

thomas.baron@woerth.de

Mrs Kathrin Daum

07271/131137

kathrin.daum@woerth.de

Mrs Ulrike Rüffel

07271/131111

ulrike.rueffel@woerth.de

Opening hours:

Monday, 08:30 - 12:00h and 14:30 - 16:00h

Tuesday, 08:30 - 12.00h

Closed on Wednesdays

Thursday, 08:30 - 12:00h and 14:30 - 18:00h

Friday, 08:30 - 12:00h



Do you live in the municipality of Bellheim?

Then come to the citizens' office of your municipality if you have any questions or concerns.

Bellheim municipal administration

Schubertstraße 18, 76756 Bellheim





- 07272/70080
- verbandsgemeinde@vg-bellheim.de
- www.bellheim.de

Asylum contacts

Mr Fabio Blattmann

- 07272/7008513
- f.blattmann@vg-bellheim.de

Mrs Corinna Gillinger

<u>07272/7080213</u>

@c.gillinger@vg-bellheim.de

Field service

Mrs Eva Gren

<u>0160/98454197</u>

@e.gren@vg-bellheim.de

Opening hours:

Monday and Thursday, 08:00 - 12:30h and 14:00 - 16:00h

Tuesday closed

Wednesday, 08:00 -12:30h and 14:00 - 18:00h

Friday, 08:00 - 12:30h



Do you live in the municipality of Hagenbach?





Then come to the citizens' office of your municipality if you have any questions or concerns.

Hagenbach Municipal Administration

Contact: Mrs Michelle Haase and Mrs Barbara Martin

- Ludwigstraße 20, 76767 Hagenbach
- 07273/9337000
- info@vg-hagenbach.de
- Hagenbach Municipal Administration

Opening hours:

Monday, 08:00 - 12:00h

Tuesday and Wednesday, 08:00 - 12:00h and 14:30 - 16:30h

Thursday, 08:00 - 12:00h and 14:30 - 18:00h

Friday, 08:00 - 12:30h

Further appointments by arrangement

You can find some forms online at the Citizens' Office



Do you live in the municipality of Jockgrim?

Then come to the citizens' office of your municipality if you have any questions or concerns.

Jockgrim municipal administration

- Untere Buchstraße 22, 76751 Jockgrim
- 07271/5990





- info@vg-jockgrim.de
- Citizens' office

Contact persons

Mrs Sarah Trevisan

- 07271/599149
- sozialamt@vg-jockgrim.de

Mrs Sibylle Glittenberg

- 07271/599142
- sozialamt@vg-jockgrim.de

Opening hours:

Monday to Friday, 08:30 - 12:00h

Monday, 14:00 - 18:00h

Thursday, 14:00 - 16:00h

Further appointments outside opening hours by arrangement



Do you live in the municipality of Kandel?

Then come to the citizens' office of your municipality if you have any questions or concerns.

Municipal administration Kandel

- Gartenstraße 8, 76870 Kandel
- 07275/9600
- info@vg-kandel.de





Citizen service

Contact persons Head of department

Mr Mike Schönlaub

- 07275/960133
- Mike.Schoenlaub@vg-kandel.de

Accommodation and benefits under the AsylbLG

Mrs Danika Pflüger

- **_**07275/960127
- @danika.pflueger@vg-kandel.de

Mrs Lisa Pfister

- **_**07275/960124
- @lisa.pfister@vg-kandel.de

Mrs Kerstin Niedermeier

- **_**07275/960123
- @kerstin.niedermeier@vg-kandel.de

Opening hours:

Monday, 08:00 - 12:00h

Tuesday, 08:00 - 12:00h and 13:30 - 16:00h

Wednesday to Friday by appointment only



Do you live in the municipality of Lingenfeld?





Then come to the citizens' office of your municipality if you have any questions or concerns.

Lingenfeld municipal administration

- Hauptstraße 60, 67360 Lingenfeld
- 06344/5090
- info@vg-lingenfeld.de
- Citizen service

Contact persons

Mr Markus Blumenschein

- 06344/509231
- markus.blumenschein@vg-lingenfeld.de

Mr Joshua Freymüller

- 06344/509238
- joshua.freymueller@vg-lingenfeld.de

Mr Thomas Fischer

- 06344/509234
- thomas.fischer@vg-lingenfeld.de

Opening hours:

Monday and Tuesday, 08:00 - 12:00h and 14:00 - 16:00h

Wednesday, 08:00 - 12:00h and 14:00 - 18:00h

Thursday, 08:00 - 12:00h

Friday, 08:00 - 13:00h







Do you live in the municipality of Rülzheim?

Then come to the citizens' office of your municipality if you have any questions or concerns.

Rülzheim Municipal Administration

- Am Deutschordensplatz 1, 76761 Rülzheim
- 07272/70020
- info@ruelzheim.de
- Rülzheim Municipal Administration

Housing administration in the area of asylum

Mr Jürgen Frank

- 07272/70021038
- sozialamt@ruelzheim.de

Asylum, basic security/HLU according to SGB XII, pension matters, enforcement of the Housing Act, issuing of applications for rent/encumbrance subsidy, applications for the determination of a disability

Mrs Lena Meissner

- 07272/70021046
- sozialamt@ruelheim.de

Opening hours:

Monday, Wednesday and Friday, 08:30 - 12:00h

Tuesday, 08:30 - 12:00h and 14:00 - 16:30h





Thursday, 08:30 - 12:00h and 14:00 - 18:00h

Citizens' consultation

Do you live in the district of Germersheim and have problems or want to make a complaint? Then you have the opportunity to address these important issues during a citizens' consultation. Important questions can also be asked there.

The Citizens' Consultation is open to everyone - regardless of their residence status.

Your contacts in the district of Germersheim

Would you like to have a conversation with our District Administrator Mr Martin Brandl?

Then make an appointment via:

Germersheim district administration

District Administrator's office (anteroom)

Q Luitpoldplatz 1

76726 Germersheim

Mrs H. Adam

****07274/53190

@h.adam@kreis-germersheim.de

Mrs D. Sickinger

07274/53201

@d.sickinger@kreis-germersheim.de

City plans and maps

Maps and detailed views can be found on the mobility portal.

