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Welcome to Dortmund

About Integreat

Integreat is a guide intended to help you with everyday life in Germany. Here you will find important addresses, contact persons, and tips and tricks to help you better orient yourself.

This guide has several chapters. Each section deals with a different subject. For example, you will find information on doctors, schools, German courses and other institutions. There is also a chapter with ideas on what you can do in your spare time. The information and leisure facilities often change and your community will update them regularly. This means it's a good idea to check your mobile app and keep up to date about current campaigns and events. You can trust that the information in Integreat is reliable.

You can also use this app offline if you do not have Internet access. The app will update automatically when you are back online again.

We hope this app makes your life in Germany a little bit easier.

What is "Frag Integreat"?

- **Frag Integreat** is a new function in Integreat.
- **Frag Integreat** It works like a chat. You ask your question and receive a helpful answer within a few seconds.
- **Frag Integreat** is currently only available on the integreat.app website. It is not yet available in the apps installed via the Google Play Store or Apple App Store.
- You can find the chat from **Frag Integreat** by clicking on the speech bubble icon at the bottom right of your screen:



How it works Frag Integreat:

Ask your question. **Frag Integreat** Integreat will then search through all the content in the Integreat app and provide you with the best answer. This can take up to a minute. **Please be patient.**

The answers from **Frag Integreat** are based exclusively on the official information of the respective region. This way you will always receive reliable and correct answers.



The robot next to the answer indicates that **Frag Integreat** has automatically found a suitable answer for you in the Integreat content. You are welcome to ask further questions. If there is no suitable answer, you will also be informed of this.

Make sure you select the right language and your selected region

Frag Integreat can speak all languages of the Integreat app. It is important that the language in which you ask your question is also currently set - otherwise it will not work properly. **Frag Integreat** will not work properly.



If this happens, proceed as follows:

- Close the chat window
- Select your desired language from the language selection at the top
- Open **Frag Integreat** and ask your question

Frag Integreat can only access the content of the region you have selected. If you need information from another region, please select this region first and then ask your question. The chatbot is not yet available in all regions.

Your data is also Frag Integreat secure.

You do not need to log in to **Frag Integreat** to use it. No personal data is stored. However, please do not enter any sensitive information in the chat. If your question is very specific, we will **Frag Integreat** will try to recommend a suitable counselling centre. You can then safely discuss your personal concerns and documents there.

We protect your data and privacy and never pass it on. We have compiled all the information on data protection on this website: [Website with information on data protection](#). After 6 months we delete your chat data completely from our servers.

Help us, Frag Integreat better!

Frag Integreat is constantly being improved. If an answer is incomprehensible or you discover an error, we look forward to your feedback. If you have any ideas on how to make the chat even more helpful, please let us know. You can write a message using the feedback function. You can also reach us at info@integreat-app.de.

Thank you for **Frag Integreat** for using it!

Valuable information about Dortmund

As the largest city in the Ruhr area, Dortmund is the economic and commercial centre of the region.

Over 603,500 people live in this lively metropolis with a history of over 1,100 years. The Hanseatic city offers attractive living space with diverse residential, cultural and leisure opportunities. Dortmund is located in the centre of Europe, is an important transport hub and has an excellent infrastructure - and yet it's a green city: around 70 percent of the city area is made up of green spaces and parks, and almost 10 percent of the city is a nature reserve.

Discover a liveable and lovable city that is proud of its roots and equally open to change and new ways. A city in which life is excellent, for example, at the "PHOENIX See" (PHOENIX Lake). Where a steel mill once stood just a few years ago, a lake now stretches out that is larger than Hamburg's Inner Alster and which combines living, life and work in a new way. The "Tremoniapark" is a stunning example: Here, a residential project has been created that combines ecological and social needs with one another.

The topic of family is particularly important in Dortmund. In all twelve boroughs, there are [so-called "Familienbüros" \(Family Offices\)](#). Experts advise and support families in all of life's situations. Newly arrived families can quickly and competently obtain information on childcare



and education services, as well as leisure activities designed especially for families. The service is supported by the online guide “Familie von A bis Z” (“Family from A to Z”), which provides quick access to the most important facilities, products and services.

Dortmund has established itself as a city of music. With its “Konzerthaus Dortmund” (part of the Philharmonie für Westfalen), its “Dortmunder Oper” (a performing arts theatre) and the “Orchesterzentrum NRW” (a live music venue), the city of Dortmund has a fantastic musical offering. There are also numerous theatre offerings, a variety of museums, the free arts scene and the “Westfalenhallen” which, with their exhibitions, cultural and sports programme are considered to be among the most significant exhibition venues in Europe.

Sport in Dortmund also provides “moving” moments. Whether you want to watch or get active yourself – if you like sports, Dortmund is the place to be. The games held at the stadium SIGNAL IDUNA PARK, the home ground of the football team BVB 09, excite up to 81,359 football fans at both a national and international level. In addition, German, European, and World Championships attract guests from all over the world to the “Westfalenhallen” and other venues in Dortmund.

In addition to top-level sport, mainstream sport also enjoys great popularity. In Dortmund, there are currently around 155,000 hobby sports enthusiasts affiliated to 510 sports clubs and organised across 46 sports associations.

Anyone who enjoys sports in the great outdoors has numerous opportunities to do so in Dortmund – in the city’s many green spaces and parks, those who love their freedom of movement can jog, walk, cycle or skate. Dortmund is one of the greenest cities in Europe with its range of green spaces – 70.7 per cent of the city’s surface area according to the latest evaluations: whether it’s large-scale locations such as the “Westfalenpark” with its rose garden, TV tower and many events, the “Rombergpark” Botanical Garden with its old trees, the city’s zoo, the “Fredenbaumpark” with barbecue areas and the “Big Tipi” event centre, or the many smaller green spaces.

Another plus for residents and the economy alike is Dortmund's excellent transport connections. Three motorways surround the city, while four others lead directly to it. Furthermore, Dortmund is an important hub in the European rail network and in international air traffic. From Dortmund to the rest of the world and back – it couldn't be easier. The canal port rounds off the logistical network: Goods have been transhipped there by water since the 19th century.

Dortmund has the right infrastructure and distribution markets as a business location. It offers a winning formula for young start-ups, solid medium-sized companies and international industry leaders alike. After all, Dortmund hasn't mined for coal for many years now – but it does promote entrepreneurial engagement in the city with stakeholders from business, science and politics. Today, Dortmund is a city of medium-sized businesses and services, with an industrial core that remains strong.

And: It is characterised by dynamism and is steadily gaining ground as a technology location, especially because of the “TechnologieZentrumDortmund” and the “TechnologiePark” near the university. These are a selection of nationally renowned and successful addresses for technology-oriented companies and start-ups.

In order for theory to become practice and research to find its application, Dortmund attaches great importance to facilitating close cooperation between science and industry. The technologies of tomorrow are being developed here and now. Dortmund lives and breathes for the transfer of knowledge:

The development of study programmes and research facilities, the intensive exchange between

universities, research institutes and companies, and the highly qualified training of tomorrow's top professionals create great innovation potential for future industries.

These future industries need development opportunities and space, which can be found in the "Dortmunder U" (a creative centre), for example: The city's "Union-Brauerei" (brewery) used to have its headquarters here, but today culture and creativity have found their way in. At the "PHOENIXGelände" (a multi-functional location) – until recently, it was a location for the iron and steel industry – an innovation hub for business and life is emerging here today: with a multifunctional technology area at PHOENIX West and an attractive waterfront location for living, working and leisure at PHOENIX See.

And the city's development keeps on going – together with you from now on.
See you soon – in Dortmund!

You will find more information at:

www.dortmund.de

www.dortmund-ueberrascht-dich.de

<https://www.dortmund.de/media/p/buergerdienste/pd...>

