
Internet and free hotspots

Mobile Internet

You have mobile Internet on your mobile phone. This is very practical. You can search for something on the Internet while you are on the move. You can also search for an address. The Internet costs money. It is best to have a contract. This contract can be a fixed-term contract or a prepaid contract.

💡 You do not need internet to use Integreat.

WLAN at home

If you want to have Internet in your own home, you need a router. There are various companies that can sell you a router and a contract. The best place to find out more is your local help centre.

Public, free WLAN hotspots in Freiburg

Free WLAN is available at several locations (hotspots) in Freiburg. You can use the internet there with your own device.

You can find public Wi-Fi here:

[Free Wi-Fi hotspots](#)

💡 As an asylum seeker in Germany, you are not legally entitled to Internet access (WIFI) in your accommodation. Therefore, there is usually no WIFI (WLAN) in the accommodation. If there is a telephone connection in the accommodation, it is possible for you to conclude a contract for WLAN yourself. Ask your circle of helpers to help you choose a good contract. Talk to the people living in the accommodation about payment beforehand. Consider whether a contract that you can cancel at any time is better than a contract that is valid for a long time (e.g. 2 years). Before signing the contract, ask your accommodation provider whether Wi-Fi is technically possible at all and how you can give the technician access.