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## Everyday life

Are you new to Germany? Here you will find practical tips and advice for everyday life.

### Tiger mosquitoes in Fürth

[Info poster on the tiger mosquito as PDF download \(German\)](#)

The "Asian tiger mosquito" continues to be monitored in Fürth on behalf of the city by the company [Biogents AG](#) and controlled by the pest control company [APC AG](#).

### Why is it so important to monitor and control tiger mosquitoes?

The tiger mosquito is a potential vector of various diseases, such as chikungunya fever, dengue fever and Zika. Apart from the potential danger as a disease vector, the tiger mosquito is an extremely aggressive, diurnal mosquito species that can make your carefree life in the garden a living hell.

### What do tiger mosquitoes look like?

Asian tiger mosquitoes (*Aedes albopictus*) are relatively small and have a black body. A silvery-white line runs down the centre of the head and continues down the chest.

### Report any suspicious mosquito:

You can send suspicious mosquitoes to the Biogents company. You can send photos to [tigermuecke@biogents.com](mailto:tigermuecke@biogents.com), but please make sure that the photos are very well exposed and very sharp. The back of the mosquito should also be clearly visible.

### How can you help in the fight against tiger mosquitoes?

Your help is very important to minimise the spread of tiger mosquitoes.

### Everyone can carry out the following measures in their garden:

**Eliminate breeding sites:** Do you have containers on the balcony, window or in the garden that can fill up with rainwater? For example, buckets, pots, watering cans, bird baths? These can become breeding grounds. Therefore, all containers must be stored in such a way that no water can accumulate in them. Containers with standing water must be emptied regularly - at least once a week. If you pour the contents into a flower bed, for example, any mosquito larvae in the water will die due to dehydration.

**Cover breeding sites:** Seal your water reservoirs (rain barrels, cisterns) well with a tight-fitting, close-meshed net or a lid. Constructions that prevent this (e.g. overflows, gutters or drainpipes that reach far into the rain barrel) should be removed. Tiger mosquitoes exploit even the smallest of loopholes.

Some water reservoirs cannot be well covered or emptied regularly (e.g. gullies, cisterns, rain barrels). These can be treated with BTI ([Bacillus thuringiensis israelensis](#)). Please ask your local DIY store about this.

**Mosquito traps:** You can equip your garden yourself with e.g. [BG-Mosquitaire](#) or and [BG-GAT traps](#). You can also enquire at your local DIY store.

Thank you for your help!

Do you have any questions?

### **Office for the Environment, Public Order and Consumer Protection**


 [09119741470](tel:09119741470)

 [@oa@fuerth.de](mailto:oa@fuerth.de)

## **Conclude contracts**

In Germany, freedom of contract applies. For example, if you want to rent a flat, have electricity in your home, use a smartphone or go to a gym, you must conclude a contract orally or in writing. Pay attention to the content of the contract: How much does the contract cost? Are there monthly costs? Do the costs increase after a few months? How long does the contract run for? Does it renew automatically? How long is the cancellation period? Compare different offers carefully and take your time to decide.

Contracts are binding and must be honoured. They can usually only be cancelled within the notice period. If you are not sure that you can pay the costs, do not sign! Debts can quickly build up.

 Do not sign anything that you cannot read or do not understand. You may be signing a contract or agreement that you did not want. Don't let anyone pressure you into signing anything! Do not sign any contracts over the phone. If you have signed something, you sometimes have 2 weeks to cancel it. Do something immediately! If you need support, go to [the consumer advice centre](#).

## **Repair and maintenance**


An electrical appliance, lamp, blender or children's toy no longer works? Then it doesn't always have to be thrown away straight away. You can often do small repairs yourself! You may be able to find free help in your neighbourhood.


Repair cafés provide materials and tools. Volunteers help with the repairs. This not only saves money. It's also good for the environment. Of course, you can also help others if you have experience in the craft or technical field.

A Fab Lab is a workshop where you can tinker, repair, construct and use machines. You can get help from experts.



### **Neighbourhood craft help**

 Support for people in need who are unable to carry out minor repairs themselves. For example, single mothers or older people.

 [09112174782](tel:09112174782)

### **Repair Café**

 takes place several times a year

📍 Kofferfabrik, Lange Straße 81, 90762 Fürth

✉️ [@repaircafe\\_fuerth@web.de](mailto:repaircafe_fuerth@web.de)

🌐 [www.kofferfabrik.repair-cafe.html](http://www.kofferfabrik.repair-cafe.html)

📅 Please check the homepage for dates!

### Organised neighbourhood help "Take & Give"

📍 Exchange of services (e.g. repairs, sewing) and items

📍 Mehrgenerationenhaus Mütterzentrum, Rosengarten 16-20, 90762 Fürth

☎️ [0911772799](tel:0911772799)

📅 Wednesday 09:00 - 13:00

✉️ [@nug\\_mghfuerth@yahoo.de](mailto:nug_mghfuerth@yahoo.de)

You can find more information [here](#).

### Open Lab

📍 Schwabacher Straße 512, 90763 Fürth

🌐 [www.fablab-nuernberg.de](http://www.fablab-nuernberg.de)

📅 Saturday, 15:00 - 21:00



## Landkreis Fürth

### Repair Café Oberasbach

📍 Jugendhaus Oasis, St.-Johannis-Str. 8, 90522 Oberasbach

☎️ [091180193569](tel:091180193569)

✉️ [@renate.schwarz@diakonie-fuerth.de](mailto:renate.schwarz@diakonie-fuerth.de)

📅 You can find current dates under: 🌐 [www.repair-cafe-oberasbach.de](http://www.repair-cafe-oberasbach.de)

### Repair-Café Roßtal

📍 Auzancesplatz 1, 90574 Roßtal

☎️ [0912795768](tel:0912795768)

✉️ [@birgit-hoefling@t-online.de](mailto:birgit-hoefling@t-online.de)

📅 You can find current dates under:

🌐 [Repair-Café: Markt Roßtal](#)

### Repair-Café Stein

📍 Hauptstr. 53, 90547 Stein

☎️ [0911672070](tel:0911672070)

🌐 [www.stadt-stein-lichtblick-sozialverein](http://www.stadt-stein-lichtblick-sozialverein)

### Repair-Café Veitsbronn

📍 Siegelsdorfer Str. 24, 90587 Veitsbronn (Alte Mittelschule)

☎️ [01707950289](tel:01707950289)

✉️ [info@fablab-fuerth.org](mailto:info@fablab-fuerth.org)

📅 You can find current dates under: 🌐 [www.fablab-Landkreis-fuerth.org](http://www.fablab-Landkreis-fuerth.org)

### Repair-Café Wilhermsdorf


📍 Hauptstr. 44a, 91452 Wilhermsdorf (im Bürgersaal)

☎️ [09102610](tel:09102610)

✉️ [@helmut.tichy@gmx.de](mailto:helmut.tichy@gmx.de)



📅 You can find current dates under: [www.markt-wilhermsdorf.de](http://www.markt-wilhermsdorf.de)

### Repair-Café Zirndorf

 Familienzentrum Zirndorf e. V., Bahnhofstr. 35, 90513 Zirndorf


 [09116003646](tel:09116003646)


 [h.kaehny@familienzentrum-zirndorf.de](mailto:h.kaehny@familienzentrum-zirndorf.de)

 Current dates (please book by telephone) can be found at 

[www.familienzentrum-zirndorf-repaircafe.de](http://www.familienzentrum-zirndorf-repaircafe.de)


### FabLab Landkreis Fürth e.V.

 Siegelsdorfer Str. 25, 90587 Veitsbronn

 [09119758264](tel:09119758264) and [01707950289](tel:01707950289)


 [info@fablab-fuerth.org](mailto:info@fablab-fuerth.org)

 [www.fablab-landkreis-fuerth.org](http://www.fablab-landkreis-fuerth.org)

 openLab every 1st and 3rd Saturday of the month 16:00 - 20:00

## Have you lost something?

Have you lost your keys or wallet or forgotten your bag on the bus? Perhaps they have been handed in to the lost property office. Found items are kept there for some time. If you have found an item, you should also hand it in to the lost property office or the police.


 If you have lost your identity documents or they have been stolen, report this to the police. Replacement documents can only be issued to you if you report the loss.


If you have lost or forgotten something on the bus or train, you can enquire about it via [lost property/VGN](#) and search online.



### Stadt Fürth


#### Stadt Fürth - Lost property office at the Citizens' Office

 Schwabacher Str. 170, 90763 Fürth

 [09119742388](tel:09119742388)

 [fundamt@fuerth.de](mailto:fundamt@fuerth.de)

 [www.fundamt-fuerth.de](http://www.fundamt-fuerth.de)

 Monday 08:00 - 18:00, Tuesday 08:00 - 12:00, Wednesday, Friday 07:30 - 12:00, Thursday 07:30 - 16:00



### Landkreis Fürth

If you have lost something in your place of residence, go to [the citizens' office](#) of your town or municipality. The staff will send you to the local lost property office.

## Opening hours, public holidays and time

### Opening hours

Most large grocery shops in our region are open from Monday to Saturday from 08:00 in the morning until 20:00 in the evening.

Shops in the city centres are open from 10:00 in the morning until 20:00 in the evening.

Smaller shops often have shorter opening hours.

Sometimes there is also a lunch break.  
Almost all shops are closed on Sundays.  
Exceptions are bakeries and petrol stations.

💡 Buses and trains run at different times on Sundays and public holidays!

## Public holidays in the region

Nobody works on a public holiday and all shops are closed.  
There are public holidays that are the same everywhere.  
There are also public holidays that are different in every federal state.  
Bavaria has 13 public holidays.  
Most of them are Christian church holidays.

- 01 January: New Year
- 06 January: Three Wise Men
- March/April (changing date): Good Friday
- March/April (after Good Friday): Easter Sunday and Easter Monday
- 01 May: Labour Day
- May (changing date): Ascension Day
- May/June (alternating date): Whit Sunday and Whit Monday
- May/June (alternating date): Corpus Christi
- 15 August (only in towns and communities with many Roman Catholics): Assumption Day
- 03 October: Day of German Unity
- 01 November: All Saints' Day
- 25 December: Christmas Day
- 26 December: Second Christmas Day

The public holidays with changing dates can be found on the Internet for the respective year.

## Time of day

Central European Time (CET) applies in Germany.  
Daylight saving time begins on the last Sunday in March.  
At 02:00 at night, the clocks are set forward to 03:00.  
Daylight saving time ends on the last Sunday in October.  
At 03:00 at night, the clocks are set back to 02:00.

## Mobility

You can easily get around the city and the district of Fürth by public transport (bus, S-Bahn and U-Bahn).

You can find information in several languages [here](#).

A healthy, cheaper and environmentally friendly alternative is [cycling](#).

## Public transport



[Link Video "Local public transport in Fürth \(ÖPNV\)"](#)

Buses, underground trains, suburban trains and regional trains run regularly in Fürth and the district. For connections to more distant cities, you can use trains and long-distance buses. You can also take a bicycle on certain modes of transport. [NightLiners](#) run on Saturdays, Sundays, public holidays and bridge days from 01:00 - 05:00 and have special routes. There are extra school buses for the journey to school in certain areas, ask at the school.

You can find a timetable for the city of Fürth and the towns in the district of Fürth and region either at the bus stops, on the [Internet](#) and in the [VGN app](#), which you can download to your smartphone.

💡 Travelling without a ticket, so-called fare dodging, is punished! You must have a valid ticket for every journey. Otherwise you will pay a fine of €60.

## Tickets

💡 For many people, the Deutschlandticket for €63 (with [FürthPass](#) concessions) will be the cheapest ticket, so do the maths. Currently you can only buy the Deutschlandticket online. You can do this at the [VAG](#), for example. It is a subscription that is renewed every month if you do not cancel it. Remember to make sure that you have enough money in your account on the day of the direct debit! You can use it on public transport throughout Germany, but not on ICE or IC trains!

💡 It is important for asylum seekers that you cannot move freely throughout Germany. If you are away from your accommodation for several days, you must have this authorised by the immigration authorities.

- You can buy a ticket from a ticket machine or special sales points. You will find ticket machines at every underground and S-Bahn station. You can also buy tickets from the driver on the bus. You must stamp the ticket for it to be valid! You can also buy tickets on the website or via the VGN app.
- There are different fare zones. The price changes depending on how far you travel.
- If you use public transport more often, find out about cheaper tickets. For example, there is a four-trip ticket, a ten-trip ticket, a day ticket, monthly tickets or the Mobicard.
- You do not have to pay the full price for children. Children up to the age of 5 travel free of charge and there are discounted tickets for children aged 6-14.
- You can also use one ticket to change between different modes of transport (bus, underground, S-Bahn). The exception is short-distance travel (underground two stops, bus 4 stops). Check how far you are allowed to travel.



Citizens of the city of Fürth who have the [Fürth-Pass](#) can submit an application to obtain cheaper tickets. .

### **Social pass and family pass application**

📍 Sozialrathaus, Königsplatz 2, 90762 Fürth  
☎ [09119741211](tel:09119741211)

You can find more information [here](#).



A reduction in travel costs for recipients of social benefits (asylum seeker benefits, citizen's allowance, etc.) as in the cities of Fürth and Nuremberg ([Fürth-Pass](#), [Nürnberg-Pass](#)) does not exist in the district of Fürth.

There are parking spaces for cars ([Park+Ride](#)) and bicycles ([Bike+Ride](#)) at the stops of the S-Bahn and regional trains. You can park there free of charge and change to the train.

## **School buses**

If there is no public transport connection to the schools in the district, there are school buses. You can find the timetables [here](#).

## **Bicycle**

Cycling is healthy, protects the environment and often gets you to your destination faster in the city. What's more, cycling costs nothing. You can find information in various languages [here](#).

## **Important traffic rules for cyclists (selection)**

- Find out about traffic rules, especially right of way rules
- Always ride on the right-hand side of the road
- Do not ride next to each other, but behind each other
- If there is a cycle path, you must ride on the cycle path (always on the right-hand side of the road in the direction of travel)
- Children up to the age of 8 must ride on the pavement, children up to the age of 10 may use the footpaths with their bikes
- Talking on a mobile phone while riding is prohibited
- Point with your outstretched arm when turning right or left
- Cycling under the influence of alcohol can mean that you lose your driving licence
- Watch out for pedestrians
- A helmet protects you in the event of a fall

You can find traffic rules in different languages [here](#).

## Learn to ride a bike

The Volunteer Centre regularly offers a cycling course for women (aged 16 and over). The course is run by female trainers. Information and registration:

 [09112174782](tel:09112174782)  
 [@haemmerl@iska-nuernberg.de](mailto:haemmerl@iska-nuernberg.de)

## Buying a bike

When buying a bicycle, make sure that it is roadworthy. Otherwise you will have to pay a fine if you are checked by the police:

- Front and rear lights
- Reflector front and rear
- Reflectors in the spokes (2 per wheel)
- Reflectors on the pedals
- Bell
- Two independent brakes

Addresses of bicycle shops in the city of Fürth can be found [here](#), for the district of Fürth [here](#).


## Repairing your bike

If you are unable to repair your bike yourself, there are various places where you can get help free of charge or at low cost:




### Open bicycle workshop for children and young people

 Theresienstraße 17, 90762 Fürth


 [091123954470](tel:091123954470)

 [@marcus.zmelty@archeggmbh.de](mailto:marcus.zmelty@archeggmbh.de)


 Thursday 14:00 - 19:00, Friday 14:00 - 19:00, Saturday 10:00 - 16:00

### Neighbourhood workshop

 Theresienstraße 17, 90762 Fürth

 [091123954470](tel:091123954470)

 [@marcus.zmelty@archeggmbh.de](mailto:marcus.zmelty@archeggmbh.de)

 Monday 17:00 - 20:00

### mobile bicycle workshop

Dates and locations can be found [here](#).

Bicycle workshop Oberasbach - Fahrradhilfe Franken e.V.

📍 St. Johannes Str. 8, 90522 Oberasbach (courtyard of the Oasis youth centre)

🌐 [www.fahrradwerkstatt-oberasbach.com](http://www.fahrradwerkstatt-oberasbach.com)

🕒 Every Wednesday 16:00 - 18:00, 2nd and 4th Saturday of the month 11:00 - 12:00

## Driving licence

## Driving licence

Would you like to drive in Germany and have a driving licence from your country of origin? If you have a foreign driving licence, you may drive in Germany with it for up to 6 months after registering with the registration office.

If the driving licence is not in Latin script, you also need an international driving licence or a certified translation of the national driving licence.

You must always have your driving licence with you when driving. Driving without a valid driving licence is a punishable offence in Germany.

After 6 months, certain types of driving licence must be transferred. Check whether the driving licence can also be recognised in Germany or whether you have to pass a theoretical and practical driving test again. The theory test can be taken in many different languages, not just German. Special rules apply to driving licence categories such as HGVs and others, so check with the driving licence office.

Driving licences from **EU and EEA countries** with category B (car) do not need to be rewritten if they are valid for an unlimited period. If your driving licence expires, you can exchange it with an application. You need:

- Application
- Copy of driving licence
- Copy of identity card/passport
- Current biometric passport photo

If you come from a [third country](#) and would like to exchange your driving licence, you must take a theoretical and practical test at a driving school (there are exceptions for some countries). You will need the following to exchange your licence

- Application
- Copy of the foreign driving licence
- Certified translation of the foreign driving licence (e.g. from [ADAC](#), sworn interpreter)
- Copy of the identity card/passport
- Current biometric passport photo
- eye test
- First aid course

💡 Information for asylum seekers: Before you register with a driving school, first check whether you are allowed to take a driving test. Proof of identity is required for this!

General information on driving licences in several languages can be found [here](#).

💡 Think about transferring your licence in good time, the processing takes some time.



### Driving licence office

📍 Road traffic office, Schwabacher Straße 170, 90763 Fürth, room 31-34

☎ [09119742277](tel:09119742277)

@ [fahrerlaubnis@fuerth.de](mailto:fahrerlaubnis@fuerth.de)

📅 Please make an appointment by phone or [online](#) !



### Fürth District Office - Driving Licences

📍 In the district, EU citizens can exchange their driving licence at the district office. Persons from third countries apply to exchange their driving licence at the town hall of the town or municipality in which they live.

📍 Am Pinderpark 2, 90513 Zirndorf

☎ [091197733034](tel:091197733034)

@ [fuehrerschein@lra-fue.bayern.de](mailto:fuehrerschein@lra-fue.bayern.de)

🌐 [www.landkreis-fuerth.de](http://www.landkreis-fuerth.de)

📅 Monday - Friday 10:00 - 12:00, Tuesday 14:00 - 16:00 (Tuesdays can be reached at [091197733030](tel:091197733030) )

The addresses and contact details of the town halls in the towns and municipalities in the district of Fürth can be found [here](#).

## Registering or transferring cars

Vehicles may only be used on public roads if they are registered and have an official licence plate. You can register or re-register a vehicle at the vehicle registration office (if you have bought it from a private individual or imported it from abroad).

💡 Find out which documents you need. You must provide proof of motor vehicle liability insurance. You must also pay road tax regularly.



### Vehicle registration authority

📍 Road Traffic Licensing Office, Schwabacher Straße 170, 90763 Fürth, Room 30

☎ [09119742276](tel:09119742276)

@ [zulassung@fuerth.de](mailto:zulassung@fuerth.de)

📅 Please make an appointment by telephone or [online](#)!

**Fürth District Office - Vehicle registration**

📍 Am Pinderpark 2, 90513 Zirndorf

☎ [091197733033](tel:091197733033)

@ [kfz-zulassung@lra-fue.bayern.de](mailto:kfz-zulassung@lra-fue.bayern.de)

🌐 [www.landkreis-fuerth.de](http://www.landkreis-fuerth.de)

🕒 Monday to Wednesday 07:30 - 16:00, Thursday 07:30 - 17:00, Friday 07:30 - 12:30

Please make an appointment in advance [here](#).

**Insurances****Private liability insurance**

If you cause damage to a person in Germany, the law states that you must pay compensation, even if you or your children did not do it on purpose. This applies to personal injury, property damage and financial losses in the private sphere. For example, if you cause a traffic accident on your bicycle or if your child breaks a window pane with a ball.

You can take out private liability insurance to pay for this damage for you and your family. You do not have to have liability insurance, but it is the most important private insurance and is highly recommended. Otherwise, you could face high costs in the event of a claim. Many landlords and landladies want you to have private liability insurance.

💡 Read the contract carefully, compare the costs, pay attention to the sum insured and the term. If you don't understand something, seek advice. Report any damage to the insurance company immediately. The insurance company must clarify whether you are liable for the damage.

You can find information in different languages here:

🌐 [www.make-it-in-germany.de](http://www.make-it-in-germany.de)

🌐 [www.handbook-germany.de](http://www.handbook-germany.de)

🌐 [www.verbraucherzentrale.de](http://www.verbraucherzentrale.de)

**Motor vehicle liability insurance**

In Germany, anyone who owns a vehicle and wants to drive it (vehicle owner) must take out motor vehicle insurance. Without this insurance, the car cannot be registered. This covers any damage you cause to other vehicles or people. This also applies to motorbikes.

You can find information in various languages here:

🌐 [www.make-it-in-germany.de](http://www.make-it-in-germany.de)

🌐 [www.handbook-germany.de](http://www.handbook-germany.de)

**Mobile phone, Internet, WLAN**

Germany has the international dialling code 0049 or +49. The area codes and mobile phone numbers start with 0 (for example Fürth: 0911). When calling from abroad or using +49, the 0 is

omitted (for example 0049 911).

## Mobile phone

There are two different mobile phone contracts in Germany: Prepaid contract and fixed-term contract. The prepaid contract has no fixed contract term. You load an amount of money onto your mobile phone. With a fixed-term contract, there is a minimum contract period: this contract is automatically renewed if you do not cancel it. If you do not want the contract to be renewed automatically, you must cancel in writing. Pay attention to the cancellation period. With fixed-term contracts, you usually get a mobile phone at a very favourable price. It is not free, you pay for it through the cost of the contract!

Before you sign a [contract](#), inform yourself and think about what you need and what is particularly important to you. Important questions when concluding a contract:

- How high is the basic fee? Does the fee increase after a certain period of time?
- Is there a minimum monthly turnover (minimum costs per month)?
- How long does the contract run for (e.g. 12 or 24 months)?
- When do I have to cancel if I don't want to extend the contract?
- How much does it cost to switch and deactivate?
- What is the billing frequency (60/1, 10/10)?
- How much does a minute cost (external / own network)?
- How much does a mobile phone with a contract cost, how much without a contract?
- How much does the Internet cost, how much data is available?
- How much do international calls cost?

Think about which flat rate is best for you and pay attention to what is not included in the flat rate and what costs are then incurred.


## Internet


You can get Internet access for your home from various providers. Many people only have Internet access via their smartphone. Check the contract conditions, costs and data volume.

If you don't have internet access, ask at the [library](#). You can often access the internet there free of charge if you have a user card.


You can use computers at the [Agentur für Arbeit Fürth](#) to look for a job, including at the careers information centre:

### Employment Agency - Vocational Information Centre (BIZ)

 Ludwig-Quellen-Str. 20, 90762 Fürth

 [09112024480](tel:09112024480)

 [@fuerth.biz@arbeitsagentur.de](mailto:fuerth.biz@arbeitsagentur.de)

 [www.arbeitsagentur-fuerth-biz.de](http://www.arbeitsagentur-fuerth-biz.de)

## Public, free WLAN hotspots (WIFI)

Free WLAN is available at many locations (hotspots) in the city of Fürth and the district of Fürth. Use is free and you do not need a password to log in. You can find the hotspots by entering your

address or location on this website:

[www.atlas.bayern.de](http://www.atlas.bayern.de)

## Information for asylum seekers

Are you currently living in the AnKER centre in Zirndorf? You can use [BayernWLAN](#) here.

Are you living in decentralised accommodation in the city of Fürth or in the district of Fürth? WLAN access is available here, ask for the access data. You cannot have Internet access installed by a provider yourself.

## Current account

### Current account

A current account is a personal account with which you can make payments via the bank. Your money is safe in your current account and available at all times.

With a current account you can:

- make transfers
- Receive cashless payments (payments from public authorities such as social benefits are often made cashless, i.e. by bank transfer)
- set up standing orders
- participate in SEPA direct debits
- make cashless payments with the EC/Maestro card
- Withdraw cash from cash machines
- Print out account statements

**Important:** Make sure that you have enough money in your account for all withdrawals and payments, otherwise no payment will be made and you will have to pay fees.

💡 Find out exactly how much a current account costs each month and what services the bank offers in return. Set up a standing order or SEPA direct debit for regular payments (rent, electricity, etc.).

## Opening an account

You decide which bank you would like to have an account with. Make an appointment to open an account. As you will need to prove your identity, take your ID with you. If you do not speak German, bring a [language helper](#) with you.

If you are in the asylum process or have a tolerated stay permit and do not have an ID card, you can also open a current account. The [proof of arrival or the notification of toleration](#) is sufficient as proof of identity. If you need support, please contact the [refugee and integration counselling](#) service. As long as you have the payment card and are not working, you do not need a current account; it will only incur additional costs.

## Important information on using the EC card

After opening the account, you will receive an EC card with a four-digit PIN code. Sign the back of the EC card and memorise the PIN code. You will need the PIN code for cashless payments and for withdrawing money from ATMs. Be sure to keep your card and PIN code separate!

If you want to withdraw cash, use your bank's ATMs, then it is free of charge. If you enter the PIN code incorrectly three times at the ATM, the EC card will be withdrawn and blocked. In this case, please contact your bank.

If you lose your debit card or it is stolen, you must have it blocked immediately so that no one else can use it. This is possible around the clock at [116116](tel:116116) around the clock. Tell them your sort code and account number. Then ask your bank for a new debit card.

If you need help using your debit card correctly, ask your bank or friends who are familiar with Germany and whom you trust.

## Shopping with little money

### Clothing and children's clothing

There are many ways to buy second-hand clothes and shoes. This is not only sustainable, but also saves money. Many children's daycare centres or church communities hold bazaars where you can buy clothes, toys and baby equipment at low prices. Social organisations often offer cheap clothes in shops. Here are some examples.



#### **Kleidbar**

📍 Königstraße 112 - 114, 90762 Fürth (1st floor)

☎ [0911740500](tel:0911740500)

🕒 Monday, Tuesday and Thursday 10:00 - 13:00

#### **Second hand clothes shop Zeppelin12**

📍 Zeppelinstr. 12, 90763 Fürth

☎ [017662172128](tel:017662172128)

🕒 Monday 10:00 - 12:00, Thursday 14:00 - 17:00

#### **frankenfair gUG - social shop "Bunt und Schön" (colourful and beautiful)**

📍 Nürnberger Str. 29, 90762 Fürth

🌐 [www.frankenfair.de](http://www.frankenfair.de)

☎ [09117666340](tel:09117666340) or [01724698106](tel:01724698106)

🕒 Monday - Friday 10:00 - 16:00

#### **BRK clothes shop**

📍 Schirmstr. 1, 90762 Fürth

☎ [09117798186](tel:09117798186)

🕒 Tuesday, 10:00 - 17:00, Thursday, 10:00 - 16:00

#### **frankenfair - Social children's shop Sokila**

📍 Erlanger Str. 77, 90765 Fürth

🌐 [www.frankenfair.de](http://www.frankenfair.de)

🕒 Tuesday and Wednesday 10:00 - 16:00, Thursday 12:00 - 18:00, Saturday 10:00 -

14:00

### Treasure trove at the Fürth meeting point Wärmestube

📍 Hirschenstr. 37, 90762 Fürth

☎ [09119741883](tel:09119741883)

📅 Monday + Wednesday + Friday, 10:00 - 16:00

### Bislohe second-hand goods centre

📍 Industriestraße 14, 90765 Fürth-Bislohe

☎ [0911307320](tel:0911307320)

📅 Monday - Saturday, 9:00 - 18:00



## Landkreis Fürth

### Zirndorf Family Centre - second-hand shop "Die Wühlmaus" (for children from 0 - 12 years)

📍 Bahnhofstr. 35, 90513 Zirndorf

☎ [09116003546](tel:09116003546)

@ [wuehlmaus@familienzentrum-zirndorf.de](mailto:wuehlmaus@familienzentrum-zirndorf.de)

📅 Monday and Thursday 09:00 - 11:00, Tuesday 09:00 - 11:00 and 13:30 - 15:30

You can also buy clothes and children's clothing in the [second-hand shops and social department stores](#).

### Furniture, crockery and more

Are you looking for inexpensive furniture, crockery, furnishings and household goods? You can buy them second-hand and in good condition in used goods yards.



## Stadt Fürth

### Used goods centre Fürth-Bislohe

📍 Industriestr. 14, 90765 Fürth-Bislohe

☎ [0911307320](tel:0911307320)

@ [markt-fuerth@archeaktiv.de](mailto:markt-fuerth@archeaktiv.de)

🌐 [www.archeaktiv.de](http://www.archeaktiv.de)

📅 Monday - Saturday 09:00 - 18:00

### Soka e.K. Social department stores'

📍 Leyher Straße 60, 90763 Fürth

☎ [+49 \(0\) 9112851201](tel:+49(0)9112851201)

@ [info@soka-fuerth.de](mailto:info@soka-fuerth.de)

🌐 [www.soka-fuerth.de](http://www.soka-fuerth.de)

📅 Monday - Friday 10:00 - 18:00 Saturday 10:00 - 15:00



## Landkreis Fürth

## Archeaktiv! - Used goods centre Veitsbronn-Siegelsdorf

📍 Reitweg 12a, 90587 Veitsbronn-Siegelsdorf

☎ [0911740170](tel:0911740170)

@ [markt-veitsbronn@archeaktiv.de](mailto:markt-veitsbronn@archeaktiv.de)

🌐 [www.archeaktiv.de](http://www.archeaktiv.de)

📅 Monday - Saturday 09:00 - 18:00

## Food

### Shopping for groceries

There are many inexpensive discount stores and supermarkets in Germany. You can buy food for your everyday needs there. Food from special countries or regions of the world can be found in a well-stocked supermarket or in special markets and shops in the cities. There are also grocery shops that specialise in products and foods that are halal or kosher.

People with little money (e.g. low pension, benefits from the social welfare office or [job centre](#)) can get food and hygiene products from the "Tafeln" for a small contribution towards costs. To be able to go to the food banks, you need a customer card from the food banks, which shows that you are in need. You can go to the food bank office with your ID, registration certificate and a pension certificate or a notice from the job centre or social welfare office and have the card issued.

### Fürther Tafel e.V.

📍 Mathildenstr. 38, 90762 Fürth

☎ [09119746363](tel:09119746363)

@ [buero@fuerther-tafel.de](mailto:buero@fuerther-tafel.de)

📷 An overview of the distribution points and times can be found [here](#).

### Social Café Caritasse

■ Königstr. 112-114, 90762 Fürth 1st floor

☎ [0911740500](tel:0911740500)

📅 Monday, Tuesday, Thursday, 10.00 - 14:00

## Distribution points for food



📍 Mathildenstraße 38, 90762 Fürth

📅 Tuesday from 12.30 pm >> only for senior citizens!

Thursday from 12:00 noon



Saturday from 11:30 am



📍 Max Planck Straße 15, 90766 Fürth (Gemeindezentrum Heilig Geist)



📅 Tuesday 09:30 - 10:30



📍 Dr.-Martin-Luther-Platz 1, 90763 Fürth (evang. Gemeindehaus St. Paul)



📅 Wednesday from 11:45 am

 Hindenburgstr. 14 A, 90556 Cadolzburg  
 Friday 12:00 - 13:00


 Friedhofsweg 5, 90522 Oberasbach (Diakoniestation)  
 Wednesday 13:00 - 14:00


 Rathausgasse 8, 90574 Roßtal (Evangelisches Gemeindehaus)  
 Friday 12:00 - 13:00


 Hauptstraße 53, 90547 Stein  
 Tuesday 12:00 - 13:00

 Homburger Str. 1, 90513 Zirndorf  
 Thursday 12:00 - 13:00

#### **Tafel Langenzenn e.V.**


 Nürnberger Str. 29, 90579 Langenzenn

 [01728348377](tel:01728348377) or [01791247034](tel:01791247034)

 ID cards every first Tuesday of the month 15:00 - 16:00, food distribution  
Saturday 13:00 - 14:00


#### **Veitsbronner Tafel e.V.**

 Am Bad 1, 90587 Veitsbronn 1st floor

 [015127671069](tel:015127671069)

 [j-lehnberger@t-online.de](mailto:j-lehnberger@t-online.de)

 [Facebook Veitsbronner Tafel](#)

 Food distribution and ID cards Thursday 15:00 - 17:30

(also for citizens from Obermichelbach, Puschendorf, Seukendorf and Tuchenbach)

## **Fürth Pass**

### **What is the Fürth Pass?**

The Fürth Pass is an offer for **citizens of the city of Fürth** who have little money. With the Fürth Pass you get

- discounts on admission prices, membership fees and course fees in the areas of education, sport, culture and leisure
- Discounts on non-prescription medication in some pharmacies

### **Who gets the Fürth Pass? Where can you get it?**

You can get the Fürth Pass at the following contact points if you are registered in the city of Fürth and

- receive housing benefit / assistance with living expenses / basic income support / benefits under the Asylum Seekers Benefits Act:

## Office for Social Affairs, Housing and Senior Citizens' Affairs, Fürth Pass issuing centre

📍 Königsplatz 2, 90762 Fürth ground floor, room 12

📅 Monday 08:30 - 12:00 + 13:00 - 15:00, Tuesday, Thursday [only with online appointment allocation](#)

📞 Please bring your ID and valid benefit certificate!

- Job Centre benefits (ALG II):

### Citizens' information centre in the town hall

📍 Königstraße 86, 90762 Fürth ground floor, room 004

📞 [09119741211](tel:09119741211)

📅 Monday 7:30 am - 12:00 pm and 1:00 pm - 4:30 pm, Tuesday 8:00 am - 12:00 pm and 1:00 pm to 3:30 pm, Wednesday+Thursday+Friday 8:00 am - 12:00 pm

📞 Please bring your ID and valid ALG II notification!

- receive BAföG as a student:

### Citizens' information centre in the town hall

📍 Königstraße 86, 90762 Fürth ground floor, room 004

📞 [09119741211](tel:09119741211)

📅 Monday 7:30 am - 12:00 pm and 1:00 pm - 4:30 pm, Tuesday 8:00 am - 12:00 pm and 1:00 pm to 3:30 pm, Wednesday+Thursday+Friday 8:00 am - 12:00 pm

📞 Please bring your ID and valid BAföG certificate!

- Pupils or master craftsmen receive BAföG full-time:

### School administration office

📍 Wasserstraße 4, 90762 Fürth

📞 [09119741665](tel:09119741665)

📅 Monday - Friday, 08:00 - 12:00

📞 Please bring your ID and current BAföG notification with you!

- obtain [economic youth assistance](#):

### Office for Children, Young People and Families

📍 Königsplatz 2, 90762 Fürth 3rd floor, rooms 320, 334, 335

📞 [09119741511](tel:09119741511)

📅 Monday 08:00 - 12:00 and 13:30 - 16:30, Tuesday, Thursday, Friday 08:00 - 12:00

Are there other financial aids or benefits? Yes! For example, the **social ticket**, which allows you to use public transport (VAG) at a reduced price. You can find information on other offers at <https://www.fuerth.de/bildung-soziales/soziale-hilfen-leistungen/finanzielle-hi...>



There is no Fürth Pass or social ticket in the district of Fürth.

## Consumer advice centre

The consumer advice centre informs and supports consumers in the area of private consumption. Here you can get reliable information on topics such as money, insurance, food,

the environment, health and care, energy, travel and contracts.

The consumer advice centre is an association. Counselling costs money. If you have little money, you have to pay less or nothing at all.

Typical questions are:

Do I have to pay for television?

Can I watch films or listen to music on the internet?

How do I use apps safely?

What is a bank allowed to do with an account, loan or debt?

How can I get out of a contract?

Can I eat that?

Why do I have to pay for my own electricity in my flat?

Information from the consumer advice centre on various topics for migrants is available in several languages [here](#).

**Bavarian Consumer Advice Centre Nuremberg**

📍 Albrecht-Dürer-Platz 6, 90403 Nürnberg

☎ [0895527940](tel:0895527940)

🌐 [www.verbraucherzentrale-nuernberg.de](http://www.verbraucherzentrale-nuernberg.de)

💡 The Consumer Advice Centre does not provide advice on asylum and labour law.