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## Welcome

### Welcome to the community of Artland

#### Interesting facts about the community of Artland

Situated about 50 km north of Osnabrück, the community of Artland consists of the member municipalities of Badbergen, Menslage and Nortrup and the town of Quakenbrück.

The Burgmann- und Hansestadt Quakenbrück offers all citizens good services in the areas of education, culture and shopping.

In addition to everyday things, the community of Artland offers excellent conditions for excursions by bike. You can follow the different tours easily and safely with the help of the signposting.

Information about the various tourist offers, such as city tours, bicycle tours and gastronomy, can be obtained from our [tourist information office](#).

#### Member municipalities of the community of Artland

The community of Artland includes the following member municipalities. You will find the contact details of the municipal administrations here.

##### City of Quakenbrück

📍 [Markt 1, 49610 Quakenbrück](#)

☎ [05431/1820](#)

[05431/182118](#)

[@info@artland.de](mailto:info@artland.de)

🌐 [City of Quakenbrück](#)

##### Community of Badbergen

📍 [Am Markt 3, 49635 Badbergen](#)

☎ [05433/328](#)

[@wilms@artland.de](mailto:wilms@artland.de)

🌐 [Community of Badbergen](#)

##### Community of Menslage

📍 [Hauptstraße 14, 49637 Menslage](#)

☎ [05437/674](#)

[@bluhm@artland.de](mailto:bluhm@artland.de)

🌐 [Community of Menslage](#)

##### Community of Nortrup

📍 [Postweg 1, 49638 Nortrup](#)

☎ [05436/272](#)

[05436/674](tel:05436674)


[@nortrup@artland.de](mailto:@nortrup@artland.de)


 [Community of Nortrup](#)

## Community life in Germany

### The Basic Law (Grundgesetz)

In every country, there are rules that everyone has to follow. The most important law in Germany is the Basic Law. It is a collection of 146 articles. Each article stands for a law, meaning a rule. These rules determine how we live together here in Germany. The basic rights protect the freedom of each individual. They are stipulated in Articles 1 to 19 of the Basic Law (Catalogue of Fundamental Rights).

 Here you will find the Basic Law in 11 languages:\* [Arabic](#), [Chinese](#), [English](#), [French](#), [Italian](#), [Persian](#), [Polish](#), [Russian](#), [Serbian](#), [Spanish](#), [Turkish](#) and of course in [German](#).

 How the German constitutional state functions is illustrated in this film illustrated: [German](#), [Dari](#), [Arabic](#), [English](#), [French](#), [Pashto](#), [Urdu](#).

### Universal Declaration of Human Rights


Human rights are important rights that apply to everyone all over the world. Human rights are rights that every person has on the basis of their humanity. They protect the dignity of every human being and are equally due to all human beings without any distinction, for example according to "(...) race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status." (Article 2 of the United Nations' Universal Declaration of Human Rights of 10.12.1948)

There are 30 rights. The most important are:

- All people are of equal value.
- Everyone is allowed to have their own opinion.
- All people have the right to live in peace and safety.

### Children's rights

Children need extra protection, which is why they also have special rights. The individual children's rights are stipulated in the Convention on the Rights of the Child. This was adopted by the UN General Assembly in 1989 and subsequently ratified by 196 countries. The UN Convention on the Rights of the Child includes 54 articles.

 The 10 important children's rights are clearly explained here: [German/Arabic](#) and [German/Persian](#).

### Equality

All people are equal before the law and no one may be discriminated against because of their gender (Art.3 GG).

The work of the equal opportunities commissioners pursues the goal of actual gender equality in the professional, social and family spheres of life. Therefore, they participate in all projects, decisions, programmes and measures in the community of Artland that have an impact on equal rights and on the recognition of the equal position of the sexes in society (according to §9 para. 2 NKomVG).

The following focal points are set:

- Addressing existing inequalities within and outside the administration
- Development of concepts to improve equal opportunities and initiation of corresponding projects
- Information and actions on gender equality issues
- Participation in existing networks and expert bodies at the municipal, district and state level
- Offer confidential counselling for all citizens of the community of Artland on topics relevant to gender equality
- Improving structures to reconcile family work and gainful employment

If you have any questions, require further information, have suggestions or need help, please do not hesitate to contact Ms Brockhaus.

### **Ms Brockhaus**

📍 [Rathaus Markt 1, room 11 ground floor Markt 1, 49610 Quakenbrück](#)  
☎ [05431/182401](tel:05431182401)  
✉ [@brockhaus@artland.de](mailto:@brockhaus@artland.de)

### **About Integreat**

Integreat is a guide intended to help you with everyday life in Germany. Here you will find important addresses, contact persons, as well as tips and tricks to help you better orient yourself.

This guide has several chapters. Each section deals with a different subject. For example, you will find information on doctors, schools, German courses or other institutions. There is also a chapter with ideas on what you can do in your spare time. The information and leisure facilities often change and your community will update them regularly. Therefore, it is a good idea to check your mobile app and keep up to date about current campaigns and events. You can trust that the information in Integreat is reliable.

You can also use this app offline if you do not have Internet access. The app will update automatically when you are back online again.

We hope this app makes your life in Germany a little bit easier.

## Integreat in sign language (video)



[Sign language \(video\)](#)

## Advice and Assistance

### Office for administrative affairs

The office for administrative affairs offers you support in reading, understanding and filling out official letters and applications.

You can find out where you can apply for benefits and what documents you need for this, among other things, at the office for administrative affairs.

Our staff will be happy to put you in touch with the relevant authorities.

The offers are available to you free of charge.

[EJF-Mehrgenerationenhaus Friedrichstraße 37 a 49610 Quakenbrück](#)

[05431/9030143](#)

[@behoerdenangelegenheiten@ejf.de](mailto:@behoerdenangelegenheiten@ejf.de)

Mon: 8:30 a.m. - 12:30 p.m.

Tue: 10:00 a.m. - 1:00 p.m.

Wed: 8:30 a.m. - 12:30 p.m.

Th: 8:30 a.m. - 12:30 p.m.

2:00 p.m. - 5:00 p.m.

and by appointment

### Migration Counselling Centres for Adult Immigrants (27 Years and Older)

The staff of the migration advice service support immigrants in finding their way in Germany and promote the integration process - in a very practical and everyday way. The counselling service is generally aimed at adult immigrants over 27 years of age.

After a counselling interview, the person seeking advice develops a plan together with the counsellor to help him/her find his/her way in Germany. The focus is on the skills and knowledge of the person concerned.

## The target groups for the migration advice service are:

- Late repatriates (Spätaussiedler), their spouses and children who stay in the Federal territory for up to three years after entry (within the meaning of §§ 4 AND 7 BVFG)
- Immigrants who have been living in Germany for a longer period of time and have a need for integration. E.g. insufficient German language skills
- EU citizens entitled to freedom of movement who have a need for integration. (e.g. insufficient knowledge of German)
- Persons who
  - have a temporary residence permit (Aufenthaltsgestattung) and expect to reside lawfully and permanently
  - who are obliged to attend an integration course

## Advisory focus

- **Securing livelihoods and the enforcement of justified claims.**  
 (What is the target group entitled to in terms of support? Which family benefit can be applied for?)
- **Work integration**  
 (How can a job be found? How can the target group obtain a work permit? Is a vocational qualification recognised?)
- **Questions about finding a flat**  
 (What is a reasonable rent? Housing agency structures)
- **Education**  
 (Is a graduation certificate recognised? The school system in Germany?)
- **Language acquisition**  
 (Where can the target group acquire German language skills? Do you have to pay for the course yourself?)
- **Questions on health, marriage, family and education**  
 (Health insurance systems, choice of doctor... Who provides support during pregnancy? Who counsels on marriage problems?)

👤 There is a separate counselling service for adolescents and young adults between the ages of 12 and 27: [Youth Migration Services \(Jugendmigrationsdienst\)](#).

## Contact Nordkreis

Caritasverband für die Diözese Osnabrück e.V.  
 Migration advice service  
 Tatsiana Wolf-Aliashkevich



[Markt 4, 49610 Quakenbrück](#)

☎ [05439/942360](tel:05439942360)

☎ [01755199367](tel:01755199367)

@ [twolf@caritas-os.de](mailto:twolf@caritas-os.de)

 [Caritas migration advice service](#)

## Jugendmigrationsdienst (Youth Migration Service)


Youth Migration Services (Jugendmigrationsdienst; JMD) support young immigrants from 12 to 27 years old. It helps them settle into life in Germany as quickly as possible and provides support for the following issues:


- Questions about general orientation
- School, education, career
- Personal questions
- Financial and legal matters

**Caritasverband für die Diözese Osnabrück e.V.**  
**Youth Migration Service (Jugendmigrationsdienst)**

Tatsiana Wolf-Aliashkevich

 [Markt 4, 49610 Quakenbrück](#)

 [05439/942360](#)

 [01755199367](#)

 [@twolf@caritas-os.de](mailto:twolf@caritas-os.de)

 [Caritas migration advice service](#)


## Repatriation advice in the District of Osnabrück


You want to return to your home country before the BAMF has decided on your asylum application? Are you uncertain how to get your passport back or do you need financial help for the journey? The Repatriation Advice Centre advises you on how voluntary departure to your home country can work. The advice is impartial. This means that you decide after the consultation itself whether you would like to leave voluntarily or not.

The District of Osnabrück offers repatriation advice. The counselling service is available to all persons living in the District of Osnabrück who are interested in voluntary return to their home country.


Questions and information can be obtained from the integration and foreigners department of the District of Osnabrück by Ms Kessler and Ms Brandebusemeyer.

**Ms Kessler**

 [0541/5012582](#)

 [@kessler@lkos.de](mailto:kessler@lkos.de)

**Ms Brandebusemeyer**

 [0541/5012177](#)

 [@brandebusemeyerpa@lkos.de](mailto:brandebusemeyerpa@lkos.de)

 [Repatriation advice in the District of Osnabrück](#)

## Migrationszentrum

The Migration Centre is open to all immigrants in the District of Osnabrück. This includes both new immigrants from abroad and their families, as well as people with a migration background who have been living in the Osnabrück region for some time. Residence status does not play a role. The aim of the work of the Migration Centre is the long-term and sustainable integration of all immigrant people in education, training, language and work.

### **Migration Centre**

#### **MaßArbeit (Job Centre) kAöR**

📍 [Am Schölerberg 1, 49082 Osnabrück](#)

☎ [0541/50140000](tel:0541/50140000)

@ [migrationszentrum@landreis-onsabruueck.de](mailto:migrationszentrum@landreis-onsabruueck.de)

🌐 [Website](#)

## **Important offices**

### **Social Integration Unit**

Integration has a long history throughout the Artland cultural region and is on the agenda now more than ever. The residents of the community, who come from 89 different countries, make Artland a multicultural and colourful municipality.

With funding from various areas, we have been working since 2003 to advance integration in the community of Artland. For example, Quakenbrück was an ExWost model municipality in the past, has had a Social City Neighbourhood since 2004 and participates in the development programme "Jugend Stärken im Quartier", which is funded by the EU and the federal government. Furthermore, many full-time and voluntary actors work in various committees to shape life together in the community and to solve problems together.

Our new citizens are provided with multilingual [flyers for initial orientation](#) with information on everything they need to know about life in Germany.

Integration work in the community of Artland is coordinated by the Social Integration Office:

Jana Kellers

📍 [Markt 2, 49610 Quakenbrück](#)

Room 131

☎ [05431/182130](tel:05431/182130)

@ [kellers@artland.de](mailto:kellers@artland.de)

Franziska Pohlrs

📍 [Markt 2, 49610 Quakenbrück](#)

Room 131

☎ [05431/182131](tel:05431/182131)

@ [pohlrs@artland.de](mailto:pohlrs@artland.de)



## **Business development**

The primary goal of business development is to strengthen the economy and the attractiveness of the community of Artland. In doing so, it supports local businesses, new settlements and start-ups with a wide range of individually tailored services. The field of activity here includes all economic sectors, whether large industrial companies or smaller retail, craft or service businesses.

### **Your service provider for the local economy**

As the first point of contact for all matters concerning the local economy, the Economic Development Agency will advise you neutrally, free of charge and with commitment on the following topics, among others:

#### **Promotion and advice**

- Support for companies through basic services
- Support for operational development projects
- Business start-up support
- Operating and investment advice

#### **Settlement and location marketing**

- Location advertising and communication
- Real estate brokerage, utilisation management
- Helping to shape the local framework conditions
- Initiation, moderation and implementation of projects

### **Steffie Imholte**

 [05431/9067580](tel:05431/9067580)  
 [@imholte@artland.de](mailto:@imholte@artland.de)  
 [Business development](#)

## **Family Service Office**


In the family office of the joint municipality of Artland, parents can find advice and help in all matters relating to childcare. Childcare options for children of working parents are particularly important for many families. Three employees help to find customised solutions for child day care, day care and care in day care centres. With this office and the concept of the Lower Saxony state programme "Families with a future - educating and caring for children", we will develop the childcare options in the joint municipality more flexibly and in line with demand. The aim is to create a holistic municipal network in which children and families feel even more comfortable.

Our colleagues will be happy to help you with your concerns.

Further information can be found [here](#).

## Family Service Office

 [Familienservicebüro](#)


 Opening hours

Monday to Friday 09:00 - 12:00

Thursday 14:30 - 17:30


During the holidays from Monday to Friday 09:00 - 12:00

Mrs Burmester

 [05431/182554](tel:05431182554)


[@burmester@artland.de](mailto:@burmester@artland.de)

Mrs Brockhaus

 [05431182555](tel:05431182555)


[@brockhaus@artland.de](mailto:@brockhaus@artland.de)

Mrs Hölker

 [05431/182559](tel:05431182559)

[@hoelker@artland.de](mailto:@hoelker@artland.de)

Mrs Müller

 [05431/182552](tel:05431182552)

[@muellerak@artland.de](mailto:@muellerak@artland.de)

## Equal opportunities commissioner

All people are equal before the law and no one may be discriminated against because of their gender (Art.3 GG).

The work of the equal opportunities commissioners pursues the goal of actual gender equality in the professional, social and family spheres of life. Therefore, they participate in all projects, decisions, programmes and measures in the community of Artland that have an impact on equal rights and on the recognition of the equal position of the sexes in society (according to §9 para. 2 NKomVG).

The following focal points are set:

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- Improving structures to reconcile family work and gainful employment

If you have any questions, require further information, have suggestions or need help, please do not hesitate to contact Ms Brockhaus.

### Ms Brockhaus

📍 [Rathaus Markt 1](#), room 11 ground floor  
Markt 1, 49610 Quakenbrück

☎ [05431/182401](tel:05431182401)

@ [brockhaus@artland.de](mailto:brockhaus@artland.de)

### MaßArbeit Job Centre

The municipal employment agency MaßArbeit kAöR is responsible for the integration of people receiving unemployment benefit II in the District of Osnabrück (District of Osnabrück Job Centre).

As a subsidiary of the district, MaßArbeit works to get recipients of unemployment benefit II into employment and to prevent the development and consolidation of long-term unemployment. The mediators advise and accompany the clients individually and try to open up new career perspectives for them through custom-fit offers and support opportunities. With its seven branch offices and a business centre for the self-employed, MaßArbeit focuses on decentralisation and ease of access. The field offices are also responsible for the quick and correct payment of financial benefits.

MaßArbeit has been working with jobseekers for more than 20 years and they know: Unemployment does not only affect individuals, but has repercussions on the whole family. That is why MaßArbeit also pays special attention to young people who need increased support to compensate for social disadvantages or to overcome individual impairments.

The branch office in Bersenbrück is responsible for the community of Artland.

### MaßArbeit kAöR - Bersenbrück branch office

📍 [Am Bahnhof 15, 49593 Bersenbrück](#)

☎ [05439/60990](tel:0543960990)

[05439/609910](tel:05439609910)

#### 🕒 Opening hours:

Monday to Tuesday: 8:00 - 12:00

Closed on Wednesday

Thursday: 8:00 - 12:00 and 14:00 to 18:00

Friday: 8:00 - 12:00

You can find more information [here](#).

### Agentur für Arbeit (Employment Agency)

The Employment Agency (Agentur für Arbeit) is your most important point of contact regarding employment. If you are looking for an apprenticeship, need help choosing a career in Germany, require recognition of your school-leaving qualifications or similar, the Employment Agency is your point of contact.

When it comes to work, finding out which organisation is responsible for you depends on your residence status:

🐾 If your asylum procedure is still ongoing (Aufenthaltsgestattung) or if you are tolerated (Duldung), then the Employment Agency is your contact for job placement, advice on further vocational training and recognition of vocational qualifications.

🐾 You are approved? Then the [jobcenter](#) is the right contact for you on the subject of work.

## **Bersenbrück Employment Agency**

📍 [Am Bahnhof 15, 49593 Bersenbrück](#)  
☎ [08004555500](#) (free of charge)

Availability by telephone:

Monday - Friday, 08:00 - 18:00

## **Ausländerbehörde (Immigration Office)**

In order to be able to live as a non-German national in Germany, you need a residence permit (Aufenthaltstitel) (visa, residence permit, EU Blue Card, or permanent residence – of which there are two slightly different forms, "Niederlassungserlaubnis" and "Erlaubnis zum Daueraufenthalt"). In order to apply for a residence permit, you need to go to the Immigration Office.

## **Other things you can do at the Immigration Office:**

- Regulation of all matters relating to immigration law (application for or extension of residence and settlement permits (Aufenthalts- und Niederlassungserlaubnissen))
- Renew an arrival certificate
- Issuing and extending temporary residence permits and tolerations (max. 6 months)
- Applying for a work permit
- Counselling in matters for entering the country (e.g.: family reunion, BlueCard, entry for employment)
- Get counselling regarding repatriation (leaving Germany voluntarily with support)
- Counselling in citizenship matters (naturalisation)

## **🐾 Steps following a positive decision from the BAMF**

### **Apply for an electronic residence permit (eAT)**

#### **(1) Application for asylum**

- You can use the "Online Application" or fill out the "Request for Residence Permit" form and send it to the local Residents' Registration Office. The form can be downloaded online or collected at the information desk of the Residents' Registration Office. When you come to the appointment to make your application, please bring an interpreter who can translate for you.


## (2) Appointment


- As soon as the form has been received and processed by the Bureau for Foreigners (Ausländerbehörde), you will be sent a letter with date for an appointment as well as a list of all required documents
- Important: Ask for a probationary permit (Fiktionsbescheinigung) to be issued as a temporary replacement document (required for the [Job Centre](#)).

## (3) Collection

- You will receive a letter informing you that you can pick up your new permit

## District of Osnabrück Immigration Office

 [Am Schölerberg 1, 49082 Osnabrück](#)

 [0541/5017000](tel:0541/5017000)

 [abh@lkos.de](mailto:abh@lkos.de)

 [Immigration Office](#)


## Youth Welfare Office - Social Space

The Youth Welfare Office (Jugendamt) is the first point of contact for young people and guardians and provides a variety of counselling and support services.

In the District of Osnabrück there are eight teams of social workers who support families. In the community of Artland you will find the team from social space 1:

### Social space 1

 [Lange Straße 59, 49610 Quakenbrück](#)

 [0541/5019410](tel:0541/5019410)



[0541/50169410](tel:0541/50169410)

 [Youth Welfare Office - Social Space Team](#)

## Asylum and refugees

### Residence status (Aufenthaltsstatus)

Every person who seeks asylum in Germany needs to have an identification card (Ausweis). Your identification card provides details on your status and whether restrictions apply for any potential employment.

### There are 5 types of documents:

## 1. Proof of arrival

Status: Asylum seekers

Background: A proof of arrival (certificate of registration as an asylum seeker) is issued to a foreigner if they have requested asylum and have been processed by the registration authorities but have not yet filed an asylum application. Valid for the period between registration as an asylum requester and official application for asylum at the Federal Office for Migration and Refugees (BAMF).



## 2. Temporary residence permit (Aufenthaltsgestattung)

Status: Asylum seekers

Background: Issued to foreigners who have officially applied for asylum until their application has been decided. The Bundesamt für Migration und Flüchtlinge – BAMF (Federal Office for Migration and Refugees) makes the decision to accept or reject your application. If the application for asylum is rejected for being unfounded, it is possible to appeal the decision before an administrative court. You are allowed to remain in Germany until the administrative court has reached its decision. [SG1]

The ID card for asylum seekers includes conditions of employment, residence and possibly territorial limitations.

- If you require a special permit to take on employment, apply for this permit at the [Bureau for Foreigners \(Ausländerbehörde\)](#) (employer or employee)
- Responsible for work placements: [Agentur für Arbeit \(Federal Employment Agency\)](#)
- Responsible for social services: [Social Welfare Office \(Sozialamt\)](#)



## 3. Probationary permit

Status: Recognised refugees

Background: Certificate confirming the existence of a temporary right of residence, which frequently accompanies the application for the granting or extension of a residence permit (Aufenthaltserlaubnis) submitted to the Bureau for Foreigners (Ausländerbehörde).



#### 4. Residence permit (Aufenthaltserlaubnis)

Status: Recognised refugees

Background: Positive decision on the application for asylum

The residence permit (Aufenthaltserlaubnis) is a temporary residence permit (befristeter Aufenthaltstitel). It is issued in accordance with the Residence Act. For refugees, there are various types of residence permits (Aufenthaltserlaubnis) for humanitarian reasons.

- This opens up the option for a future indefinite right of residence (settlement permit, "Niederlassungserlaubnis")
- Unrestricted access to the labour market
- Responsibility for work placements and social benefits: [Job Centre](#)



#### 5. Exceptional leave to remain (Duldung)

Status: Person with exceptional leave to remain (Geduldete)

Background: Negative decision on the application for asylum

A "Duldung" is a temporary postponement of deportation. This document is only granted if deportation is impossible for legal, practical, humanitarian or personal reasons.

- General regulation for temporary legal suspension of deportation for certain groups by order of the highest state authority for a maximum duration of 3 months ("suspension of deportation")
- A work permit is always necessary and can be requested from the [Bureau for Foreigners \(Ausländerbehörde\)](#) (employer or employee)
- Responsible for work placements: [Agentur für Arbeit \(Federal Employment Agency\)](#)
- Responsible for social services: [Social Welfare Office \(Sozialamt\)](#)



## Application for asylum

If you are registered in German and live in shared accommodation, here are the next steps you need to take.

### 1. Personal application for asylum

- You apply for asylum at the **BundesAmt für Migration und Flüchtlinge (BAMF; Federal Office for Migration and Refugees)**.
- Asylum counselling can provide important information on the asylum process. Refugee and Integration Counselling is responsible for this
- **Important:** You can only submit your application in person. In other words, you cannot send this application by post
- You will receive the appointment and the responsible BAMF office with your proof of arrival. If you have not received an appointment, ask your accommodation facility management team

### 2. First interview appointment (asylum application)

After your first appointment, you must present yourself at the [Bureau for Foreigners \(Ausländerbehörde\)](#).

### 3. Personal hearing

The second interview appointment is the actual hearing. The BAMF decides on your asylum application and will send you their decision. This letter will contain a detailed description of the reasons for their decision.

#### a) The decision is negative

- If the decision is negative and you want to appeal (meaning that you do not agree), immediately go to your [Asylum Counselling Service](#). There they will discuss with you what you can do and you can be referred to specialised lawyers. One possible action for you is taking legal action to appeal the decision
- If you decide to leave the country voluntarily, you can receive financial support for your new start in your home country

**b) The decision is positive, meaning that you are recognised as an asylum seeker.**  
**The next steps are:**



**Probationary permit (Fiktionsbescheinigung) or electronic residence permit (eAT):** If a positive BAMF decision has been given, it is necessary to arrange an identity document or equivalent immediately. You will receive this from the [Residents' Registration Office \(Bureau for Foreigners\) \(Einwohneramt, Ausländerbehörde\)](#).

**Job Centre:** You will no longer receive your money from the Social Welfare Office; instead, you have to apply at the [Job Centre](#).

## Family asylum and international protection for family members

Family members of those with subsidiary protection also receive asylum (by application) and the status of “person entitled to subsidiary protection” (right to asylum/status of refugee or subsidiary protection).

When it comes to family asylum, a family member is:

- A spouse or registered civil partner or cohabitant,
- any underage, unmarried children,
- the parents with custody (custody usually includes the rights of parents with respect to their children) of underage, unmarried children,
- other adult persons, who are the registered guardians of underage, unmarried children,
- the underage, unmarried siblings of minors.

The requirement for spouses is that a valid marriage had already taken place in the country of origin, the application for asylum was submitted before or at the same time as the spouse with subsidiary protection, at the latest immediately after their arrival in the country, and as long as the subsidiary protection is incontestable and not to be withdrawn.

## Born in Germany:

If a child is born in Germany after the parents have applied for asylum, the legislator offers the possibility of a separate asylum procedure for the protection of children under certain conditions. For this, the parents (at least one must still be undergoing the asylum procedure) or the Ausländerbehörde (Immigration Office) must inform the Bundesamt (Federal Office) of the birth. In the interest of the new-born, the asylum application is automatically considered submitted. Parents can submit their own reasons for asylum for their child. If this is not done, the same reasons as those of the parents will apply. Legal action remains open in this case should an application be rejected by the Bundesamt (Federal Office).

In addition, for the protection of the child, under-age children cannot be separated from their parents if an application has been rejected.

You can find more information on this at the BAMF.

 [Family reunification website \(BAMF\)](#)

## Asylum Counselling Service

The Asylum Counselling Services advises asylum seekers and new arrivals to Germany who are entitled to permanent residency.

The counselling starts with the daily concerns of asylum seekers and refugees and covers the following subject areas:

- Information and questions about the asylum process
- General legal information and assistance with administrative matters
- Orientation guides and local services
- Information and counselling for everyday problems
- Counselling on integration services (such as language courses)
- Consultation with administrative affairs
- Advice on questions concerning family immigration, BAMF, etc.
- Referral to other specialist services
- Services for voluntarily returning to your home country or leaving Germany
- Contact person for volunteers (technical questions in connection with the asylum procedure)
- And much more

💡 Do you have a definitive right of residence? Then the [migration advice service for adult immigrants](#) can help. Adults aged 27 and over - including families, of course - are advised there.

💡 For young people and young adults aged between 12 and 27 years old, the [Youth Migration Service \(Jugendmigrationsdienst\)](#) is the right point of contact.

You can also find help at the Caritasverband für die Diözese Osnabrück e.V. The Caritas Association offers counselling on refugee and migration law, migration counselling for adult immigrants and family reunification. You can find more information [here](#).