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## Notruf - Emergency Call

In the event of an **emergency** (acute health threat outside of medical opening hours) may you be admitted to hospital without a medical treatment certificate (Behandlungsschein).

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### Emergency numbers

If you find yourself in a helpless situation, call the

**Police** ■ [110](#)

**or**

**Fire brigade, rescue service, emergency doctor** ■ [112](#)

These telephone numbers work without area code from all landlines or mobile networks. The emergency numbers also work on mobile phones without credit!

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It is important to answer the following questions to the rescue centre on the phone:

- Who is calling?
- Where did it happen?
- What happened?
- How many injured or sick people are there? Are they children or adults?
- What kind of injuries or illnesses are there?

When calling, it is especially important to stay calm and speak clearly so that you are better understood. The conversation should not simply end. The emergency service / police will end the call when all necessary information has been provided.