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Young people

General counselling

Jugendmigrationsdienst (12 to 27 years)

The Youth Migration Service helps young people who have immigrated to Augsburg. They receive information on various programmes and projects in the city of Augsburg.

Who can contact the Youth Migration Service?

- Children, teenagers and young adults with a migration background aged between 12 and 27
- Parents of children and young people with a migration background
- Institutions and initiatives
- Other people in the young people's environment

💡 It is **important** that you are in Germany legally or on the basis of a tolerated stay permit.

What questions and topics does the Youth Migration Service advise on?

You can ask the Youth Migration Service questions on various topics, e.g:

- How do I learn a foreign language?
- Which school is right for me?
- How does vocational training work?
- How do I find an internship?
- Can I study in Germany?
- How do I apply for a job properly?
- What do I need to bear in mind when dealing with the authorities?
- What leisure activities are there for young people?
- and much more...

The counselling centres offer group services, e.g. tutoring at school, learning German, IT courses, job application training.


💡 **Counselling is free of charge**

Counselling centres in Augsburg

Jugendmigrationsdienst bei der Diakonie


📍 [Heilig-Kreuz-Straße 22a, 86152 Augsburg](https://www.diakonie-augsburg.de/jugendmigrationsdienst)

@jugendmigrationsdienst@diakonie-augsburg.de


 [+49 \(0\) 82145546950](tel:+49(0)82145546950)


 You can find more information [here](#)

Jugendmigrationsdienst bei Kolping

 [Frauentorstraße 29, 86152 Augsburg](#)

 [@jmd@die-kolping-akademie.de](mailto:jmd@die-kolping-akademie.de)

 [+49 \(0\) 8213443111](tel:+49(0)8213443111)

 You can find more information [here](#)

Keywords: counselling, orientation, information, help for young people, tutoring, support, learning German, language course search, job application training, IT course,

Meeting points

Youth centres and youth centres

Youth centres are meeting places for young people. Young people aged 12 to a maximum of 27 can go there and spend time with other young people. Some youth centres also offer activities for children aged 6 to 11.

What can I expect in a youth centre?

- You will receive counselling and help if you have any questions.
- You can spend your free time there (e.g. table football, sports, games...)
- You can cook there or listen to music.
- You can learn something there (e.g. computer courses).
- You can help organise a youth centre.
- There are projects for young people that deal with politics or culture.
- and much more...


There are youth centres and meeting places for young people in many parts of the city. There's sure to be one near you. You can simply go there. There are adults in the youth centres. If you have any questions or problems, you can talk to them.


Youth centres in Augsburg

#dreizehn

 [Von-Parseval-Straße 20a, 86159 Augsburg](#)


 [@dreizehn@sjr-a.de](mailto:dreizehn@sjr-a.de)

 [+49 \(0\) 82120712554](tel:+49(0)82120712554)


 [+49 \(0\) 1725155082](tel:+49(0)1725155082)

 <https://files.stadtjugendring-augsburg.de/jugendh...>

b-box - Spiel- und Sporttreff Herrenbach


 [Herrenbachstr. 41, 86161 Augsburg](#)

 b-box@sjr-a.de

 [+49 \(0\) 1731739737](tel:+49(0)1731739737)

 <https://files.stadtjugendring-augsburg.de/jugendh...>

Jugendtreff Café Unfug

 [Neuburger Straße 185, 86167 Augsburg](#)

 cafe-unfug@sjr-a.de

 [+49 \(0\) 82120713235](tel:+49(0)82120713235)

 [+49 \(0\) 1725745889](tel:+49(0)1725745889)


 <https://files.stadtjugendring-augsburg.de/jugendh...>

fabrik - Jugendhaus Lechhausen

 [Schackstraße 40c, 86165 Augsburg](#)


 fabrik@sjr-a.de

 [+49 \(0\) 8217291912](tel:+49(0)8217291912)


 [+49 \(0\) 15254564374](tel:+49(0)15254564374)


 <https://files.stadtjugendring-augsburg.de/jugendh...>

Jugendhaus H2O

 [Zollernstr. 41, 86154 Augsburg](#)

 h2o@sjr-a.de

 [+49 \(0\) 821412727](tel:+49(0)821412727)

 [+49 \(0\) 1725672761](tel:+49(0)1725672761)

 <https://files.stadtjugendring-augsburg.de/jugendh...>

kosmos - Jugendhaus Unviertel

📍 [Anna-German-Weg 1, 86159 Augsburg](#)

✉ @kosmos@sjr-a.de

☎ [+49 \(0\) 82145527820](tel:+49(0)82145527820)

🌐 <https://files.stadtjugendring-augsburg.de/jugendh...>

juze am schlössle

📍 [Stadtbergerstraße 19, 86157 Augsburg](#)

✉ @schloessle@sjr-a.de

☎ [+49 \(0\) 821522241](tel:+49(0)821522241)

🌐 <https://files.stadtjugendring-augsburg.de/jugendh...>

netage - Internettreff

📍 [Drei Auen Platz 1, 86154 Augsburg](#)

✉ @netage@sjr-a.de

☎ [+49 \(0\) 8214190660](tel:+49(0)8214190660)

☎ [+49 \(0\) 1712661574](tel:+49(0)1712661574)

🌐 <https://files.stadtjugendring-augsburg.de/jugendh...>

oase - Freizeitsportanlage Oberhausen

📍 [Wiesenstraße 9, 86153 Augsburg](#)

✉ @die_oase@sjr-a.de

☎ [+49 \(0\) 821425294](tel:+49(0)821425294)

🌐 <https://files.stadtjugendring-augsburg.de/jugendh...>

r33 - Jugendhaus Kriegshaber

📍 [Rockensteinstraße 33, 86156 Augsburg](#)

✉ @r33@sjr-a.de

☎ [+49 \(0\) 821240020](tel:+49(0)821240020)

🌐 <https://files.stadtjugendring-augsburg.de/jugendh...>

südstern - Jugendtreff Haunstetten

📍 [Hofackerstr. 19, 86179 Augsburg](#)

@suedstern@sjr-a.de

[+49 \(0\) 82120811480](tel:+49(0)82120811480)

<https://files.stadtjugendring-augsburg.de/jugendh...>

Villa - Jugendzentrum Mitte

[Kanalstraße 15, 86153 Augsburg](#)

@villa@sjr-a.de

[+49 \(0\) 821515544](tel:+49(0)821515544)

<https://files.stadtjugendring-augsburg.de/jugendh...>

JuZe - Evangelisches Jugendzentrum Göggingen

[Friedrich-Ebert-Str. 20, 86199 Augsburg](#)

@Gert.Jaeger@elkb.de

[+49 \(0\) 82165054781](tel:+49(0)82165054781)

<https://www.ej-goeggingen.de/>

Jugendhaus Alte Schule Hochzoll

[Friedberger Str. 143, 86163 Augsburg](#)

@jugendhaus@alteschule-hochzoll.de

[+49 \(0\) 82166106174](tel:+49(0)82166106174)

[+49 \(0\) 1716875895](tel:+49(0)1716875895)

<https://www.alteschule-hochzoll.de/>

Jugendtreff im Kinder- und Jugendhaus Leimbau

[Mittenwalder Str. 31, 86163 Augsburg](#)

@leimbau.augsburg@elkb.de


[+49 \(0\) 8215431100](tel:+49(0)8215431100)

<https://www.jugendhaus-leimbau.de/angebote/jugend...>

Café Schülertreff

[Auf dem Kreuz 15, 86152 Augsburg](#)

@info@cafeschuelertreff-bdkj.de


 [+49 \(0\) 821517264](tel:+49(0)821517264)

 <https://cafeschuelertreff-bdkj.de/de/>

Help with problems

Stress with the police?

Sometimes things go wrong: you may have been reported to the police or the police may be investigating you. This can be scary or confusing - especially if you don't know exactly what is happening.

 Important: You are not alone. There are people who can help you - for example the counselling centre Jugendhilfe im Strafverfahren or the Brücke e.V. association.


Fachbereich Jugendhilfe im Strafverfahren Amt für Kinder, Jugend und Familie

- Have you come into conflict with the law?
- Are you between 14 and 21 years old?
- You don't know what to expect in the further proceedings?
- Are you worried about your future?


Then come to our open consultation hours - we will advise you!

 **Counselling is free of charge.**

When?

 Every Thursday: 14:00 -16:00
(without registration)

Where?

 [Halderstraße 23, 86150 Augsburg](#)
(on the ground floor)

Fachbereich Jugendhilfe im Strafverfahren

 [@jugendhilfe-im-strafverfahren@augsborg.de](mailto:jugendhilfe-im-strafverfahren@augsborg.de)

 [+49 \(0\) 8213242956](tel:+49(0)8213242956)

BRÜCKE e.V. Augsburg

Have you received an instruction from the judge or the public prosecutor's office? Then get in touch with BRÜCKE e.V.

An instruction is an order - i.e. a clear rule - from the court or the public prosecutor's office. This means: You have to do something specific or not do something specific.

For example:

- You must go to counselling sessions at a counselling centre.
- You are not allowed to meet certain places or people for a certain period of time.
- You have to do community service.

You are often given a directive if you have been in conflict with the law - for example, if you have committed a criminal offence.

The instruction is intended to help you so that you don't do something like that again.

💡 Important: If you do not comply with the instruction, you may get into trouble - for example, a more severe punishment.

Brücke e. V.

📍 [Gesundbrunnenstraße 3, 86152 Augsburg](#)

✉ [@info@bruecke-augsburg.de](mailto:info@bruecke-augsburg.de)

☎ [+49 \(0\) 8214554000](tel:+4908214554000)

🌐 <https://www.bruecke-augsburg.de/>

Keywords: police, stress, problems, help, punishment, court, youth court, advice, public prosecutor's office, charge, court hearing, statement

Problems at school?

Everyone has problems from time to time. Sometimes they are small, other times they are big. The important thing is how we deal with the problems. There is always a solution. Talking to someone you trust can help. There are many counselling centres in Augsburg that can help you. There are also counselling services in schools for pupils who have questions or problems.

Do you have problems at school? Do you have questions? That could be ...

- Bullying
- Difficulties with learning
- Difficulties with teachers or pupils
- Questions about school career and school qualifications
- Inclusion at school
- Personal problems

💡 If you have problems at school or personal problems, talk to someone about them. It could be your friends, parents, teachers or counsellors at a counselling centre. There are also emergency telephones. They will listen to you and work with you to find a solution. Check your school to see if there is a counselling service there. Every school has different counselling services.


Who can help you?

- Teachers you trust
- Teachers you trust
- Counselling teachers
- School social workers
- School psychologists
- Staff at a counselling centre
- Emergency telephones

 The conversation is confidential


Counselling centres in Augsburg

Schulpsychologische Beratungsstelle für Grund- und Mittelschulen

 [Grottenau 1, 86150 Augsburg](#)

 You can find contact details [here](#)

School psychologists for Realschule and Gymnasium

 [+49 \(0\) 821509160](#)

[@sbsch@as-netz.de](#)

 You can find more information [here](#)

Counselling teacher for primary and secondary schools

 Birgitt Kornmann

 [+49 \(0\) 8213249430](#)

[@Birgitt.Kornmann@augzburg.de](#)


 You can find more information [here](#)

Jugendmigrationsdienst

 You can find all information about Jugendmigrationsdienst [here](#)

Educational support for pupils from refugee accommodation centres

 Marishal Tucker

 [+49 \(0\) 1621707384](#)

[@marishal.tucker@diakonie-augsburg.de](#)

Tutoring

Sometimes you don't understand a subject well, for example maths. Then you need someone to explain this school subject to you. Some schools have teachers or special programmes for

this. Tutoring is an offer for pupils. Tutors can help you consolidate your knowledge of a subject. You also learn how to study well. This can help you to learn. You can ask your school or a counselling centre what services are available to you.

💡 The Office for Social Services offers benefits for education and participation and can cover the costs of tutoring.

🌐 You can find information on education and participation [here](#)

Keywords: counselling, youth, problems, need help, bullying,

Youth addiction counselling - help with addiction problems

Some young people drink too much alcohol, take drugs or are often on their mobile phones or gambling. If you realise that you or someone around you is not feeling well, it is important to get help. The youth addiction counselling service in Augsburg is there for you - confidentially and free of charge.

Who can contact the youth addiction counselling service?

- The youth addiction counselling service in Augsburg helps teenagers and young adults - especially if they are between 14 and 18 years old.
- The help is for anyone who has an addiction problem or is about to become addicted. Parents, friends or other relatives can also get help.

For example, you can get in touch if you are asking yourself these questions:

- Do I drink alcohol too often?
- Do I smoke too much pot?
- Do I no longer have my mobile phone or gambling under control?
- Am I worried about a girlfriend or boyfriend?
- How can I talk to my parents about this?

The counsellors will listen to you and help you - without any pressure. First there is a counselling interview. Then the centre will help you further and arrange suitable support.

☎ You can contact the youth addiction counselling service by phone from Monday to Thursday.

Jugendsuchtberatung

@jugendsuchtberatung@augzburg.de


☎ [+49 \(0\) 82132434476](tel:+49082132434476)

🌐 You can find more counselling centres on the subject of addiction [here](#)

Special life situations

Procedural guides - counselling for young people with disabilities

The procedure guides are aimed at young people with disabilities. They provide advice on all questions relating to integration assistance. They help to find suitable help.

 **The counselling is independent, confidential and free of charge.**

What do the procedure guides do?

Integration assistance is often opaque and complex for those affected. The procedure guides offer orientation here.

- They provide information on what help and services are available.
- They provide support in the search for suitable assistance.
- They help with the application process.
- They refer people to the relevant institutions (e.g. rehabilitation centres).
- They accompany you through the entire process (they also accompany you to appointments).
- They support affected persons so that they can exercise their rights.


Who can contact the procedure guides?

- Young people with a disability up to the age of 27
- Young people who are at risk of becoming disabled
- Families
- Foster parents
- Legal carers

Contact us

Amt für Kinder, Jugend und Familie

Verfahrenslotsen

 [Halderstr. 23, 86150 Augsburg](#)

 @verfahrenslotse.akjf@augzburg.de

 [+49 \(0\) 82132464585](tel:+49(0)82132464585)

Room E09 (entrance through the post office on the ground floor)

 [@Encrypted contact form](#)

 You can find more information [here](#)

Interesting to know...

Your rights as a young person

What am I allowed to do - what is forbidden?

When you are young, special rules apply to you. Some things you can decide on your own, others you need help with from adults. Here you can find out what you are allowed to do - for example, when shopping, in contact with the police or when it comes to alcohol and drugs. This way you know your rights and know what is allowed and what is not.

Shops and contracts

- If you are between 7 and 17 years old, you are only allowed to buy small things on your own - for example, an ice cream or a book.
- Contracts, such as a mobile phone contract, can only be made with your parents' consent.
- If you are 18 years old, you can decide everything yourself.

Police

If you are approached or questioned by the police:

- You don't have to say everything. You can remain silent.
- You may speak to your parents or a lawyer.
- You should always have your ID with you.
- Do not sign anything without an adult present.
- If you are under 18, you can say: "Please call my parents."
- If the police want to search you or your belongings, you can ask:
 - "Why?" - i.e. what suspicion exists.
 - "What is your service number?" - This is the police officer's number.

💡 Are you having "stress with the police" and need help? You can find information [here](#)

Alcohol and smoking

- If you are under 16 years old, you are not allowed to drink alcohol.
- From the age of 16: You may drink beer, wine or sparkling wine.
- From the age of 18: You may also drink other, stronger types of alcohol.
- Smoking (cigarettes, tobacco) is only permitted from the age of 18 - even in pubs or on the street.
- Adults are not allowed to give you alcohol or tobacco if you are under 18. This is a criminal offence.

Drugs

- Prohibited drugs are for example: speed, LSD, ecstasy.
- It is forbidden to possess, manufacture, sell or give such drugs to others.
- If you are under 18, you are not allowed to consume cannabis.

- You are not allowed to drive a car or cycle under the influence of drugs - this is dangerous and illegal.

💡 Do you take drugs? Do you need help? The [youth addiction counselling](#) service can help you.

You can find more counselling centres [here](#)

Important rights for young people

Right to protection

- Nobody is allowed to hurt you.
You have the right to be safe - at home, at school and everywhere.
Nobody is allowed to hit you, insult you or scare you.
- If something happens to you:
Talk to someone you trust, for example a teacher or a counselling centre.

💡 You can find information about counselling centres [here](#)

Right to school and education

- You have the right to learn something.
You are allowed to go to school and do an apprenticeship.
School should help you to be well prepared for life.
- Even if you have made mistakes (e.g. in the law):
You still have a right to education.

Right to an opinion

- You are allowed to say what you think.
If something concerns you, you are allowed to express your opinion. Adults should listen to you.
- But:
Speak honestly and respectfully. You must not lie or insult others.

Right to privacy

- Your mobile phone, your room and your thoughts belong to you.
No one may simply search your mobile phone or read your diary.
- Exception:
If a court or the police have a reason, they are allowed to look at your things - but not just like that.

Right to help

- If you have problems, if you are not feeling well, you can get help.
You can talk to someone if you are worried - at home, at school, with friends or with yourself.
- You can turn to: Counselling centres, teachers, youth welfare offices, doctors.

- Nobody should say: "Don't behave like that."
Your problems must be taken seriously.

Right to free time

- You have the right to free time.
You can relax, play, do sport or meet friends.
- But:
Free time doesn't mean that you don't have to do anything.
You should help out at home - e.g. with cooking, tidying up or taking out the rubbish.
- The important thing is that your free time, school and household should be balanced.

Right to health

- You have the right to live a healthy life.
If you are ill, you can go to the doctor.
You also have the right to a good diet, exercise and rest.
- From a certain age:
You can even go to the doctor on your own, without your parents - for example, if you have mental health problems or questions about contraception.

Right to equal treatment

- Everyone is worth the same.
No matter where you come from, what colour your skin is, who you love or what you believe in - you must not be treated less favourably.
- If you feel you are being treated unfairly:
Then you can defend yourself and seek help.

💡 Have you experienced discrimination? Would you like to talk about it? You can find information on counselling [here](#)

💡 Important: Some rights change with age. From the age of 14, 16 or 18, you can make more decisions - but you also have more responsibility.

Advice on legal issues

There are advice centres that can answer your questions about legal matters.

Legal advice centre "know your rights"

Every second Wednesday (every even calendar week) there is a legal advice session at tip. Lawyers answer your questions and give you tips. This is an initial legal consultation, the lawyers do not take on cases and do not represent you in court.

- **When:** every 2nd Wednesday (every even calendar week), 3-5 pm
- **Where:** City library centre, 2nd floor, tip

- **Who:** Young people aged 14 to 26 inclusive
- **Topics:** all legal topics
- **Registration:** Not necessary! Just turn up!!!

💡 Counselling is free and anonymous.

tip-Jugendinformation Augsburg | Stadtjugendring Augsburg (SJR)

📍 [Ernst-Reuter-Platz 1, 86150 Augsburg](#)

✉ [@tip@sjr-a.de](mailto:tip@sjr-a.de)

☎ [+498214552256](tel:+498214552256)

🌐 <https://www.jugendinformation-augsburg.de/>

Social and legal counselling for students

- **Appointments:** Tuesday, Wednesday, Thursday by appointment.
[Make an appointment online](#)
- **Topics:** Problems with the part-time employer, the landlord or an online purchase.
- Expectant parents and students with children also receive legal advice.

🔗 You can find more information [here](#)

Sozial - und Rechtsberatung | B!ST Beratung im Studierendenwerk

📍 [Bürgermeister-Ulrich-Straße 152, 86179 Augsburg](#)

✉ [@bist@stw-a.de](mailto:bist@stw-a.de)

☎ [+4982199965505](tel:+4982199965505)

Age of majority

Young people long to come of age. Finally being able to decide everything for themselves is nice, but it also has consequences. Adults are responsible for their own decisions and actions. Adults have certain rights and obligations. You can find some information on this here.

When are you of legal age in Germany?

- You are of legal age at the age of 18.

What changes when you reach the age of majority?

- You are considered an adult.
- You have the rights and obligations of an adult.
- Your parents are no longer your legal guardians.

What does that mean exactly?

Rights and duties affect different areas. Some things will change for you at school, at work or in criminal law.

School

- You represent yourself in all school matters
- You can sign apologies and reprimands yourself

Working hours and the Youth Labour Protection Act

- You no longer work under the Youth Labour Protection Act.
- You may work longer than 40 hours per week.
- You are allowed to work on Saturdays and Sundays.
- You are allowed to work in shifts and do piecework.

Insurance

- When you start working, you must have your own insurance. For example, your own health insurance.
- You can only stay on family insurance if you are still at school, doing vocational training or studying.

Marriage age

- You can get married if your partner is also of legal age.

Driving licence

- Young people can get a driving licence at the age of 17. However, they may only drive a car if accompanied by an adult.
- As soon as you are of legal age, you can also drive on your own.

Legal capacity

- You can carry out legal transactions yourself. This means, for example, that you may conclude contracts.

Law on the protection of young people in public

- At the age of 18, you can stay out as long as you like
- You can watch any film, read any magazine or play video games.

Criminal law


- From the age of 18, you are responsible for your own actions and are fully criminally liable. This means that if you commit a criminal offence, you can be convicted and punished for it.

Right to vote

- Do you have German citizenship? You can vote from the age of 18. This allows you to take part in important decisions.

Home

- You can move out of your home at the age of 18.
- Flats in Augsburg are expensive. Think about whether you have enough financial means to do so.

 You can also find lots of information about coming of age on the [website of the consumer advice centre](#)